

# Renal capability self-assessment tool 2019-20

## Better Care Hospital - Level 4\* (\*provisional capability level)

### Capability Frameworks

The Department of Health and Human Services is developing clinical capability frameworks over 2019-20, which will be implemented jointly with health services. The frameworks describe clinical services and complexity, workforce skills, infrastructure, equipment, clinical services and governance. They provide a common language for staff, the community and other health services about a hospital's capability and assist the planning and service development at the local, regional and systems levels.

Frameworks are being developed for renal services, urgent and emergency and trauma care, surgical and procedural care, and cardiac care.

### Implementation: first step information gathering

The information reported by health services through this self-assessment tool will provide the basis for future discussions around the allocation of a renal capability level for each facility.

The department, using VAED data, has assigned a **provisional** capability level for each renal facility, according to the six-level [Capability framework for Victorian renal services](#). This **provisional** assessment shows that:

#### Better Care Hospital is a Level 4 renal service

	2	3	4	5
<b>BETTER CARE HOSPITAL</b>				
Apheresis/plasma exchange				1
Fistula creation			37	
Minimally supervised haemodialysis	588			
Native renal biopsy			87	
Overnight/Multiday stay		467		
Parathyroidectomy				38
Peritoneal catheter insertion			12	

Data source: VAED 2018-19 post-consolidation.

Activity data is just one part of the assessment process. This self-assessment tool enables renal service facilities to:

- identify the capability criteria statements that are being met or are not being met
- provide commentary on any identified unmet requirements
- build an understanding on the capability level that is currently the 'best fit' for the facility based on this self-assessment
- identify gaps in capability and how these may be addressed to deliver the desired level of capability.

For more information about implementation of capability frameworks, please go to [Capability Frameworks for Clinical Services](#). This includes an explanatory reference table for VAED activity data used for provisional assessments.

Please provide any comment on the **provisional** capability level assigned to the facility (e.g. arrangements across a hub or health service that may impact on the capability level of a specific facility, planned changes to services etc.).

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## What you need to do

Please refer to the [Capability frameworks for Victorian renal services \(2019\)](#). For each capability criteria statement indicate if the facility meets that requirement.

If the capability criteria statement is not met, please describe the current arrangement(s).

**Note: the department will interpret ticking both no and yes/met and not met or leaving both boxes blank as indicating that the capability criteria statement is not being met.**

If you have any queries you can send a message to [capabilityframeworks@dhhs.vic.gov.au](mailto:capabilityframeworks@dhhs.vic.gov.au) or contact Michael Langley, Senior Policy Officer on 9096 8230.

Please upload the completed self-assessment via this [link](#) by **8 November 2019**.

