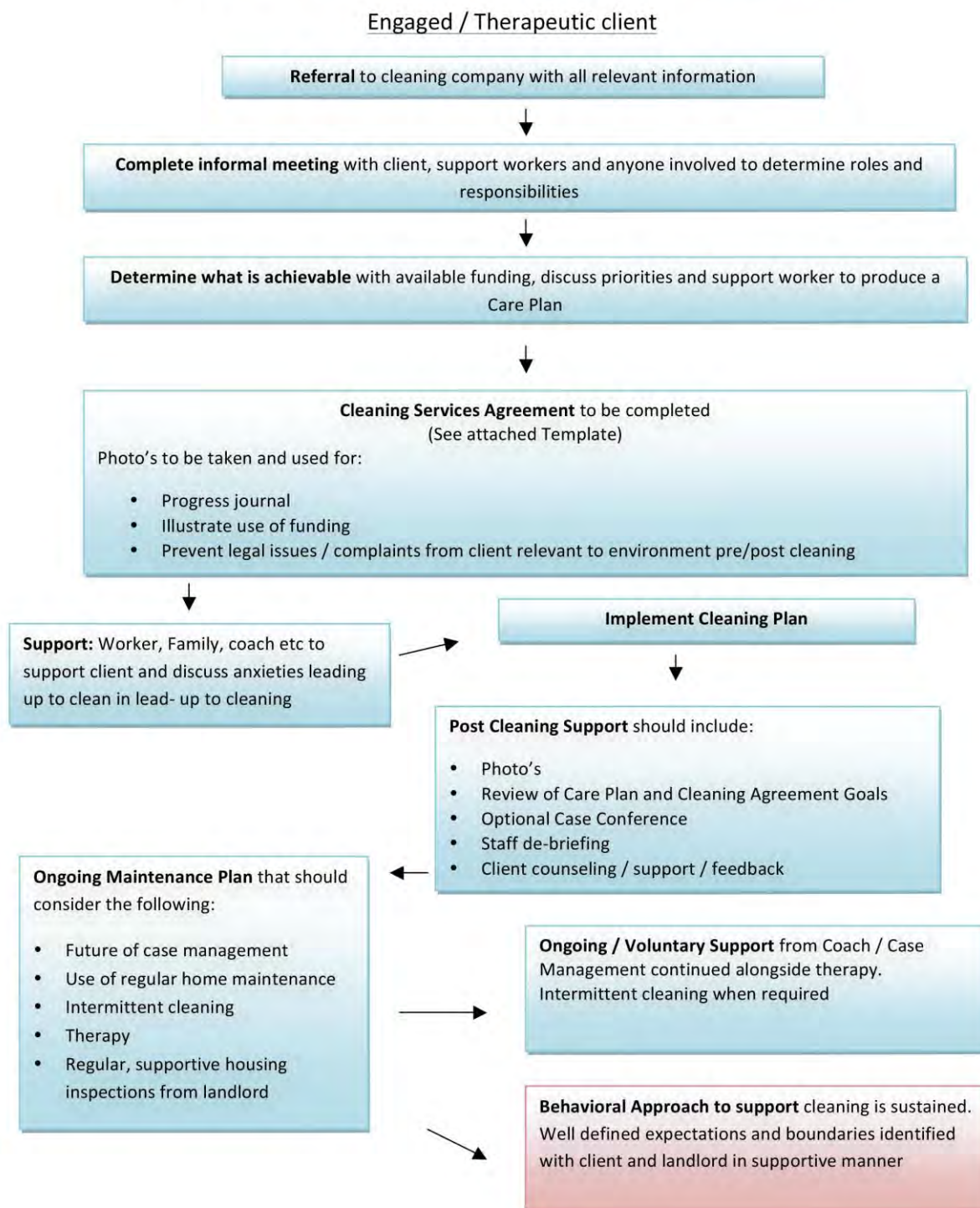


Planning for the provision of cleaning*

Flow Chart for Accessing Cleaning

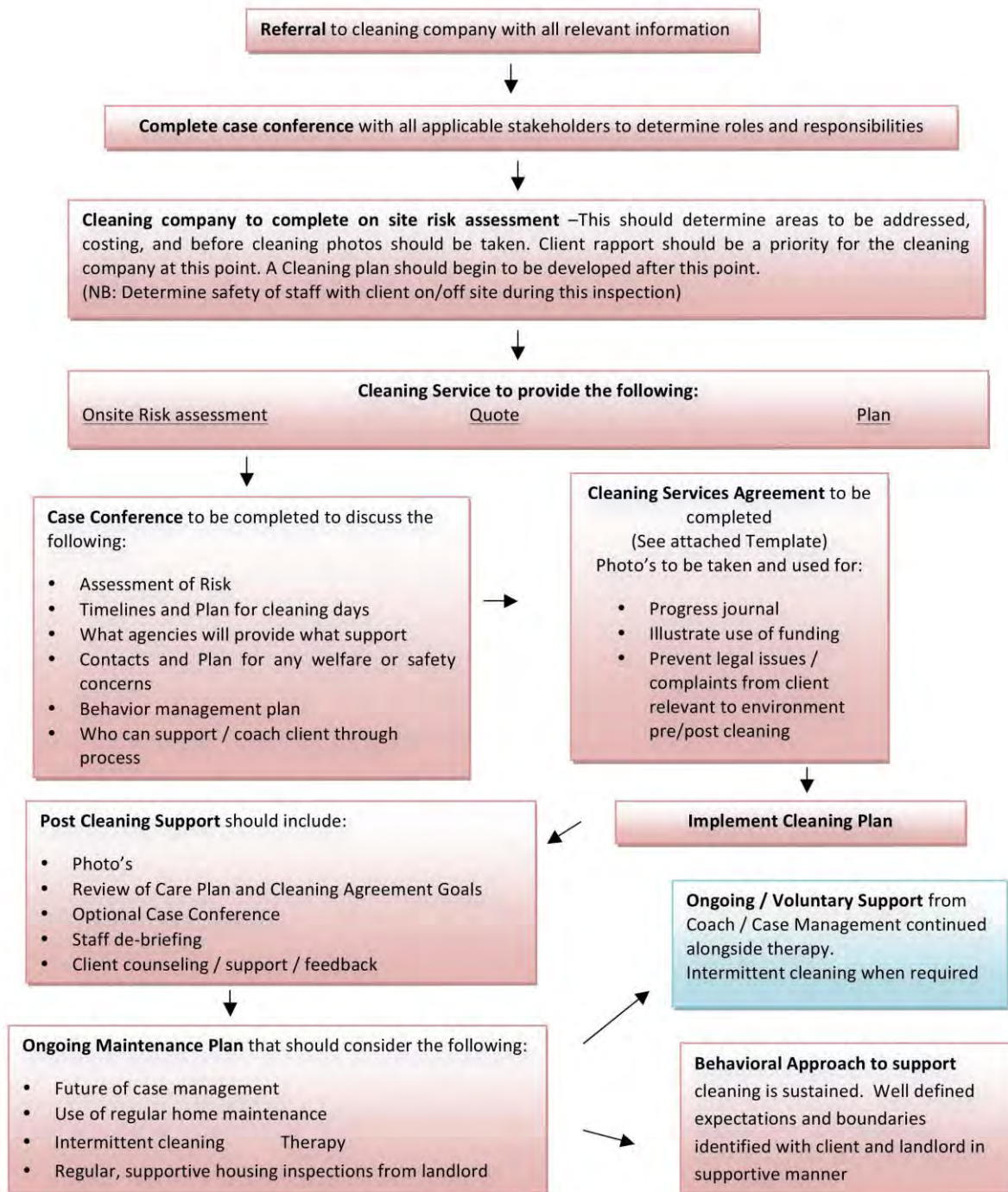


* Source: Loddon-Mallee Region Hoarding Working Group – The Green Clean Team, 2012.

Planning for the provision of cleaning*

Flow Chart for Accessing Cleaning

Non Engaged / highly complex client (Behavioral Approach)



* Source: Loddon-Mallee Region Hoarding Working Group – The Green Clean Team, 2012.

Cleaning services agreement^{*}

(to be completed on a case-by-case basis)

This is an agreement between:

| |
|----------------------------|
| Name of service: |
| Name of cleaning business: |
| Client name: |

| |
|--|
| Client telephone: |
| Client address: |
| Date of cleaning visit: Time: |
| Rooms to be cleaned: |
| Articles/items to be removed: |
| Articles/items not to be removed: |

| |
|--|
| Signed (cleaning business): Date: |
|--|

| | |
|---|--|
| <p>I, _____ (insert name), agree to the cleanup of my property and removal of unwanted items as stated at the top of this form. I acknowledge that it is my responsibility to clearly identify the items that I do not wish to be removed and the areas I do not want to be cleaned. It is also my responsibility to be present during the cleanup to ensure that it is undertaken according to the stated action plan. I understand that where I have accessed a cleaning service referred to me, that the referral service (e.g. people, clinical, animal, housing, local municipal council) is not liable for any damages or removal of non-authorised items that may occur during the process of the cleanup.</p> | |
| Signed (client): Date: | |

| |
|---|
| Referral service: Worker's name: |
| Program: Date: |

^{*} Source: Loddon-Mallee Region Hoarding Working Group – The Green Clean Team, 2012.