

Statement of Priorities

2018–19 Agreement between the Minister for Health and
Goulburn Valley Health

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Background

Statements of Priorities are key accountability agreements between Government and Victorian publicly funded health, mental health and ambulance services. The content and process for preparation and agreement of the annual Statement of Priorities is consistent with sections 65ZFA, 65ZFB and section 26 of the Health Services Act 1988.

Statements of Priorities are consistent with the health services' strategic plans and aligned to government policy directions and priorities. The annual agreements support the delivery of, or substantial progress towards the key shared objectives of quality and safety, good governance and leadership, access and timeliness, and financial sustainability.

A Statement of Priorities consists of four parts:

- Part A provides an overview of the service profile, strategic priorities and deliverables the health service will achieve in the year ahead.
- Part B lists the performance priorities and agreed targets.
- Part C lists funding and associated activity.
- Part D forms the service agreement between each health service and the state of Victoria for the purposes of the National Health Reform Agreement.

Performance expectations and mechanisms used by the Department of Health and Human Services to monitor and manage performance are described in the *Victorian Health Service Performance Monitoring Framework 2018-19*.

High standards of governance, transparency and accountability are essential. In this context, the Victorian Government commits to publish Statements of Priorities by 1 November each year and place more data about the performance of our health system into the public domain.

Strategic priorities

The Victorian Government is responsible for ensuring that a wide range of health services are delivered to the Victorian community. The Department of Health and Human Services (the department) develops policy, funds and regulates health services and activities that promote and protect the health of Victorians. Through the department, the government funds more than 500 organisations to provide various health services to Victorians.

Government commitments

The *Victorian Budget 2018-19* provides an extra \$2.77 billion over 5 years for health, mental health, ambulance and aged care services across Victoria, including:

- \$1.6 billion over four years to meet hospital services demand to respond to growing patient demand across Victoria
- \$583.8 million over four years for mental health and drug services
- \$362.2 million over four years to improve access to elective surgery, to respond to demand, reduce waiting times and to maintain the current performance of Victoria's health service system.
- \$50 million (in 2017-18) for a *Winter Blitz* package to support health services to prepare for the 2018 winter flu season.
- \$55.1 million over four years for an additional 90 paramedics to meet increases in demand for ambulance services.

To support this investment, the Andrews Labor Government is funding a \$1.3 billion acute health capital, infrastructure and equipment program.

This investment will support the implementation of Health 2040: advancing health, access and care - which presents a clear vision for the health and wellbeing of Victorians and for the Victorian healthcare system.

Part A: Strategic overview

Mission statement

Goulburn Valley (GV) Health is the regional provider of health services in northern Victoria and strives to:

- provide the highest quality care and service in prevention, diagnosis and treatment of injury, disease and other clinical conditions
- support integrated health care
- drive innovation in healthcare provision
- work in partnership with service providers to promote healthy communities
- provide leadership in health care to the region
- provide opportunities for teaching, training and research in health care
- attract health care professionals as an employer of choice.

Values

The CREATE Our Future program is focused on embedding a culture of clinical, service and operational excellence, where staff and volunteers are valued; clinicians see patients receiving great care; and patients see the service and quality of care they receive as extraordinary. The CREATE program directly links to the GV Health values as detailed below:

- **Compassion** – We are caring and considerate in our dealings with others.
- **Respect** – We acknowledge, value, and protect the diversity of beliefs, and support the rights of others in delivering health services.
- **Excellence** – We act with professionalism to bring the highest quality of care to meet the needs of our patients.
- **Accountability** – We will be responsible for the care and patient outcomes provided by GV Health, and the consequences of our actions.
- **Teamwork** – We work constructively and collaboratively within GV Health as well as with external partners to deliver integrated care to our patients.
- **Ethical Behaviour** – We act with integrity, professionalism, transparency, honesty and fairness to earn the trust of those we care for.

Service profile

GV Health is a Public Health Service and is the main referral health service for people in the Goulburn Valley. GV Health employs more than 2,200 staff and had more than 34,800 patients attend the Emergency Department in the 2017-18 financial year.

