

Save the date: **FRIDAY 17 NOVEMBER 2017**

# Safety And Quality In Mental Health Forum

## Hosted by the Chief Psychiatrist

Topic: Clinical Governance “When things go wrong - How do services respond to serious incidents?”

### This forum will provide you with:

- insights about the role of culture and process for effective clinical governance in health settings across all levels of operation and management
- an open dialogue between policy makers and mental health service administrators, clinicians and service users to discuss service quality and safety issues
- an understanding of how the Office of the Chief Psychiatrist & Safer Care Victoria work to support health services in establishing and maintaining effective clinical governance.

### Who should attend

The forum is relevant to all roles in mental health settings including executive roles, operational management or quality and safety positions.

For more information about the event, contact Randolph Obregon at the Office of the Chief Psychiatrist on 9096 5631 or e:randolfo.obregon@dhhs.vic.gov.au

### Clinical governance

Clinical governance is about producing effective change so that high quality care is achieved. It is a systematic approach to maintain and improve the quality of patient care within a clinical care or health setting. It is a joint responsibility between clinicians and administrators.

This forum will bring together mental health service administrators, policy makers, clinicians, service users and mental health stakeholders for an open dialogue and discussion about effective and sustainable clinical governance of mental health services.

### Why a Quality and Safety forum?

With the release of [Better, safer care: delivering a world-leading health care system in 2016](#), the Victorian Government sets out the agenda to address all the recommendations from [Targeting zero: report of the review of hospital safety and quality assurance in Victoria](#).

The Office of the Chief Psychiatrist has been working in partnership with Safer Care Victoria to provide clinical leadership and promotes continuous improvement in the quality and safety for public mental health services.

From November 2017, the Mental Health Quality and Safety forums will address quality and safety priorities for Victoria. The forums will target quality and safety issues for different audience including managers, clinicians, consumer and carer quality and safety issues.

**When:** Friday 17 November 2017  
09:00 registration for a 09:30 start.  
Concluding @13:00

**Where:** State Library of Victoria,  
Swanston Street, Melbourne.

**Who:** Hospital executives, Clinical Directors and Managers, Quality and Safety Managers of mental health services

**More information:** Details about how to register and agenda will be made available over the coming weeks. Please contact Randolph Obregon on 9096 5631 or [randolfo.obregon@dhhs.vic.gov.au](mailto:randolfo.obregon@dhhs.vic.gov.au)

Hosted by Victoria's Chief Psychiatrist

