

# Statement of Priorities

2016-17 Agreement between Secretary for Health and  
Human Services and Omeo District Health

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# Background

Statements of Priorities are formal funding and monitoring agreements between Victorian public hospitals and the Secretary for Health and Human Services. Agreements are in accordance with section 26 of the *Health Services Act 1988*.

Statements of Priorities are consistent with the health services' strategic plans and aligned to government policy directions and priorities. The annual agreements support the delivery of or substantial progress towards the key shared objectives of quality and safety, good governance and leadership, access and timeliness, and financial sustainability.

A Statement of Priorities consists of four parts:

- Part A provides an overview of the service profile, strategic priorities and deliverables the health service will achieve in the year ahead.
- Part B lists the performance priorities and agreed targets.
- Part C lists funding and associated activity.
- Part D forms the service agreement between each health service and the state of Victoria for the purposes of the National Health Reform Agreement.

Performance expectations and mechanisms used by the Department of Health and Human Services to monitor and manage performance are described in the *Victorian Health Service Performance Framework* and the *Victorian Health Agency Monitoring and Intervention*.

High standards of governance, transparency and accountability are essential. In this context, the Victorian Government commits to publish Statements of Priorities by 1 November each year and place more data about the performance of our health system into the public domain.

# Policy directions and priorities

The Victorian Government is committed to treating more patients sooner, support ongoing efforts to improve the overall health and wellbeing of Victorians by investing in the Victorian health system, and to work with Victoria's doctors, nurses, paramedics and others across the sector to increase capacity and improve access to high quality care for all Victorians. The Victorian Government continues to invest in hospital capacity to support current and future demand across the state. Government will work with all health, mental health and ambulance services to ensure all Victorians, no matter where they live or their socioeconomic status, are able to access the care they need. High-quality person-centred healthcare will be provided by a diverse and adaptable workforce with the right mix of skills to meet the needs and expectations of consumers.

To support a healthy population and sustainable health system, the Government is committed to an increased focus on prevention, community and primary health services, care in the home and health promotion.

Whether it's through building new facilities, providing extra funding and resources, or promoting better health outcomes in the community; the Victorian Government is committed to securing a stronger and more reliable health system for all Victorians.

The Better Care Victoria Innovation Fund will provide funding for sector-led innovation projects and support the development of innovation capability across the state. In 2016–17 the Better Care Victoria Innovation Fund will have \$10 million to invest across Victoria. Funded projects will be required to demonstrate a strong ability to significantly improve timely and appropriate access to high-quality care for Victorians. Initially this investment will be across five focus areas: chronic complex medical patients; outpatients; care outside the hospital walls; variance in practice in delivering defined areas of care; and the 24-hour health system.

## Government commitments

### Improving health services

- Funding to enable health services to respond to growing patient demand across Victoria (\$978.4 million). Targeted services include emergency department presentations, intensive care, maternity admissions, specialist clinics, palliative care, chemotherapy, radiotherapy and subacute care.
- Additional elective surgery activity to meet existing demand and significantly reduce waiting times (\$335 million).
- The *2016-17 Victorian Budget* invests an additional \$356 million in mental health and drug treatment funding, which will help deliver the Government's 10-year Mental Health Plan.
- Additional mental health and drug funding will increase support for Victorians with a mental illness and their families, including supporting young Victorians and responding to vulnerable children, families and trauma.
- Additional funding will assist in managing critical demand in the mental health system and ensuring people with a mental illness receive the specialist intensive care they need (\$132 million).
- Strengthening oversight of quality and safety across Victorian health services (\$16.8 million).

- Provide certainty and direction on system health design, configuration and distribution services by developing a State-wide Design, Service and Infrastructure Plan for Victoria's health system, including a series of new design, service and infrastructure plans for each of Victoria's major service streams, including cardiac, maternity and newborn, clinical mental health, surgical, cancer, and genetics services.
- Implement Victoria's 10-year mental health plan to improve the mental health and wellbeing of Victorians. Through the plan, Victorians will: have genuine choice about options and services available; be supported through services that build optimism and hope; have universal access to high-quality, integrated public services; and access to specialist mental health services where and when needed the most.
- Report on the implementation of Victoria's 10-year mental health plan through an annual report to Parliament.
- Strengthen mental health support for marginalised Victorians including development of targeted support for Victorians with a mental illness, focusing on disadvantaged people with moderate severity mental illness, including Aboriginal, transgender and gender diverse people (\$9.9 million).
- Strengthen maternity care through the expansion of training for smaller, generally rural, services that otherwise have limited access to specialist training.
- Strengthened incident reporting mechanisms to improve hospital data timeliness and reliability, and ensure early identification of quality and safety issues.