GV Health is a multi-campus health service providing a broad range of hospital and community-based services throughout the Hume region. GV Health provides acute and sub-acute care across the following campuses:

- The main campus is located at Graham Street, Shepparton, providing Emergency Department services, Intensive Care, Outpatients, Medical, Surgical, Paediatric, Obstetric, Dental, Palliative, Oncology, Mental Health, Aged Care, Rehabilitation, Medical Imaging, Pathology, Pharmacy and related Allied Health and community health care services.
- A community health facility in Corio Street, Shepparton, provides a range of wellbeing programs aimed at preventative and community-based care including: Community Health, Community Interlink, Health Promotion, Pathology Collection, Rural Allied Health, Self-

Management Support, Home Nursing Services (District Nursing Services, Hospital in the Home and Regional Continence Service).

- The GV Health Tatura Campus includes the Tatura Hospital and Parkvilla Aged Care.
- The Rushworth Campus includes Waranga Memorial Hospital, Waranga Nursing Home, Waranga Community Health and Waranga Aged Care Hostel.
- Specialist services such as the Centre Against Sexual Assault, headspace and another ambulatory service also located within Shepparton.
- Pathology services in partnership with Austin Health.
- Centre Against Sexual Assault services for the broader region.
- An adult mental health service is located in Seymour.

GV Health services an immediate population of 107,000 people and is expected to grow by 9,000 over the next four years to 2021. A total of 70 per cent of our primary catchment lives in Greater Shepparton. A significant number of patients also come from our secondary catchment – Strathbogie, Moira and Campaspe Shires, and increasingly from southern New South Wales. Mental health and community services cover an expanded catchment including the Shires of Mitchell and Murrindindi, including the Wallan growth corridor.

Capital Developments

Graham Street Shepparton Campus

State Government funding is being provided for a major \$169.50 million redevelopment of the Graham Street site. Construction commenced in early 2018 and is due to be completed in 2020. The Graham Street redevelopment includes:

- A new five storey building which expands theatre and the surgical ward, ICU, and inpatient bed capacity as well as upgrading the kitchen and mortuary.
- Doubling the Emergency Department, as well as additional short stay and imaging capacity.
- A Women's and Children's precinct comprising the existing maternity ward, expanded special care nursery. A new Paediatrics ward is to be built adjacent to this area.
- A new Dialysis unit providing a significant increase in capacity.
- Key site compliance issues will also be addressed, including the addition of a second HV electrical supply, a new Central Sterilising Services Department, and installation of sprinklers in Building B.

Rushworth Campus

State Government funding of \$9.95 million has also been provided to improve facilities at Rushworth by co-locating the Waranga Memorial Hospital, Waranga Community Health, Waranga Nursing Home and Waranga Aged Care Hostel into one campus at High Street Rushworth. This will result in consolidated, integrated and greatly improved facilities to broaden and enhance services for the community and catchment.

Master Planning

The Master Plan Review and Feasibility Study for a Comprehensive Cancer Centre has included user group sessions with GV Health staff, a Department of Health and Human Services design team, a Department of Health and Human Services cancer services team, consultants and community advisory group members. During this user group process, three options have been developed with a preferred option presented to the GV Health Community Advisory Group, the GV Health Executive Management Team and the GV Health Board.

System Improvements and Service Priorities

GV Health has the following service priorities identified in its 10-year Service Plan. Significant work has been undertaken in each of these areas and the priorities continue to be a strong focus for 2018/19.

Local Cancer Services

In the past 18 months, GV Health has increased its outreach oncology services at Seymour Health and Kyabram District Health Services. GV Health has also increased the number of oncologists to five. GV Health has signed a formal agreement with St Vincent's Hospital Melbourne in regard to haematology services, which will see more haematologists visit GV Health to treat patients in 2018/19. In the coming year, we also expect to see an increase in tele-medicine.

Expansion of Mental Health Services

In 2017/18, GV Health implemented a specific mental health recruitment strategy to improve the staffing mix and this is being implemented with a professional development strategy across all mental health areas. GV Health is committed to strengthening recovery-orientated practices across all mental health divisions.

Enhanced Maternity Services

In 2018/19, GV Health is implementing a midwifery refresher program to increase the skill mix and capacity for GV Health and other regional health services. GV Health continues to support the region through the Regional Perinatal Mortality Committee, in partnership with Western Health.

