

Priority Primary Care Centre

For urgent, non-emergency care

Victoria's Priority Primary Care Centres provide free urgent treatment when you can't see your GP but you don't need to go to the emergency department.

They help Victorians who need urgent care to see a doctor quickly, while keeping our busy emergency departments free for those in critical, life-threatening situations.

People with non-urgent medical conditions should visit their GP for standard care or regular prescriptions.

Priority Primary Care Centres partner with nearby hospital emergency departments. They also offer pathology and imaging services.

They operate seven days a week, up to 16 hours a day.

Priority Primary Care Centre services are free for everyone, with or without a Medicare card. Staff including a GP and nurse are on site at all times.

Priority Primary Care Centres are part of a suite of measures that Victoria is taking to address pressures on the health system, including an expansion of the Virtual ED and Better at Home programs, the ongoing rollout of Ambulance Victoria's Secondary Triage Service and 30 state-funded GP respiratory clinics.



There are 25 Priority Primary Care Centres opening around the state

Scan for information on services in your area or visit:

www.betterhealth.vic.gov.au/priority-primary-care-centres-ppccs





Conditions treated

Priority Primary Care Centre GPs and nurses can give you priority care for conditions like:

- Mild to moderate infections
- Fever
- Pain when urinating
- Sprains and suspected minor fractures
- Back and muscle pain
- Minor cuts, burns and insect or animal bites
- Heartburn, vomiting or nausea
- Headaches, migraines or brief fainting
- Constipation, diarrhoea or abdominal pain
- Allergies and rashes
- Light bleeding in first trimester of pregnancy
- Mild to moderate asthma attacks, coughs and other breathing difficulties.

Getting the right medical care

If you need emergency care, call Triple Zero (000) or go to the closest emergency department.

Scan for more information on getting the medical care you need or visit:
www.betterhealth.vic.gov.au/get-medical-care-you-need