## Executive Sponsor Approval

<b>Name</b>	
<b>Role &amp; Health Service</b>	
<b>Signature</b>	
<b>Date</b>	

# Self-assessment

## LEVEL 4 SERVICE LEVEL DESCRIPTORS

Service	Description	Compliance	If 'No' is selected, please describe current arrangements:
<b>Complexity of care/ service role description</b>	Provides a comprehensive renal service for medium complexity adult patients including specialist services (clinics) for diagnosis and management of other medium complexity renal conditions.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides a comprehensive renal service for medium complexity adult patients including establishing patients on peritoneal dialysis and haemodialysis.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides a comprehensive renal service for medium complexity adult patients including a nurse operated dialysis service for patients having acute and planned chronic maintenance haemodialysis (haemodialysis and peritoneal).	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides a comprehensive renal service for medium complexity adult patients including selecting, training and supporting patients to dialyse at home.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides a comprehensive renal service for medium complexity adult patients including an active home dialysis service for the region and its lower level services.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Not	
	Provides a comprehensive renal service for medium complexity adult patients including acute dialysis to inpatient services that are on site/collocated.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides admitted and non-admitted care to patients with medium complexity renal conditions. Excluding: peri-operative, operative and postoperative management of kidney transplantation).	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	We have gaps in service delivery for: <ul style="list-style-type: none"> <li>• nuclear medicine specialists</li> <li>• clinical genetic testing.</li> <li>• Aboriginal hospital liaison officers</li> <li>• neuro-psychologist</li> <li>• renal specialist clinics</li> <li>• infectious diseases</li> </ul>
	Provides vascular access on demand.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides emergency care for common complications including hyperkalaemia, haemorrhage, haemolysis, air embolism and peritoneal dialysis related peritonitis.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Service	Description	Compliance	If 'No' is selected, please describe current arrangements:
	Has specialist nephrology advice and supervision available 24/7.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides specialist nephrology clinical supervision for patients in lower level services through formal arrangements.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Emergency services</b>	Care available for all dialysis-related emergencies 24/7 including unplanned dialysis and peritoneal dialysis related peritonitis and line contamination/disconnection.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Has emergency department protocols for management of common renal complications.	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Being updated
	Provides a range of renal investigations which are initiated, supervised and interpreted by a nephrologist including native renal biopsy.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	24/7 availability of either surgical and/or radiological support in the event of a major bleed.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Acute and subacute care</b>	Provides care for medium risk, medium complexity admitted care and renal inpatient beds are co-located together.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides admitted peritoneal dialysis services.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides tunnelled and non-tunnelled dialysis related central venous lines, vascular access surgery and interventional radiology of limited complexity on an elective basis.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides insertion and management of peritoneal dialysis catheters.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides dialysis to rehabilitation patients with dialysis scheduling to maximise patients access to rehabilitation therapies.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Chronic kidney disease (CKD) and</b>	Partners with primary care providers and others to promote early identification and management of renal risk factors or early disease for local community.	<input checked="" type="checkbox"/> Met <input type="checkbox"/> No	

Service	Description	Compliance	If 'No' is selected, please describe current arrangements:
<b>pre-dialysis preparation</b>	Partners with primary care providers and others to deliver renal/cardiovascular health promotion initiatives.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides medium complexity vascular access surgery and peritoneal dialysis catheter insertion.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides nephrology specialist clinics for advanced chronic kidney disease and other medium complexity renal conditions.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> Not met	We only have clinics two days a week: on Mondays and Thursdays
	Provides expert pre-dialysis patient education and preparation.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Dialysis services</b>	Provides medium risk, medium complexity dialysis services including initiating therapy and treating patients with acute kidney injury.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides home dialysis service to a minimum of 20 patients in partnership with Level 5 services or above for screening, training and support of patients dialysing at home with telephone clinical and technical support available 24/7.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Palliative care</b>	Provides comprehensive care and manages the full range of palliative care patients in accordance with a level 3 inpatient palliative care service or level 2 community palliative care service of the <i>Victorian palliative care capability framework</i> .	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Supportive care</b>	Refers patients requiring supportive care in accordance with <i>Renal Directions (2013)</i> .	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
<b>Transplant services</b>	Ensures that eligible people for transplantation are active on the list as soon as possible, in partnership with a level 6 transplant service.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
	Provides long-term post-transplant follow up in specialist clinics under shared care arrangement with a Level 6 transplant service.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	We only have clinics two days a week: on Mondays and Thursdays
	Provides long-term monitoring and follow up of kidney donors in specialist clinics under shared care arrangement with a level 6 transplant service.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	We only have clinics two days a week: on Mondays and Thursdays