## **Capital investments**

- Goulburn Valley Health's Shepparton campus will be redeveloped, including a new four-storey tower delivering theatres and new wards, refurbishment of the existing theatres, expansion of the Emergency Department including the addition of treatment bays and a new short stay unit, expansion of medical imaging, and the refurbishment of the maternity ward including a new Special Care Nursery (\$169 million).
- Urgent works will be completed at Footscray Hospital to improve infrastructure and engineering services while planning is undertaken for the future redevelopment of Footscray Hospital (\$61.3 million).
- Infrastructure will be upgraded across the Austin Hospital campus in Heidelberg to improve service reliability and minimise risks to patients and staff (\$40.8 million).
- Works at the Broadmeadows Surgery Centre will be undertaken to expand surgery capacity at Northern Health by providing two additional operating theatres, expanding the Central Sterile Services Department and enhancing patient reception and recovery facilities (\$17.3 million).
- Work will also begin on Australia's first specialist stand-alone heart hospital at Monash University in Clayton (\$135 million).
- A new purpose built mental health unit will be co-located and integrated with the new Monash Children's Hospital in Clayton. The new facility will deliver specialist assessment and treatment mental health services for children and adults up to 25 years of age including inpatient beds, community treatment and intensive and specialist care (\$14.6 million).
- The Victorian Government will rebuild Orygen Youth Mental Health, a major clinical and research facility for young people across Victoria with serious mental illness. This will house both Orygen Youth Mental Health Services' Clinical Program, and Orygen, the National Centre of Excellence in Youth Mental Health, combining clinical, education and training, and research services (\$59.0 million).
- A 12-bedroom facility for women, capable of also accommodating up to three young dependent children, will increase the range and number of services available to people with a mental illness and their families. This will ensure that women with an acute mental illness in the north and west of Melbourne, and their dependents, have access to a flexible, safe and appropriate facility for short stay periods (\$8.4 million).

## **Health workforce**

- Working with health services in 2016-17 to address the issues of inappropriate workplace behaviours, including bullying and harassment and create a culture and environment that supports both staff and patient safety in healthcare settings.
- Initiatives across occupational violence, bullying and harassment and worker health and wellbeing are aimed at ensuring health services are safe, respectful and healthy places to work.
- Training for up to 9,700 health and human services workers who may have contact with people who are affected by ice. Training and support will be tailored to address the specific needs of vulnerable population groups, including Aboriginal people and LGBTIQ groups (\$6 million).

## **Rural and regional health**

- The Regional Health Infrastructure Fund will allow for the upgrade of regional hospital facilities to meet the needs of their local communities (\$200 million).
- Additional ambulance services (emergency transports, non-emergency transports and treatments not requiring transport) for eligible concession card holders (\$64 million).
- Alcohol and drug residential rehabilitation services across the state will be expanded by developing an 18-20 bed residential alcohol and drug rehabilitation facility in the Grampians region servicing the Ballarat community (\$6 million).

## **Other initiatives**

- Fix ambulance services, giving paramedics the support and resources they need to save lives (\$143 million).
- Ensure access to medical cannabis, a life-changing treatment for those who are seriously ill in exceptional circumstances, through the establishment the establishment of the Office of Medicinal Cannabis and an independent Medical Advisory Committee (\$28.5 million).
- Continued prevention and early detection of perinatal depression to support new mothers experiencing depression (\$1.6 million).
- Improve ambulance response times, and build and upgrade facilities and equipment (\$5 million)
- Funding for new suicide prevention initiatives under the Victorian Government's 10-year Suicide Prevention Framework. The framework aims to halve the number of suicides over the next decade (\$27.5 million).
- Real time prescription monitoring system. Pharmacy prescription records for Schedule 8 and other dangerous medicines will be connected in real time to a centralised system, which will also be accessible to doctors (\$29.5 million).

# Part A: Strategic overview

## Mission statement

To promote and enhance the health and well-being of the community in the district of Omeo.

