

# HACC-PYP Update September 2020 – REVISED SLKs

## Renegotiation Reporting Fees

### Purpose

This Update has been re-issued to reflect updated dedicated statistical linkages key. The previous version omitted the final digit (9). See Appendix 1

### Renegotiation

The Home and Community Care Program for Younger People (HACC-PYP) has finalised the renegotiation process. In January organisations were encouraged to streamline and strengthen the program through a cost neutral renegotiation of the service mix to better meet the needs of clients. As part of this streamlining a number of activities and subactivities have been deactivated and/or consolidated.

367 organisations were invited to renegotiate the HACC-PYP service mix

- 102 were happy with the existing service mix
- 238 submitted a proposal to renegotiate
- 23 made a business decision to exit HACC-PYP
- The balance merged.

All proposals have been reviewed and targets for 2020-21 have been approved. Agency Performance and System Support Advisors (APSS Advisor) will provide funded organisations with a copy of approved targets and funding for 2020-21 with this Fact Sheet. **Organisations will be accountable, under the service agreement, for the renegotiated targets in 2020-21 identified in the table accompanying this fact sheet.**

DHHS recognises the critical role of funded HACC-PYP agencies in the provision of services to clients and their communities during the COVID-19 pandemic. The department has published advice on the Funded Agency Channel addressing the funding implications for services during this time. This advice can be found at <https://fac.dhhs.vic.gov.au/funding-and-service-delivery-responding-covid-19>. Agencies should be reassured that DHHS:

- Will continue to provide funding and will not recoup funds for suspended services
- Understands funding may need to be redirected by services to implement alternative service delivery responses
- Understands that participation rates and targets may be impacted by COVID-19
- Expects that current year unspent funding will be rolled over to the following financial year to support HACC-PYP programs

Services should have a prior discussion with their DHHS Area Agency Performance and System Support (APSS) Manager about any service closures or major service changes that will require significant redirection of funding.

## Process to upload renegotiation

Renegotiated targets were to be upload with effect 1 July 2020 in both the SAMS and MAPS funding management systems. The COVID-19 pandemic has necessitated changes to this timeline. Accordingly, changes to reflect the revised HACC-PYP activities and subactivities are delayed. On 1 July 2020, existing targets will be rolled over for most agreements. In limited instances where organisations agreed to transfer money between them in order to streamline functions, these financial adjustments have been actioned in SAMS and MAPS.

As COVID-19 restrictions ease, SAMS and MAPS will be updated to align with the streamlining of activities and subactivities and renegotiated targets will be uploaded and backdated to 1 July 2020. It is anticipated that this will happen in the first half of 2020-21.

All organisations will receive the full amount of funding for HACC-PYP service delivery in 2020-21.

NOTE: SACS Award, equal remuneration allocations will be adjusted to reflect post NDIS HACC-PYP budgets late 2020-21.

## Reporting from 1 July 2020

HACC-PYP has two funding mechanisms. Price by volume funding where a price has been defined and there is a direct relationship between the price the target and the funding. For these activities if performance targets are not reached funding can be recouped. The targets are Key Performance Outcome Measures or KPOMs in the Service Agreement Management System (SAMS). The second type of funding is block funding. Where block funding is used to deliver client services, organisations are encouraged to report hours of service against the activity of best fit. These targets are Non KPOMs in SAMS. Not meeting a Non KPOM target triggers a performance discussion in the first instance. Where there is no activity of best fit, organisations complete an Annual Service Activity Report. As part of the streamlining of HACC-PYP activities and subactivities, reporting will be streamlined. **More activities will be reported through the HACC Minimum Data Set (MDS).**

To facilitate the new reporting measure Non KPOM prices and targets have been established. Applying Non KPOM targets based on standard prices brings transparency, confidence and consistency to the sector. **Please see Appendix 1 for the Non KPOM targets and prices.** At the end of quarter 3, (March 2021) Non KPOM prices and targets will be reviewed.

Non KPOM prices have been developed based on the following principles – block grant funded activity may reflect any or all of the following:

- Require more time to plan and prepare for service delivery
- Require more consultation/partnership with other organisations about approaches to service delivery
- Support a client group that is harder to reach
- Have a mode of service delivery that is non traditional

New reporting features include:

- A unique SLK will be created for some worker positions (volunteer coordination, nurse consultant, community service officer, etc) against which worker hours will be reported quarterly
- A unique SLK will be created for some functions (training/information sessions, community engagement activity, newsletters) against which the hours taken to deliver these things will be reported quarterly
- All Flexible Service Response (FSR) funding will be reported via an agency specific outlet against the activity of best fit. Organisations funded for FSR should contact the MDS Helpdesk to get an FSR outlet Id by sending an email ([haccmds@dhhs.vic.gov.au](mailto:haccmds@dhhs.vic.gov.au)) or ringing (03 9096 7255)
- A new key performance measure, case management, will be introduced for linkages
- Domestic Assistant, Personal Care and Respite have been aggregated into a new activity called community care and all hours will be reported against Domestic Assistance

- Planned Activity Group Core and High have been aggregated into a new activity called Planned Activity Group. All PAG hours will be reported against PAG Core. The staff ratio will be 1:7.

## **HACC-PYP Fees 2020-21**

HACC-PYP fees will remain unchanged at the 2019-20 rate for 2020-21 and HACC-PYP fee income levels will remain at the 2018 level until July 2021 - <https://www2.health.vic.gov.au/ageing-and-aged-care/home-and-community-care/hacc-program-for-younger-people/hacc-program-guidelines/hacc-schedule-of-fees>

The current income levels are based on the Aged Care Pension. Over the next six months the program will review the method to determine income levels to align it better to the HACC-PYP cohort.