## CLINICAL WORKFORCE CAPABILITY CRITERIA STATEMENTS

Workforce	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Emergency response</b>	Does your facility have a recognition and response system, including rapid response (for example, 'respond blue') and designated roles on-site 24/7 to respond immediately to renal emergencies across the facility?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Is your facility's emergency service able to provide on-site dialysis and manage complications associated with peritoneal dialysis and haemodialysis?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Allied health</b>	Does your facility have guidelines in place for referral and available during business hours to: <ul style="list-style-type: none"> <li>• dietetics</li> <li>• social work?</li> </ul>	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Dialysis workforce</b>	Does your facility have registered nurses, enrolled nurses, dialysis physiologists and renal technicians organised to provide planned and emergency facility-based dialysis according to demand?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have registered nurses, enrolled nurses, dialysis physiologists and renal technicians organised to provide support to patients in acute and subacute hospital services (available 24/7)?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have registered nurses, enrolled nurses, dialysis physiologists and renal technicians organised to provide education and support to new patients being established on peritoneal dialysis and haemodialysis?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have registered nurses, enrolled nurses, dialysis physiologists and renal technicians organised to provide support for home dialysis patients?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have a renal technician skilled in dialysis machinery maintenance, calibration and repair, and water quality management, available 24/7?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	Renal technician will attend the ward patients 24/7 and provides phone advice to home dialysis patients 24/7 but doesn't visit them in person after hours.
	Does your facility have a designated registered nurse with demonstrated competence in home dialysis nursing, available 24/7 to support home dialysis patients?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	

Workforce	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Medical – general medical physician</b>	Does your facility have a registered medical specialist (RACP) or equivalent, credentialed at the health service, available 24/7?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Medical - nephrologists</b>	Does your facility have a registered medical specialist (RACP) or equivalent, credentialed at the health service for nephrology, available during business hours and accessible 24/7?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	The Nephrologist is available Tuesday to Friday business hours only. On Mondays, renal patients are managed by the Medical Registrar with phone supervision from the Nephrologist and under direct supervision from the local General Medical Physician.
<b>Medical - surgical specialists</b>	Does your facility have a registered medical specialist (RACS) or equivalent, credentialed at the health service for renal-related surgery and vascular access surgery (excluding transplantation) available 24/7?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Nursing</b>	Does your facility have Nursing staffing in accordance with the <a href="#">Safe Patient Care (Nurse to Patient and Midwife to Patient Ratios) Act 2015</a> and the <i>Nurses and midwives (Victorian Public Health Sector)(Single Interest Employers) enterprise agreement 2016-2020</i> ?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	

## CLINICAL SUPPORT SERVICES CAPABILITY CRITERIA STATEMENTS

Clinical support services	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Aboriginal hospital liaison services</b>	Does your facility have guidelines for referral to Aboriginal hospital liaison officer services (male and female)?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have Aboriginal hospital liaison officer services (male and female) available during business hours?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We have a part-time female Aboriginal hospital liaison officer who is only available in the mornings. No cover is available for leave and we refer patients to the services at the regional hospital if needed during these periods.
<b>Allied Health</b>	Does your facility ensure that allied health services are arranged to provide renal care in line with chronic disease management guidelines with availability during business hours to: <ul style="list-style-type: none"> <li>• physiotherapy</li> <li>• podiatry</li> <li>• occupational therapy</li> <li>• spiritual care (including pastoral care)</li> <li>• clinical psychology</li> <li>• neuro-psychology?</li> </ul>	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We have a neuro-psychologist available in business hours on Mondays and Tuesdays only. Patients are referred to this service and reviewed the next Monday. We are able to phone the neuro-psychologist to seek advice on Wednesdays to Fridays.
	Does your facility have guidelines for referral to additional allied health community providers as required?	<input type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Blood management and blood products</b>	Does your facility provide blood and blood products in accordance with Victoria's agreement to: <ul style="list-style-type: none"> <li>• the National blood and blood products charter for hospitals?</li> <li>• the National blood and blood products charter for pathology labs?</li> <li>• Standard 7 of the NSQHS Standards: Blood and blood products?</li> </ul>	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have access to white cell depleted blood products for patients on transplant list?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>GP liaison services</b>	Does your facility have staffing and services available in accordance with <i>Framework for the Victorian general practice liaison program</i> ?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	