## Service profile

When gold was discovered in Omeo in 1851, the isolated communities of Omeo, Swifts Creek, Ensay and Benambra changed dramatically with the ensuing influx of visitors. The need to build a hospital was identified in November 1891, with incorporation of the Omeo District Hospital. Provision of care for the sick and injured commenced in August 1894 until the devastating 1939 bushfires that destroyed the original building. A new hospital was built in 1940 on the Easton street site and continues to be utilised to provide acute and residential aged care, medical, community and allied health services.

Services delivered by Omeo District Health have been regularly reviewed to meet the changing needs of the community. In July 1997, the construction of a purpose built four-bed hostel was completed.

On 9 December 2005, the full redevelopment of the existing hospital buildings and service areas was completed. In 2011 Omeo became part of the Transitional Care Program with a residential bed and community based bed. In 2015 Omeo District Health redeveloped the remaining double resident rooms which enabled all residents to have single room accommodation with ensuites.

The Omeo District Health Board of Management has continued to review service provision and to explore innovative ways of meeting community needs. The growth in community care, allied health services, and the establishment of the medical centre and the dental clinic are a testament to this fact. The broad range of allied health and medical service provision continues to be explored and expanded. Visiting services, including those of a cardiologist, ensure our community is well catered for, without the need for residents to travel out of region for services.

## Strategic planning

The Omeo District Health Strategic Plan can be read at website: [www.odh.net.au/?page\\_id=268](http://www.odh.net.au/?page_id=268)

## Strategic priorities

In 2016-17, Omeo District Health will contribute to the achievement of the Government's commitments by:

Domain	Action	Deliverables
Quality and safety	Implement systems and processes to recognise and support person-centred end of life care in all settings, with a focus on providing support for people who choose to die at home.	<p>Ensure end of life pathways and procedures are embedded within acute and aged care areas.</p> <p>Review current practices with Gippsland region Palliative Care Consortia in relation to care planning and additional support for community members.</p> <p>Review current practice by seeking feedback from bereaved families.</p> <p>Investigate availability of services and the ability to offer greater support to provide increased assistance to families to assist individuals remain in the home environment during terminal stages of care.</p>
	Advance care planning is included as a parameter in an assessment of outcomes including: mortality and morbidity review reports, patient experience and routine data collection.	<p>Review admission forms to include Advance Care Planning as an item to be assessed and followed up as part of acute admissions.</p> <p>Review chronic disease management plans and medical assessments for those over 75 years of age to ensure Advance Care Planning is discussed and offered to individuals.</p> <p>Monitor outcomes of palliative clients to ensure adherence to advanced care planning wishes.</p>
	Progress implementation of a whole-of-hospital model for responding to family violence.	<p>Collaborate with East Gippsland Primary Care Partnership and Gippsland Women's Health Service to provide local access to regional family violence initiatives.</p> <p>Utilise the "Strengthening Hospital responses to family violence toolkit" to ensure consistency of staff response to family violence.</p>
	Develop a regional leadership culture that fosters multidisciplinary and multi-organisational collaboration to promote learning and the provision of safe, quality care across rural and regional Victoria.	Participate with subregional partners to finalise and implement the East Gippsland Capability and Clinical Service Plan outcomes.

Domain	Action	Deliverables
	<p>Use patient feedback, including the Victorian Healthcare Experience Survey to drive improved health outcomes and experiences through a strong focus on person and family centred care in the planning, delivery and evaluation of services, and the development of new models for putting patients first.</p>	<p>Continue to invite receivers of care to forums to seek feedback and to enable improvement of services and the health experience.</p> <p>Encourage participation of individual clients to provide feedback to our community advisory committee.</p> <p>Participate in Victorian Health Experience Survey community experience survey.</p>
<p>Access and timeliness</p>	<p>Identify opportunities and implement pathways to aid prevention and increase care outside hospital walls by optimising appropriate use of existing programs (i.e. the Health Independence Program or telemedicine).</p>	<p>Review District Nursing Service in relation to service delivery and time allocation by December 2016.</p> <p>Review chronic disease programs and explore opportunities to improve service delivery to the community and integrate the two services to maintain continuity of care, refine and identify roles and interactions.</p> <p>Investigate and implement new technologies such as the National Broadband Network and improved videoconferencing capacity to provide support and monitoring for community members.</p> <p>Improve access to community programs by developing a new gym in Benambra.</p> <p>Finalise Memorandum of Understanding with Ensay Bush Nursing Centre.</p>
	<p>Develop and implement a strategy to ensure the preparedness of the organisation for the National Disability and Insurance Scheme and Home and Community Care program transition and reform, with particular consideration to service access, service expectations, workforce and financial management.</p>	<p>Maintain established networks to ensure awareness of proposed changes and implementation dates to assist the planning of service provision.</p> <p>Communicate endorsed changes to community members on a regular basis utilising local news-sheet and website to provide updates.</p> <p>Monitor workforce requirements and budget on a regular basis.</p> <p>In partnership with staff, implement identified actions to ensure Omeo District Health is positioned to respond to the National Disability and Insurance Scheme and Home and Community Care transition.</p> <p>Assist the community in understanding My Aged Care services and develop and share pathways to enable individuals to access services.</p>