Increased Palliative Care

In 2018/19, GV Health commits to successfully growing its palliative care services, after being awarded an extra \$450,000 for staffing in the West Hume region. GV Health is focused on continuing to support general practitioners and small rural health services to care for palliative care patients in their local community.

Greater Dialysis Capacity

In 2017/18, GV Health has undertaken significant work to improve the care of patients with acute kidney injury in the hospital by instituting an acute kidney injury alert. This helps the health service identify patients earlier on in their journey and make changes to their management to improve their outcome and reduce the risk of chronic kidney disease. This also involves teaching and training medical and nursing staff about acute kidney injury.

Environmental Sustainability

GV Health monitors and reports on environmental and sustainability design (ESD) practices to better integrate and gain strategic value from existing sustainability efforts, identify gaps and opportunities in products and processes, develop communications and incorporate innovative practices.

The Shepparton Campus redevelopment has focused on ESD with initiatives incorporated within the design including solar panels, chilled beam cooling systems in inpatient rooms, use of E-water in the kitchen and an advanced building management system to assist in reduction in energy use.

The environmental sustainability reports are available to view on the GV Health website. We continue to expand efforts to become a more environmentally sustainable health service.

Strategic planning

The *Goulburn Valley Health Strategic Plan 2014-2018* is available online at www.gvhealth.org.au. The Goulburn Valley Health Board is currently developing a new strategic plan and this is expected to be completed in late 2018.

Strategic priorities

In 2018-19 Goulburn Valley Health will contribute to the achievement of the Victorian Government's commitments by:

Goals	Strategies	Health Service Deliverables
<p>Better Health</p> <p>A system geared to prevention as much as treatment</p> <p>Everyone understands their own health and risks</p> <p>Illness is detected and managed early</p> <p>Healthy neighbourhoods and communities encourage healthy lifestyles</p>	<p>Better Health</p> <p>Reduce statewide risks</p> <p>Build healthy neighbourhoods</p> <p>Help people to stay healthy</p> <p>Target health gaps</p>	<p>Work collaboratively with General Practitioners, specialists, community service providers, education providers and the community to improve the community's health and lifestyle through engagement campaigns, delivering extensive primary care services, training staff and targeting vulnerable groups.</p>
		<p>Maintain and strengthen recovery-orientated practices across all mental health divisions, improve and evaluate the GV Health mental health recruitment strategy and implement professional development across all areas.</p>
<p>Better Access</p> <p>Care is always there when people need it</p> <p>More access to care in the home and community</p> <p>People are connected to the full range of care and support they need</p> <p>There is equal access to care</p>	<p>Better Access</p> <p>Plan and invest</p> <p>Unlock innovation</p> <p>Provide easier access</p> <p>Ensure fair access</p>	<p>Enhance and grow non-admitted allied health services in the oncology program to facilitate patient flow, improve patient outcomes and ensure patients receive evidence-based interventions in a timely manner.</p>
		<p>Enhance allied health services in inpatient areas to improve length of stay and meet increased surgical and medical demand.</p>
		<p>Improve and enhance service delivery, transfer times and quality of care in the Emergency Department, aiming to improve ambulance off-stretcher times and four-hour patient length of stay performance in the Emergency Department by 10 per cent through the Flow to Go initiative.</p>

Goals	Strategies	Health Service Deliverables
		<p>Commence implementation of a whole of hospital model of care which supports better access, better patient flow and complements the new inpatient infrastructure in the redevelopments of the Rushworth and Shepparton campuses.</p> <p>Fully embed the Rapid Assessment and Planning Unit, evaluate the effectiveness of the model and implement identified improvements.</p> <p>Improve access, connectivity and synergies by planning and building new facilities including implementation of new models of care which are designed to improve the patient journey.</p> <p>Develop and deliver a 2018-19 Financial Sustainability Strategy that supports achievement of the budget and provides the basis for innovation and self-generated funding for capital.</p>
<p>Better Care</p> <p>Target zero avoidable harm</p> <p>Healthcare that focusses on outcomes</p> <p>Patients and carers are active partners in care</p> <p>Care fits together around people's needs</p>	<p>Better Care</p> <p>Put quality first</p> <p>Join up care</p> <p>Partner with patients</p> <p>Strengthen the workforce</p> <p>Embed evidence</p> <p>Ensure equal care</p>	<p>Strengthen the approach to clinical governance and clinician engagement through the development and implementation of a dedicated strategy.</p> <p>Partner with consumers, including incident reviews and feedback initiatives to develop strategies for improved consumer engagement.</p> <p>Implement the GV Health Community Engagement Plan 2018-2020 to embed patient-centred care principles, encourage more community members to choose GV Health and involve the community in the planning and delivery of health services.</p>

