

Health Translations Editorial Guidelines

These guidelines apply to all resources on Health Translations (HT). They help us maintain the high professional and editorial standards of the Health Translations collection. The guidelines set out clear standards that we require for new or existing resources to be accepted for the Health Translations library.

1 Content

1.1 Resources on the HT cover all topics related to the <u>Social Determinants of</u> <u>Health</u>

This includes all translated material that comply with our editorial guidelines (see Appendix 1 for our existing categories).

1.2 Must be written for the broadest possible audience

Your materials must be easy to understand for most people who read at a state year 5-8 level. While health professionals may use these materials, these resources are for the needs of consumers.

1.3 Resource standards

Your printed, audio and audio-visual material must:

- Be published in Australia.
- Help consumers to understand and make informed choices about their health and wellbeing.
- Motivate and support individuals to understand and navigate the Australian health, wellbeing and social services system by providing information that is easy to understand.
- Increase the health and wellbeing literacy of culturally and linguistically diverse communities and individuals.







- Use culturally appropriate language, images and concepts for target audience.
- Not discriminate on the basis of race, gender, sexuality, religion, ethnicity or ability.

1.4 Translations must be undertaken by NAATI accredited translators

Translations must be undertaken by <u>National Accreditation Authority for Translators and Interpreters</u> (NAATI) accredited translators. Where accreditation is not available for a language, the materials must be focus tested with consumers.

1.5 Write in plain language

The resources should be easy to take in, understand and act on. Avoid specialist medical language where possible or explain its meaning in simple and clear language. The English version needs to be written at or below a state year 5-8 reading level.

1.6 Use images that are appropriate for the target audience

Resources should only include images that are culturally appropriate for the target audience. You can check if images are appropriate by asking consumers.

1.7 Resources do not promote products or endanger consumer safety

Resources cannot endorse or promote individual commercial products, therapies or services. Where pharmaceutical products are identified, the generic name must be used. Clinical information that has the potential to harm the health of an individual will not be accepted (i.e. leading to an illness, injury, disease, disability or premature death).







1.8 Resources must meet Victorian Government language services standards

Development of translated, audio and audio-visual materials needs to be based on principles contained in the following documents:

- i) Effective Translations Victorian Government Guidelines on Policy and Procedures

 http://www.multicultural.vic.gov.au/images/stories/documents/2014/omac effective translations guidelines on policy and procedures online.pdf
- ii) Language Services Policy- Department of Human Services, State Government of Victoria 2017
 https://www.dhhs.vic.gov.au/publications/language-services-policy-and-quidelines

2 Registering your material

2.1 English language versions are required for all translated materials

You must register an English version of any resource translated into another language.

Audio and audio visual resources must be registered with a version that includes English transcript and/or captions.

2.2 Publisher details required

All registered materials must contain the contact details of the publishing organisation.







2.3 *Date*

A date of when the resource was published and/or last reviewed needs to be provided on each resource.

2.4 Summary of the resource

Each resource should include a 25 to 50 words brief summary. The summary is expected to be a clear description of what the resource is about.

2.5 Title

Each resource should have a clear title that relates to its content and purpose. All translated versions should contain the English title of the resource. This helps English speakers to identify the content of the translated resource.

2.6 Interdependence of resources

If organisations are providing several resources on the same topic, they need to be cross-referenced and each must contain enough core information to be used on its own and without being repetitive.

If the resources form part of a series within a topic (e.g. fact sheets 1-3 for Asthma), this needs to be clearly and visibly indicated on the front page of the materials (e.g. 1 of 3).

2.7 Uniform Resource Locater (URL) of resources

Health Translations is an online library which provides direct links to third party sites with translated health and wellbeing resources. You must provide the URL address of each resource you want registered. The URL address should direct the audience to the resource itself whether it is a Word, PDF, image, audio or video file. If the content of the resource is a plain web page instead of a separated document, the URL address of that web page is acceptable.







3 Review

3.1 Renewal of resource registration happens every 3 years

All resources registered on Health Translations are reviewed every 3 years from the date of publication or the last review date. We check broken links monthly. This ensures that URL addresses are still valid, that they link to the desired resource and that the content is current.

3.2 Removal of a resource

The HT team reserve the right to remove registered resources if we do not receive a response from you after three reminders, and if it is assessed that:

- the information is out of date
- a topic is no longer of relevance
- updated material is available and supersedes existing material.

3.3 To help us to maintain the currency and reliability of the HT please notify us if:

- You updated the content of your resource
- You changed your website and the URL of your resource
- You can contact us on healthtranslations@dhhs.vic.gov.au







Translated information about health and wellbeing

Appendix 1: Topics listed on Health Translations

Abuse Eating disorders Migrants and refugees

Aged Education Oral health

Alcohol Emergency Organ and tissue donation

Allergies Employment Other resources

Allied health Environmental health Pain

Alternative medicines Eyes Palliative care
Anxiety Family law Parenting

Arthritis Family violence Patients' rights
Asthma Feet Physical activity

Australian Health System First aid Pregnancy and post-natal care

Behavioural disorder Food and nutrition Recreation

Blood and blood vessels Gambling

Bones, muscles and joints Genes and genetics

Relationships

Bowel GLBTI Running a food business
Safety

Brain and nerves Grief loss and death
Sexual health

Cancer Hair and nails

Carer Health practitioners

Centrelink Heart

Sexual 1

Skin

Skin

Sleep

Smoking

Children's health Heat Smoking
Children and family Hepatitis

Stress
Chronic diseases
Contraception
Contraception
Companie

Hygiene
Fig. 12

Hygiene
Fig. 12

Hygiene
Fig. 12

Hygiene
Fig. 12

Hygiene
Fig. 13

Hygiene
Fig. 14

Hygiene
Fig. 15

Hygiene
Fig. 16

Hygiene
Fig. 16

Hygiene
Fig. 17

Hygiene
Fig. 17

Hygiene
Fig. 17

Hygiene
Fig. 18

Hygiene
Fig.

Depression Infections Tobacco reform

Diabetes Interpreting and translation Travel

Digestive system Kidneys and bladder Tuberculosis

Disabilities

Legal issues

Vitamins and minerals

Voluntary Assisted Dying

Diseases and conditions Weight management Weight management

Drugs Medications Wellbeing

Ear, nose and throat

Men's health

Women's health

Farly Learning

Mental health

Women's health

Young people



