

Summary of the Australian Charter of Healthcare Rights in Victoria

Bosnian



Vaša prava u Australskoj povelji o zdravstvenim pravima

- **Pristup** - pravo na pristup zdravstvenoj njezi.
- **Sigurnost** - pravo na sigurnu i visoko kvalitetnu zdravstvenu njegu.
- **Poštivanje** - pravo na poštovanje i dostojanstven i obziran tretman.
- **Komunikacija** - pravo da budete informisani o uslugama, tretmanima, opcijama i troškovima na jasan i iskren način.
- **Sudjelovanje** - pravo da budete uključeni u odluke i izbor u vezi vaše zdravstvene njege.
- **Zaštita** - pravo na privatnost i povjerljivost vaših ličnih podataka.
- **Komentiranje** - pravo na svoj komentar na zdravstvenu zaštitu, te da se vaše brige uzmu u obzir.

More information

To learn more about how the charter works in Victoria visit the patient charter website <www.health.vic.gov.au/patientcharter>. You can also contact the Health Services Commissioner by visiting the website <www.hcc.vic.gov.au> or by Freecall 1300 582 113.

Accessibility

To receive this publication in an accessible format, please phone 9096 9008 (use the National Relay Service 13 36 77 if required) or email: patient.charter@health.vic.gov.au

Also available as a PDF on the internet at: www.health.vic.gov.au/patientcharter

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