Goals	Strategies	Health Service Deliverables
<p>Specific 2018-19 priorities (mandatory)</p>	<p>Disability Action Plans Draft disability action plans are completed in 2018-19.</p>	<p>Review existing GV Health Disability Action Plan for 2016-2019 and develop a new plan for 2019 onwards.</p>
	<p>Volunteer engagement Ensure that the health service executives have appropriate measures to engage and recognise volunteers.</p>	<p>Review GV Health's Volunteer Engagement Program, and maintain and strengthen initiatives to recognise their important service.</p>
	<p>Bullying and harassment Actively promote positive workplace behaviours and encourage reporting. Utilise staff surveys, incident reporting data, outcomes of investigations and claims to regularly monitor and identify risks related to bullying and harassment, in particular include as a regular item in Board and Executive meetings. Appropriately investigate all reports of bullying and harassment and ensure there is a feedback mechanism to staff involved and the broader health service staff.</p>	<p>Develop and implement People Strategy and build a culture upon the foundations of the GV Health CREATE Values and respectful workplace behaviours by reviewing available survey and incident data, reporting data, implementing action plans to address areas for improvement and including bullying and harassment as a regular item in Board and Executive meetings.</p>
	<p>Occupational violence Ensure all staff who have contact with patients and visitors have undertaken core occupational violence training, annually. Ensure the department's occupational violence and aggression training principles are implemented.</p>	<p>Develop and implement occupational violence prevention principles through training and awareness campaigns across the health service.</p>

Goals	Strategies	Health Service Deliverables
	<p>Environmental Sustainability</p> <p>Actively contribute to the development of the Victorian Government's policy to be net zero carbon by 2050 and improve environmental sustainability by identifying and implementing projects, including workforce education, to reduce material environmental impacts with particular consideration of procurement and waste management, and publicly reporting environmental performance data, including measureable targets related to reduction of clinical, sharps and landfill waste, water and energy use and improved recycling.</p>	<p>Implement agreed actions for 2018-2019 from the environmental management plan and ensure all capital developments meet or exceed relevant environmental efficiency standards in relation to waste management, fleet management, water consumption, energy consumption and procurement.</p>
	<p>LGBTI</p> <p>Develop and promulgate service level policies and protocols, in partnership with LGBTI communities, to avoid discrimination against LGBTI patients, ensure appropriate data collection, and actively promote rights to free expression of gender and sexuality in healthcare settings. Where relevant, services should offer leading practice approaches to trans and intersex related interventions.</p>	<p>Develop a GV Health Inclusion and Equality Strategy, including to promote policies and protocols to avoid discrimination and promote rights to free expression of gender and sexuality.</p>

Part B: Performance Priorities

The *Victorian Health Services Performance monitoring framework* outlines the Government's approach to overseeing the performance of Victorian health services.

Changes to the key performance measures in 2018-19 strengthen the focus on high quality and safe care, organisational culture, patient experience and access and timeliness in line with Ministerial and departmental priorities.

Further information is available at www2.health.vic.gov.au/hospitals-and-health-services/funding-performance-accountability

High quality and safe care

Key performance indicator	Target
Accreditation	
Accreditation against the National Safety and Quality Health Service Standards	Accredited
Compliance with the Commonwealth's Aged Care Accreditation Standards	Accredited
Infection prevention and control	
Compliance with the Hand Hygiene Australia program	80%
Percentage of healthcare workers immunised for influenza	80%
Patient experience	
Victorian Healthcare Experience Survey – percentage of positive patient experience responses	95%
Victorian Healthcare Experience Survey – percentage of very positive responses to questions on discharge care	75%
Victorian Healthcare Experience Survey – patients perception of cleanliness	70%
Healthcare associated infections (HAI's)	
Number of patients with surgical site infection	No outliers
Number of patients with ICU central-line-associated bloodstream infection (CLABSI)	Nil
Rate of patients with SAB ¹ per occupied bed day	≤ 1/10,000
Adverse events	
Sentinel events – root cause analysis (RCA) reporting	All RCA reports submitted within 30 business days
Unplanned readmission hip replacement	Annual rate ≤ 2.5%
Mental Health	
Percentage of adult acute mental health inpatients who are readmitted within 28 days of discharge	14%
Rate of seclusion events relating to a child and adolescent acute mental health admission	≤ 15/1,000
Rate of seclusion events relating to an adult acute mental health admission	≤ 15/1,000

