3. Conducting a comprehensive geriatric assessment

Best care for older people in hospital

What is it?

Comprehensive geriatric assessment is ‘a multidimensional, interdisciplinary diagnostic process to determine the medical, psychological, and functional capabilities of a frail elderly person in order to develop a coordinated and integrated plan for treatment and long-term follow-up’.¹

It requires us to use a person centred approach to find out what matters to our older patients to maximise their strengths, functional independence and outcomes.

How can you carry out a comprehensive geriatric assessment?

An initial risk screen of all older people in hospital aged over 70 years should identify those who would benefit from a comprehensive assessment. This need may change during the patient’s hospital stay, as indicated by ongoing monitoring of their health status.

What does a comprehensive geriatric assessment involve?

- A specialist interdisciplinary team approach involving a geriatrician to undertake a comprehensive assessment.
- Use of validated tools to gather a complete picture of the older person’s:
  - medical health
  - physical functioning
  - psychological functioning
  - social functioning.²
- Collecting information through observation, open questioning of the older person and their family or carers, and reviewing their medical records to complement your assessment using the validated tools.

Involving the older person, their family and carers

- Assume the patient is well placed to provide accurate information unless you suspect a medical condition is significantly affecting their ability to do so.
- Consider the patient’s health literacy and their cultural and linguistic background. Check they have all their necessary aids such as hearing aids and glasses.

Why is it important?

- Older people are the major users of hospitals, and often have longer stays, which increases their risk of functional decline.
- Older people with frailty and multimorbidity as well as impaired cognition, poor mobility and incontinence will benefit from a comprehensive assessment.²
- Information gained from a comprehensive geriatric assessment allows clinicians to implement a person-centred care plan which can reduce functional decline, support independence and improve quality of life.
- An assessment can also facilitate discharge planning and reduce length of stay, medication use, and the need for admission to residential care.²³
- A comprehensive geriatric assessment is a good time to encourage the older person and their family to consider advance care planning, identify their substitute decision maker and document their decisions.

This factsheet will highlight the elements involved in conducting a comprehensive geriatric assessment.
• Communicate clearly with the patient, their family or
carer and explain why you are collecting the
information and how it will inform their care plan.
• Screen the patient’s family or carer for carer stress
and refer to appropriate inpatient and outpatient
support services such as the Social Work team and
Alzheimer’s Victoria and Carers Victoria.
• Ask the person what matters to them and what they
would like to see happen next.

What to do with the information
• Communicate the outcomes of the comprehensive
assessment to the person, their family, carers and
all necessary staff.
• Use the assessment information to inform both the
person’s care plan and their discharge plan.
• Monitor the older person’s health status and
evaluate their care plan on an ongoing basis
throughout their hospital stay.
• Refer to your health service’s recommended
template or validated tools to collect information
during the assessment.

Want to know more?
Older people in hospital

National Safety and Quality Health Service Standards,
2011, Australian Commission on Safety and Quality in
Health Care.

A guide for assessing older people in hospital, 2004,
Australian Health Ministers’ Advisory Council
64DCA25785200107D95/$FILE/assessing-older-
people.pdf

Alzheimer’s Victoria:
https://vic.fightdementia.org.au/vic/education-and-
consulting/for-families-and-carers

Carers Victoria:
http://www.carersvictoria.org.au/

See Factsheet 11. References for references cited in
this factsheet.
Best care for older people in hospital: Conducting a comprehensive geriatric assessment

Conducting a comprehensive geriatric assessment in the hospital setting

1. **Consider** whether the older person is at high risk of functional decline, has multimorbidity (multiple medical conditions or diseases) or a moderate to severe degree of disability

2. **Assess** the older person’s medical, psychological, social and functional abilities

3. **Incorporate** the assessment results into a person-centred care plan

4. **Communicate** the care plan to care staff, the older person and their family or carer

5. **Monitor** the health status of the older person and evaluate the care plan

- **Assess** whether a comprehensive geriatric assessment is needed at present
- **Keep** in mind that screening can be repeated at any time, particularly after an adverse event or if there is a change in the patient’s health status

- **Use** a multidisciplinary approach to assess across the four areas
- **Involve** the person and ask about their concerns and priorities

- **Document** a person-centred care plan
- **Implement** appropriate interventions if the older person is at high risk of experiencing functional decline or adverse events

- **Consider** health literacy when communicating with a patient, their family or carer, and encourage the older person to ask questions
- **Ensure** all staff are aware of the assessment results and care plan

- **Monitor** to identify new issues and ensure the ongoing care is effective and appropriate