Domain	Action	Deliverables
Supporting healthy populations	Support shared population health and wellbeing planning at a local level - aligning with the Local Government Municipal Public Health and Wellbeing plan and working with other local agencies and Primary Health Networks.	<p>Maintain partnerships with Gippsland Primary Health Network and Primary Care Partnership.</p> <p>In partnership with other health providers actively engage in East Gippsland Shire Council's planning cycle for a new East Gippsland Municipal Public Health and Wellbeing Plan 2017-21.</p>
	Focus on primary prevention, including suicide prevention activities, and aim to impact on large numbers of people in the places where they spend their time adopting a place based, whole of population approach to tackle the multiple risk factors of poor health.	<p>Complete an evaluation of actions implemented in response to the 2015 community survey by November 2016.</p> <p>Participate in suicide prevention initiatives generated through Gippsland Primary Health Network.</p> <p>Set and implement strategies to address identified priority areas in the Omeo District Health Workplace Achievement Program.</p>
	Develop and implement strategies that encourage cultural diversity such as partnering with culturally diverse communities, reflecting the diversity of your community in the organisational governance, and having culturally sensitive, safe and inclusive practices.	Review the Omeo District Health diversity plan by March 2017 and implement identified strategies to ensure Omeo District Health has inclusive practices.
	Improve the health outcomes of Aboriginal and Torres Strait Islander people by establishing culturally safe practices which recognise and respect their cultural identities and safely meets their needs, expectations and rights.	<p>Improve access to and understanding of the "Gippsland BLACK PAGES" to enable appropriate supports are implemented to assist Aboriginal and Torres Strait Islander people.</p> <p>Complete the Gippsland Aboriginal Health Cultural Competence Framework Quality Improvement Tool and develop action plan to support implementation.</p>
	Drive improvements to Victoria's mental health system through focus and engagement in activity delivering on the 10 Year Plan for Mental Health and active input into consultations on the Design, Service and infrastructure Plan for Victoria's Clinical mental health system.	<p>Improve networking and understanding in relation to Victoria's 10 Year Plan for Mental Health.</p> <p>Identify capability to contribute to and the required services and education needed in order to assist safe consistent care delivery.</p> <p>Explore opportunities with Latrobe Regional Hospital to support health service professionals in the area of mental health.</p>