Non KPOM prices and reporting - NOTE updated dedicated SLKs

Appendix One

Activity	Sub-activity	2020-21 Unindexed Non KPOM Price	To Report	Worker/function SLKs
HACC-PYP Flexible Service Response	HACC-PYP FSR - Hours of Allied Health	\$ 126.88	Contact MDS Helpline for an FSR outlet and report the number of hours through the outlet against the relevant Allied Health discipline	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Hours of Assessment	\$ 97.85	Contact MDS Helpline for an FSR outlet and report the number of hours through the outlet against assessment	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Hours of Service Delivery	\$ 58.87	Contact MDS Helpline for an FSR outlet and report the number of hours through the outlet against Domestic Assistance. Use domestic assistance for domestic assistance, personal care and respite	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Number of meals	\$ 11.67	Contact MDS Helpline for an FSR outlet and report the number of meals through the outlet against Meals	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Number of meal vouchers	\$ 25.38	Contact MDS Helpline for an FSR outlet and report the number of meals through the outlet against Meals	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Community Connections Program (CCP) brokerage		Contact MDS Helpline for an FSR outlet and continue current reporting arrangements	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Community Connections Program (CCP)		Contact MDS Helpline for an FSR outlet and continue current reporting arrangements	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Hours of Outreach	\$ 91.35	Contact MDS Helpline for an FSR outlet and report hours through the outlet against CCP assertive outreach	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - carer support hours	\$ 101.50	Contact MDS Helpline for an FSR outlet and report the number of hours through the outlet against respite	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response	HACC-PYP FSR - Hours of Social Support	\$ 50.75	Contact MDS Helpline for an FSR outlet and report the number of hours through the outlet against PAG Core. PAG Core includes all hours of PAG core and high	haccmds@dhhs.vic.gov.au 03 9096 7255
HACC-PYP Flexible Service Response (MDS)	HACC-PYP FSR - Hours of Coordinator Time	\$ 41.70	Contact MDS Helpline for an FSR outlet and report the number of hours the coordinator worked through the outlet against Volunteer Social Support using the worker SLK provided	XXXV501019809
HACC-PYP Linkages	HACC-PYP Linkages - Case Management	\$ 97.85	Already have Linkages outlet - report against case management	
HACC-PYP Linkages	HACC-PYP Linkages		Already have Linkages outlet - report non case management against activity of best fit	
HACC-PYP Nursing (MDS)	HACC-PYP Nursing - Hours of Continence Nurse Time	\$ 116.44	Report the number of hours the Continence Nurse worked against nursing using the worker SLK provided	XXXCN010119809
HACC-PYP Nursing (MDS)	HACC-PYP Nursing - Hours of Nurse Consultant Time	\$ 129.16	Report the number of hours the Nurse Consultant worked against nursing using the worker SLK provided	XXXCO010119809
HACC-PYP Service System Resourcing (MDS)	HACC-PYP -SSR - Hours of Community Engagement (non Council CSO)	\$ 60.90	Report hours of community engagement against Counselling & Support, Information & Advocacy - Care Recipient using the activity SLK provided	XXXCE010119809
HACC-PYP Service System Resourcing (MDS)	HACC-PYP -SSR - Hours of Community Service Officer Time - planning	\$ 60.90	Report the number of hours the CSO worked against Counselling & Support, Information & Advocacy - Care Recipient using the worker SLK provided	XXXCS010119809
HACC-PYP Volunteer Co-ordination	HACC-PYP VC - Hours of Coordinator Time (KPOM)	\$ -	Report the hours Volunteer Coordinator worked against Volunteer Social Support using the worker SLK provider	XXXV501019809
HACC-PYP Service System Resourcing (MDS)	HACC-PYP -SSR - emergency/heat planning/communication projects/events against Counselling & Support, Information & Advocacy - Carer using SLK provided		Report the number of events/publications/ sessions against Counselling & Support, Information & Advocacy - Carer using the activity SLK provided	XXXPR010119809
HACC-PYP Service System Resourcing (MDS)	HACC-PYP -SSR - Number of training or information sessions		Report the number of sessions against Counselling & Support, Information & Advocacy - Carer using the activity SLK provided	XXXSE01019180
HACC-PYP Volunteer Coordination (MDS)	HACC-PYP VC - Hours of Coordinator Time (KPOM)		Report the number of hours the coordinator worked against Volunteer Social Support using the worker SLK provided	XXXV501019809
HACC-PYP Service System Resourcing (MDS)	HACC-PYP - number of trips		Report the number of sessions against Counselling & Support, Information & Advocacy - Carer using the activity SLK provided	XXXTP010119809
HACC-PYP Volunteer Coordination (MDS)	HACC-PYP - number of trips		Report the number of sessions against Counselling & Support, Information & Advocacy - Carer using the activity SLK provided	XXXTP010119809
HACC-PYP Flexible Service Response (MDS)	HACC-PYP - number of trips		Report the number of sessions against Counselling & Support, Information & Advocacy - Carer using the activity SLK provided	XXXTP010119809
HACC-PYP Service System Resourcing (MDS)	HACC-PYP -SSR - Hours of Language Services		Report the hours of language support against Counselling & Support, Information & Advocacy - Carer using the activity SLK provided	XXXLG010119809