

Summary of the Australian Charter of Healthcare Rights in Victoria

Samoaan



O au aiā tatau i le *Faavae o Aiā Tatau a Ausetalia i le Tausiga Soifua Maloloina*

- **Avanoa** – ose aiā tatau e avanoa ai i tausiga soifua maloloina.
- **Saogalemū** – ose aiā tatau e maua ai tausiga soifua maloloina lelei ma saogalemū.
- **Faaaloalo** – ose aiā tatau e faaalua ai le faaaloalo ma tausi ai le mamalu ma ia amanaiaina..
- **Fesootaiga** – ose aiā tatau e faailoa mai ai auaunaga, togafitiga, fetuuna'iga ma le tau ise auala manino ma malamalama.
- **Auai** – ose aiā tatau ete auai ai i faigā faai'uga ma le faia o filifiliga e tusa ma le tausiga soifua maloloina mo oe.
- **Tuma'oti** – ose aiā tatau ia tuma'oti ma teumalu faamatalaga tau ia te oe lava.
- **Faamatala** – ose aiā tatau e faamatala ai le tausiga soifua maloloina o oe, ma faailoa atu ai ou atugaluga.

More information

To learn more about how the charter works in Victoria visit the patient charter website <www.health.vic.gov.au/patientcharter>. You can also contact the Health Services Commissioner by visiting the website <www.hcc.vic.gov.au> or by Freecall 1300 582 113.

Accessibility

To receive this publication in an accessible format, please phone 9096 9008 (use the National Relay Service 13 36 77 if required) or email: patient.charter@health.vic.gov.au

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