Domain	Action	Deliverables
	<p>Using the Government's Rainbow eQuality Guide, identify and adopt 'actions for inclusive practices' and be more responsive to the health and wellbeing of lesbian, gay, bisexual, transgender and intersex individuals and communities.</p>	<p>Review current admission documentation to ensure transgender people are addressed by their preferred gender.</p> <p>Provide assistance and education to staff working with Lesbian, Gay, Bisexual, Transgender, or Intersex people to assist recognition and understanding the individual's specific needs and sensitivities.</p> <p>Undertake a gap analysis against the eQuality guide and develop an action plan to respond to identified gaps.</p>
<p>Governance and leadership</p>	<p>Demonstrate implementation of the Victorian Clinical Governance Policy Framework: Governance for the provision of safe, quality healthcare at each level of the organisation, with clearly documented and understood roles and responsibilities. Ensure effective integrated systems, processes and leadership are in place to support the provision of safe, quality, accountable and person centred healthcare. It is an expectation that health services implement to best meet their employees' and community's needs, and that clinical governance arrangements undergo frequent and formal review, evaluation and amendment to drive continuous improvement.</p>	<p>Refine the Omeo District Health Clinical Governance Framework to assist each level of the organisation understand their roles and responsibilities in order to demonstrate compliance.</p> <p>In partnership with Bairnsdale Regional Health Service, investigate a model to increase Director of Medical Services presence and refine role to assist in improving consistent practices.</p> <p>Review position descriptions to define roles and responsibilities in line with Clinical Governance Framework.</p>
	<p>Contribute to the development and implementation of Local Region Action Plans under the series of statewide design, service and infrastructure plans being progressively released from 2016–17. Development of Local Region Action Plans will require partnerships and active collaboration across regions to ensure plans meet both regional and local service needs, as articulated in the statewide design, service and infrastructure plans.</p>	<p>Participate in capability and service planning activity for the East Gippsland region which is expected to be completed in October 2016.</p> <p>Further refine strategies to ensure local relevance as part of the development of a new strategic plan for Omeo District Health from February 2017.</p> <p>Review health service capabilities in conjunction with strategic goals.</p>
	<p>Ensure that an anti-bullying and harassment policy exists and includes the identification of appropriate behaviour, internal and external support mechanisms for staff and a clear process for reporting, investigation, feedback, consequence and appeal and the policy specifies a regular review schedule.</p>	<p>Review our current bullying and harassment policy and ensure support people are clearly identified and investigate access to counselling and support services external to Omeo District Health to assist staff in maintaining privacy and obtaining independent feedback and direction.</p> <p>Undertake local case studies to identify current deficiencies.</p>

Domain	Action	Deliverables
	<p>Board and senior management ensure that an organisational wide occupational health and safety risk management approach is in place which includes: (1) A focus on prevention and the strategies used to manage risks, including the regular review of these controls; (2) Strategies to improve reporting of occupational health and safety incidents, risks and controls, with a particular focus on prevention of occupational violence and bullying and harassment, throughout all levels of the organisation, including to the board; and (3) Mechanisms for consulting with, debriefing and communicating with all staff regarding outcomes of investigations and controls following occupational violence and bullying and harassment incidents.</p>	<p>Implement the recommendations of HLB Mann Judd, internal auditors of the Omeo District Health Risk Management Framework.</p> <p>Increase access to the risk register to improve understanding of risks and interventions and of planning undertaken in order to minimise risk.</p> <p>Investigate avenues to reconfigure system to allocate risks to specific areas within the health service.</p> <p>Maintain a suite of key indicators to ensure regular reporting of Occupational Health &amp; Safety, bullying, harassment and violence incident(s) are presented to staff and to the Board.</p> <p>Refine procedures to ensure processes for consultation, debriefing, investigation and feedback are consistent and undertaken in a timely manner.</p> <p>Implement recommendations arising from KPMG Board review and embrace direction and learnings from appointed Board delegates to ensure consistency of reporting and embed good governance principles at Omeo District Health.</p>
	<p>Implement and monitor workforce plans that: improve industrial relations; promote a learning culture; align with the Best Practice Clinical Learning Environment Framework; promote effective succession planning; increase employment opportunities for Aboriginal and Torres Strait Islander people; ensure the workforce is appropriately qualified and skilled; and support the delivery of high-quality and safe person centred care.</p>	<p>Identify and encourage individual staff members who demonstrate skills, knowledge and abilities to be integral in introducing new ideas, techniques and technologies.</p> <p>Maintain an educator position, and evaluate contribution and broaden scope where necessary to assist local health services like the bush nursing services to have access to learning opportunities available to Omeo District Health staff.</p> <p>Maintain network with East Gippsland clinical educators and continue participation and contribution to the Best Practice Clinical Learning Environment Framework.</p> <p>Review / evaluate the educator role and introduce annual plan incorporating identified priority areas.</p>

