

WESTERN HEALTH LINKS

*Helping chronic and complex
patients to stay at home.*

Jason Plant, Program Director
Western HealthLinks

A new approach by Western Health, with Silver Chain Group.





Western Health

“There comes a point where we need to stop just pulling people out of the river. We need to go upstream and find out why they’re falling in.”

- Desmond Tutu



Robert



Shirley



Western Health

1 Identification System

2 Collaborative Care and Transition Planning

10 Multicomponent, integrated and collaborative strategies

3 Post Discharge Support Program

9 Advanced Care Planning

4 Expert Clinical and Psycho-social care in the home

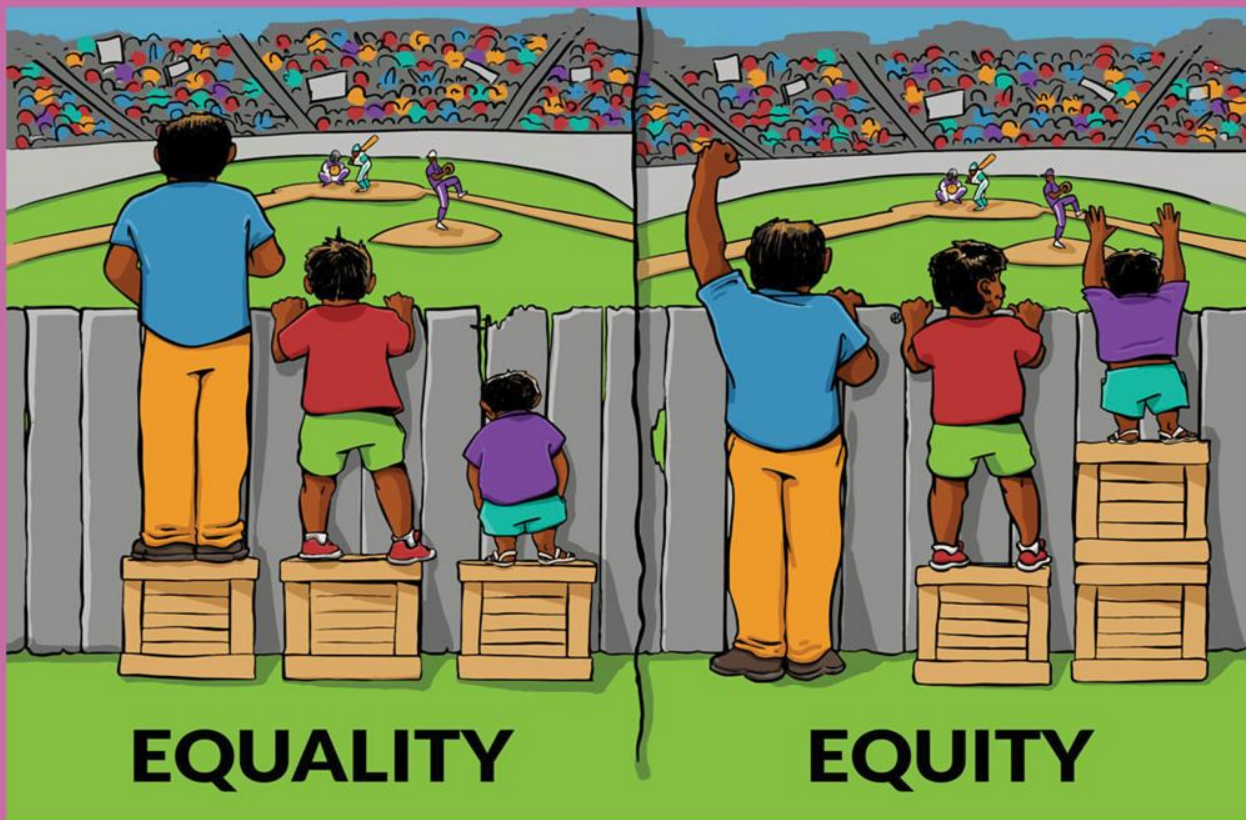
8 E-Health

Evidence based elements to providing Quality Integrated Care

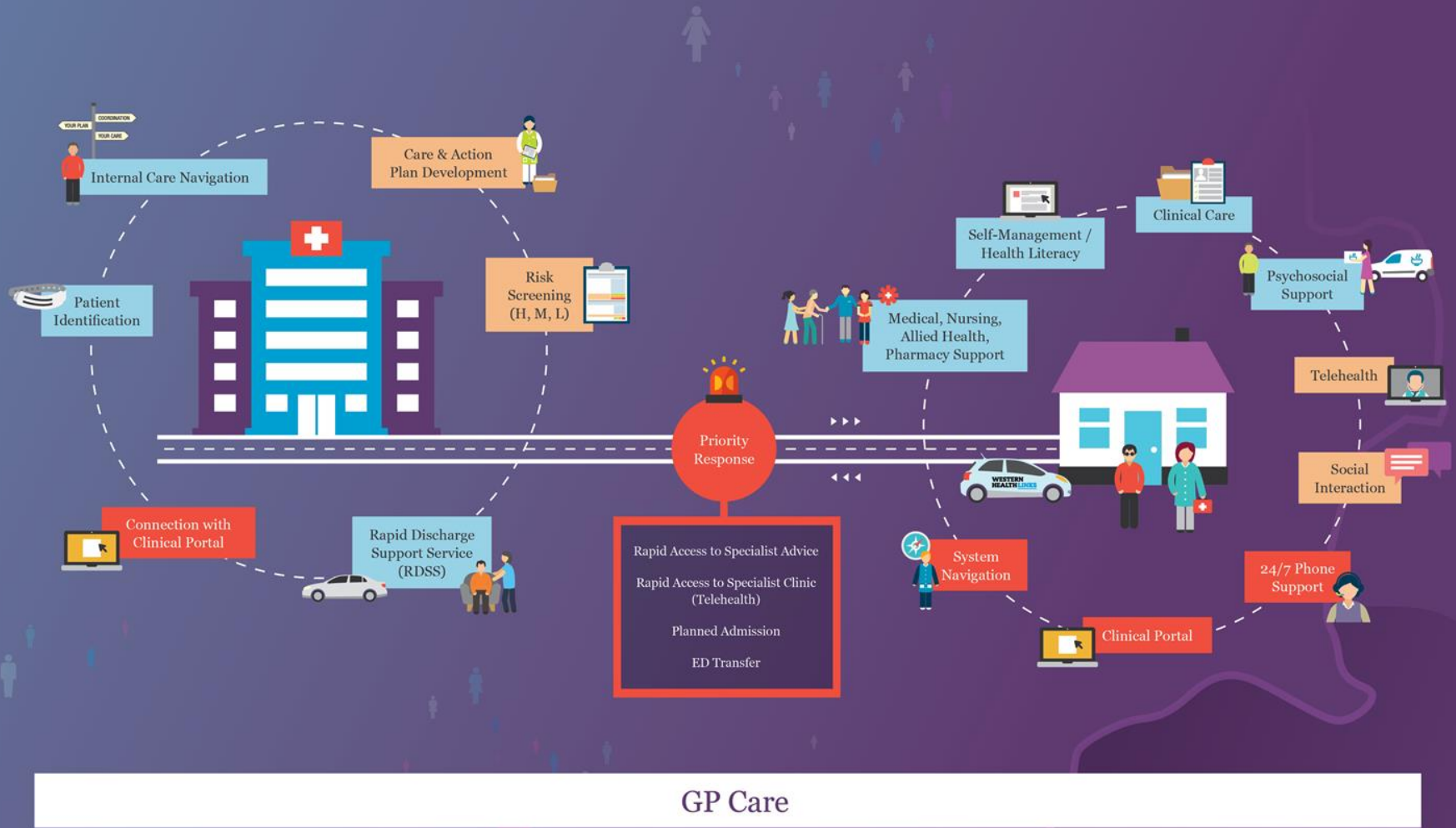
5 Care Coordination/ Care Navigation

7 Pharmacy Review

6 Integrate with GP's and Primary Care



HealthLinks Model of Care





Maurice



Western Health

Research and Evaluation, Patient Experience:

What works well?

“The HealthLinks program is a service sent from heaven”

“If they can keep this system going, it is just marvelous, it really is”

“The help we have had from HealthLinks is extraordinary”

“It’s changed my life”

“I feel like my old self again, the service is great”