Clinical support services	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Language services</b>	Does your facility have access to accredited interpreters and translators in accordance with Victoria's Language services policy 24/7?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We have access to interpreters and translators during business hours
<b>Medical – anaesthetics</b>	Does your facility have a registered medical specialist (ANZCA) or equivalent, credentialed at the health service for anaesthetic care, available 24/7 to support vascular access surgery requirements?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not	
<b>Medical imaging</b>	Does your facility have full range of on-site imaging services available during business hours?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have 24/7 access to low risk diagnostic radiology services including limited x-ray and point of care ultrasound?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Medical – specialists</b>	Does your facility have a registered medical specialist (RACP – Infectious diseases) or equivalent accessible 24/7 via formal agreement with an Infectious Diseases Service? (May be in partnership within the region.)	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We have not yet established a formal agreement but are working on it. We are accessing advice as needed from Metro Hospital X.
<b>Non-admitted services</b>	Does your facility refer patients to specialist renal clinics for regular reviews in line with their renal management plan?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	Only on Mondays and Thursdays
	Does your facility operate renal specialist clinics for ambulatory care including clinics for cohorts of renal patients (e.g. post-donor care, advanced chronic kidney disease)?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	
<b>Nuclear medicine</b>	Does your facility have access to radiopharmaceutical laboratory services and registered medical specialist (RACP / RANZCR – Nuclear medicine for renal scans during business hours?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	The visiting Nuclear Medicine Specialists are available on Tuesdays to Fridays in business hours but not Mondays.
<b>Palliative care</b>	Does your facility have guidelines for referral to palliative care services (admitted or community)?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Pathology</b>	Does your facility have point of care and blood and specimen collection with processing available seven days a week for biochemistry, haematology and microbiology available 24/7?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	We do not have access to clinical genetic testing.
	Does your facility have access to clinical genetic testing during business hours?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	

Clinical support services	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
Pharmacy	Does your facility have an on-site pharmacy service that provides clinical pharmacy, medicines information, hospital-wide medication management services, medicines procurement, dispensing and distribution services available during business hours and accessible 24/7?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	

EXAMPLE ONLY

## EQUIPMENT AND INFRASTRUCTURE CAPABILITY CRITERIA STATEMENTS

Equipment and infrastructure	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Admitted care</b>	Are renal patients admitted to wards where bedside haemodialysis can be undertaken and renal patients are cohort nursed?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Critical care</b>	Does your facility have access to High Dependency Unit on-site to treat renal emergencies and complications (as well as haemodialysis)?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We have high dependency beds, but not a separate unit.
<b>Dialysis</b>	Does your facility have a designated area for dialysis informed by the Australasian Health Facilities Renal Dialysis Unit Guidelines ?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have capacity to operate a minimum of three chairs?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have culturally safe places for the patient and family to meet (for example, for discussions with Aboriginal health workers)?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Home-delivered care</b>	Does your facility have a dedicated home dialysis training space with dialysis equipment and rooms for teaching/training of patients and carers?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We have a training space, however it is not dedicated to dialysis.
	Does your facility provide equipment and maintain patients' homes to support home dialysis (electrical, water and other infrastructure changes) That is: <ul style="list-style-type: none"> <li>• water processing equipment that meets the International Organisation for Standardization (ISO) guidelines.</li> <li>• electrical circuits used for home care equipment are provided by a level 4 service or above and must meet the Australian standards for medical electrical devices.</li> <li>• a designated area for dialysis informed by the Australasian Health Facilities Renal Dialysis Unit Guidelines (with the exception of a home installation)?</li> </ul>	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility contract for consumables delivery to home dialysis patient's home to a third party?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Medical record</b>	Does your facility have access to a medical record shared with other level services to eliminate risks of poor handover?	<input type="checkbox"/> Met <input type="checkbox"/> Not met	

Equipment and infrastructure	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Physical access</b>	Does your facility provide accessible parking spaces where set-down locations are provided, associated with pedestrian entries to hospital facilities near non-admitted services?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Telehealth</b>	Does your facility have equipment and information and communications technology (ICT) infrastructure to enable service delivery via telehealth?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Can nurses from a level 1 service access support from your facility via telehealth?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Can patients from a level 1 service access support from your facility via telehealth?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	