Domain	Action	Deliverables
	<p>Create a workforce culture that: (1) includes staff in decision making; (2) promotes and supports open communication, raising concerns and respectful behaviour across all levels of the organisation; and (3) includes consumers and the community.</p>	<p>Review policies and position descriptions to ensure that appropriate behaviours are identified.</p> <p>Ensure behaviour is one of the key selection criteria when appointing new personnel.</p> <p>Reinforce expected behaviour on induction to the facility and maintain awareness during training activities.</p> <p>Develop and encourage attendance to staff forums and meetings by enabling staff to contribute in decision making processes and offer timely feedback any concerns raised.</p> <p>Continue chit chat newsletter as a less formal staff communication tool.</p>
	<p>Ensure that the Victorian Child Safe Standards are embedded in everyday thinking and practice to better protect children from abuse, which includes the implementation of: strategies to embed an organisational culture of child safety; a child safe policy or statement of commitment to child safety; a code of conduct that establishes clear expectations for appropriate behaviour with children; screening, supervision, training and other human resources practices that reduce the risk of child abuse; processes for responding to and reporting suspected abuse of children; strategies to identify and reduce or remove the risk of abuse and strategies to promote the participation and empowerment of children.</p>	<p>Review the Victorian Child Safe Standards and ensure staffs are aware of their responsibilities in relation to the protection of children and their roles in responding to and reporting suspected abuse and appropriate referrals to be undertaken.</p> <p>Incorporate child safety responsibilities in our Vulnerable Children policy</p>
	<p>Implement policies and procedures to ensure patient facing staff have access to vaccination programs and are appropriately vaccinated and/or immunised to protect staff and prevent the transmission of infection to susceptible patients or people in their care.</p>	<p>Support the infection control officer in refining the program, to improve processes and the maintenance of staff immunisation information.</p> <p>Offer vaccinations and screening to staff to ensure their protection, other staff protection and the protection of susceptible patients.</p> <p>Review staff vaccination exposure record and vaccinations received to ensure accuracy of records.</p>
Financial sustainability	<p>Further enhance cash management strategies to improve cash sustainability and meet financial obligations as they are due.</p>	<p>Monitor and review areas that are underperforming and investigate and implement improvements to improve financial position.</p> <p>Complete the four recommendations from HLB Mann Judd Financial Management Compliance Framework audit by November 2016.</p>

Domain	Action	Deliverables
	<p>Actively contribute to the implementation of the Victorian Government's policy to be net zero carbon by 2050 and improve environmental sustainability by identifying and implementing projects, including workforce education, to reduce material environmental impacts with particular consideration of procurement and waste management, and publicly reporting environmental performance data, including measureable targets related to reduction of clinical, sharps and landfill waste, water and energy use and improved recycling.</p>	<p>Introduce waste monitoring reporting by the end of September 2016 and include in monthly reporting to Quality committee.</p> <p>Maintain monitoring of electrical usage, review anomalies.</p> <p>Replace both internal and external lighting with energy efficient products as part of the Victorian Energy Efficiency Target scheme by December 2016.</p> <p>Review practices to ascertain correct use of clinical waste to be introduced as part of infection control role by April 2017.</p>

## Part B: Performance priorities

The *Victorian health agency monitoring and intervention* describes the Department of Health and Human Services' approach to monitoring and assessing the performance of health agencies and detecting, actively responding and intervening in relation to performance concerns and risk. This document aligns with the measuring and monitoring element of the *Victorian health services performance framework*.

Changes to the key performance measures in 2016-17 strengthen the focus on quality and safety, in particular maternity and newborn, and access and timeliness in line with ministerial and departmental priorities.

Further information is available at <https://www2.health.vic.gov.au/hospitals-and-health-services/funding-performance-accountability>.

### Quality and safety

Key performance indicator	Target
<b>Accreditation</b>	
Compliance with NSQHS Standards accreditation	Full compliance
Compliance with the Commonwealth's Aged Care Accreditation Standards	Full compliance
<b>Infection prevention and control</b>	
Compliance with cleaning standards	Full compliance
Submission of infection surveillance data to VICNISS <sup>1</sup>	Full compliance
Compliance with the Hand Hygiene Australia program	80%
Percentage of healthcare workers immunised for influenza	75%
<b>Patient experience</b>	
Victorian Healthcare Experience Survey - data submission	Full compliance

### Governance and leadership

Key performance indicator	Target
People Matter Survey - percentage of staff with a positive response to safety culture questions	80%

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<sup>1</sup> VICNISS is the Victorian Hospital Acquired Infection Surveillance System

## Financial sustainability

Key performance indicator	Target
Finance	
Operating result (\$m)	0.00
Trade creditors	60 days
Patient fee debtors	60 days
Adjusted current asset ratio	0.7
Number of days with available cash	14 days
Asset management	
Basic asset management plan	Full compliance

## Part C: Activity and funding

The performance and financial framework within which state government-funded organisations operate is described in 'Volume 2: Health operations 2016-17' of the Department of Health and Human Services' *Policy and funding guidelines*.

