Occupational Violence
A collaborative approach

Tiffany Plummer
Aggression Prevention and Management Coordinator  SVHM
Client initiated violence

SVHM  The Data 2016

- SVHM Code Grey’s for 2016 – 3648
- SVHM Code Blacks for 2016 - 40
- SVHM 2016 Physical assault- 239
- SVHM 2016 Verbal assaults - 118

CODE GREY 2016

- ED
- MH
- 8 East
- 8 West
- 10 West
- 10 East
- Other
St Vincent’s Hospital Fitzroy
Information for Victoria Police
2014
External

- Police Liaison officer
- Fitzroy Police
- Pacer
- Community Mental Health
- Ambulance Victoria
- Corrections
Collaborations

- Presentation and safety and security conference with police Pat Ryle, Paul Cunningham and Tiffany Plummer 2014
- Aggression prevention and management committee
- Emergency Services Liaison Committee
- Emergency Codes Committee
- Municipal Emergency Management Planning Committee- state-wide
- Central Hospital Emergency Management- developed 5 years ago. Hospital connectivity in a disaster
- Member of Aggression Forum- sharing of ideas with other health networks, case studies, shared issues and problems