## CLINICAL GOVERNANCE CAPABILITY CRITERIA STATEMENTS

Clinical governance	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
<b>Competence and Credentialing</b>	Does your facility have processes for annual competency assessment and review for staff providing renal care?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have annual peer review processes for staff providing renal care consistent with the Australian Commission on Safety and Quality in Healthcare's <i>Review by peers: a guide for professional, clinical and administrative processes?</i>	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	We are not yet following all the requirements in this guide.
	Does your facility have annual competency assessment and review processes for nursing staff providing chronic kidney disease education?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have credentialing processes for medical staff providing renal care?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have competency assessment and review processes for staff managing vascular access in renal care?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Consultation, referral and transfer</b>	Does your facility have guidelines for consultation, referral and transfer that are established in accordance with agreed regional referral, escalation and transfer pathways to ensure that risks and/or care needs of patients are identified early and managed effectively?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have guidelines for consultation, referral and transfer that are established in accordance with agreed regional referral, escalation and transfer pathways to ensure that patients dialysing at home are actively supported?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have guidelines for consultation, referral and transfer that are established in accordance with agreed regional referral, escalation and transfer pathways to ensure that patient care is streamlined with clear pathways to improve efficiency and enable greater consistency in care?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	

Clinical governance	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
	Does your facility have guidelines for consultation, referral and transfer that are established in accordance with agreed regional referral, escalation and transfer pathways to ensure that patients have access to an appropriate level of specialist care as close to home as possible?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have guidelines for consultation, referral and transfer that are established in accordance with agreed regional referral, escalation and transfer pathways to ensure that staff providing renal care can easily access expert advice within the region?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Scope of services</b>	Does your facility have the provision and processes to manage short-term and unavoidable changes in the scope of renal care through formally agreed and documented with local health services and other providers that will be affected (including Ambulance Victoria)?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have the provision and processes to manage short-term and unavoidable changes in the scope of renal care through formally agreed and documented with the Department of Health and Human Services?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have the provision and processes to manage short-term and unavoidable changes in the scope of renal care that are effectively communicated with the local community with advice on how care can be accessed?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility participate in regional access planning and flow group to identify local patients suitable for dialysis at their service in a timely way?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	Not regularly
	Is your facility able to manage the early identification and appropriate referral to level 4 of all patients, especially those requiring transplant or renal supportive care?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Service guidelines</b>	Does your facility have guidelines that define the scope of renal care available at the health service site in accordance with renal capability level, and provide information on access, admission and discharge?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	

Clinical governance	Capability criteria	Compliance	If 'Not met' is selected, please describe current arrangements:
	Does your facility participate in regional access planning to identify local patients suitable for local and/or home dialysis in a timely way?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Are your facility's service partners and the community provided information about the level of renal care provided at the health service and how services can be accessed. Is this information provided in a format that meets the cultural and communication needs of consumers?	<input type="checkbox"/> Met <input checked="" type="checkbox"/> Not met	Information is out of date, but is currently being reviewed.
	Does your facility have documented policies and processes that improve the safety and quality of care for Aboriginal and Torres Strait Islander people?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
	Does your facility have quality improvement system in place that monitors, reports and responds to data anomalies for healthcare associated infections and antimicrobial use?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Partnership care</b>	<p>Does your facility have formal partnership care guidelines that:</p> <ul style="list-style-type: none"> <li>• delineate the roles, responsibilities and expectations (including responsiveness) of specialist nephrology providers, GPs and community practitioners?</li> <li>• clarify expectations and pathways for referral, care and support?</li> <li>• support the provision of evidence-based care?</li> <li>• facilitate clear communication and provide information to patients?</li> </ul>	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	
<b>Telehealth</b>	Does your facility have policies and processes in place to support service delivery via telehealth?	<input checked="" type="checkbox"/> Met <input type="checkbox"/> Not met	