The *Policy and funding guidelines* are available at <https://www2.health.vic.gov.au/about/policy-and-funding-guidelines>.

Further information about the Department of Health and Human Services' approach to funding and price setting for specific clinical activities, and funding policy changes is also available at <https://www2.health.vic.gov.au/hospitals-and-health-services/funding-performance-accountability/pricing-funding-framework>.

<b>Funding type</b>	<b>Activity</b>	<b>Budget (\$'000)</b>
<b>Small Rural</b>		
Small Rural Acute		\$1,533
Small Rural Residential Care	5,062	\$323
Small Rural HACC	1,069	\$63
Health Workforce	1	\$31
Other specified funding		\$93
<b>Total Funding</b>		<b>\$2,043</b>

## Part D: Service Level Agreement for the purposes of the National Health Reform Agreement

The Victorian health system has faced a number of changes to Commonwealth funding since 2012-13. The changes to the funding arrangements announced in the “2014-15 Commonwealth Budget” will continue to be applicable for the period 1 July 2016 to 30 June 2017 with funding continued to be linked to actual activity levels.

The Commonwealth funding contribution outlined in the “2016-17 Commonwealth Budget” was based on estimates and has since been updated by the Administrator of the National Health Funding Pool, based on latest activity estimates from States and Territories. However, given that final funding amounts are based on actual activity, there may be adjustments to funding throughout the year as a result of reconciliations and other factors outlined below.

### Period: 1 July 2016 – 30 June 2017

	Estimated National Weighted Activity Units	Total Funding (\$)	Provisional Commonwealth Percentage (%)
Activity Based Funding		0	
Other Funding		2,053,033	
<b>Total</b>		2,053,033	

#### Note:

- Estimated National Weighted Activity Units may be amended by the Department of Health and Human Services following the finalisation of the 2015-16 reconciliation by the Administrator of the National Health Funding Pool
- Provisional Commonwealth Contribution Percentage is subject to change following state-wide adjustments (i.e. cross border patient flows), the 2015-16 reconciliation and Commonwealth announcements (i.e. Mid-Year Economic and Fiscal Outlook 2016-17)
- Activity loadings are included in the Estimated National Weighted Activity Units (i.e. Paediatric, Indigenous, Remoteness, Intensive Care Unit, Private Patient Service Adjustment, and Private Patient Accommodation Adjustment)
- In situations where a change is required to the Part D, changes to the agreement will be actioned through an exchange of letters between the Department of Health and Human Services and the Health Service Chief Executive Officer.

Ambulance Victoria and Dental Health Services Victoria do not receive a Commonwealth funding contribution under the National Health Reform Agreement. Dental Health Services Victoria receives Commonwealth funding through the National Partnership Agreement.

## Accountability and funding requirements

The health service must comply with:

- All laws applicable to it;
- The National Health Reform Agreement;
- All applicable requirements, policies, terms or conditions of funding specified or referred to in the *Victorian health policy and funding guidelines 2016-17*;
- Policies and procedures and appropriate internal controls to ensure accurate and timely submission of data to the Department of Health and Human Services;
- All applicable policies and guidelines issued by the Department of Health and Human Services from time to time and notified to the health service;
- Where applicable, all terms and conditions specified in an agreement between the health service and the Department of Health and Human Services relating to the provision of health services which is in force at any time during the 2016-17 financial year; and
- Relevant standards for particular programs which have been adopted e.g. International Organisation for Standardisation standards and AS/NZS 4801:2001, Occupational Health and Safety Management Systems or an equivalent standard.

## Signature

The Secretary and the health service board chairperson agree that funding will be provided to the health service to enable the health service to meet its service obligations and performance requirements as outlined in this Statement of Priorities.



**Mr Andrew Crow**  
Acting Director, Performance and  
System Design as Delegate for the  
Secretary for Health and Human  
Services

Date: 25/10/2016



**Mr Russell Pendergast**  
Interim President  
Omeo District Health

Date: 25/10/2016