¹ SAB is Staphylococcus Aureus Bacteraemia

Key performance indicator	Target
Rate of seclusion events relating to an aged acute mental health admission	≤ 15/1,000
Percentage of child and adolescent acute mental health inpatients who have a post-discharge follow-up within seven days	80%
Percentage of adult acute mental health inpatients who have a post-discharge follow-up within seven days	80%
Percentage of aged acute mental health inpatients who have a post-discharge follow-up within seven days	80%
Maternity and Newborn	
Rate of singleton term infants without birth anomalies with APGAR score <7 to 5 minutes	≤ 1.4%
Rate of severe foetal growth restriction (FGR) in singleton pregnancy undelivered by 40 weeks	≤ 28.6%
Proportion of urgent maternity patients referred for obstetric care to a level 4, 5 or 6 maternity service who were booked for a specialist clinic appointment within 30 days of accepted referral	100%
Continuing Care	
Functional independence gain from an episode of rehabilitation admission to discharge relative to length of stay	≥ 0.645

Strong governance, leadership and culture

Key performance indicator	Target
Organisational culture	
People matter survey - percentage of staff with an overall positive response to safety and culture questions	80%
People matter survey – percentage of staff with a positive response to the question, “I am encouraged by my colleagues to report any patient safety concerns I may have”	80%
People matter survey – percentage of staff with a positive response to the question, “Patient care errors are handled appropriately in my work area”	80%
People matter survey – percentage of staff with a positive response to the question, “My suggestions about patient safety would be acted upon if I expressed them to my manager”	80%
People matter survey – percentage of staff with a positive response to the question, “The culture in my work area makes it easy to learn from the errors of others”	80%
People matter survey – percentage of staff with a positive response to the question, “Management is driving us to be a safety-centred organisation”	80%
People matter survey – percentage of staff with a positive response to the question, “This health service does a good job of training new and existing staff”	80%
People matter survey – percentage of staff with a positive response to the question, “Trainees in my discipline are adequately supervised”	80%
People matter survey – percentage of staff with a positive response to the question, “I would recommend a friend or relative to be treated as a patient here”	80%

Timely access to care

Key performance indicator	Target
Emergency care	
Percentage of patients transferred from ambulance to emergency department within 40 minutes	90%
Percentage of Triage Category 1 emergency patients seen immediately	100%
Percentage of Triage Category 1 to 5 emergency patients seen within clinically recommended time	80%
Percentage of emergency patients with a length of stay in the emergency department of less than four hours	81%
Number of patients with a length of stay in the emergency department greater than 24 hours	0
Elective surgery	
Percentage of urgency category 1 elective surgery patients admitted within 30 days	100%
Percentage of urgency category 1,2 and 3 elective surgery patients admitted within clinically recommended time	94%
Percentage of patients on the waiting list who have waited longer than clinically recommended time for their respective triage category	5% or 15% proportional improvement from prior year
Number of patients on the elective surgery waiting list ²	584
Number of hospital initiated postponements per 100 scheduled elective surgery admissions	≤ 7 /100
Number of patients admitted from the elective surgery waiting list	3,579
Specialist clinics	
Percentage of urgent patients referred by a GP or external specialist who attended a first appointment within 30 days	100%
Percentage of routine patients referred by GP or external specialist who attended a first appointment within 365 days	90%

² the target shown is the number of patients on the elective surgery waiting list as at 30 June 2019

Effective financial management

Key performance indicator	Target
Finance	
Operating result (\$m)	0.0
Average number of days to paying trade creditors	60 days
Average number of days to receiving patient fee debtors	60 days
Public and Private WIES ³ activity performance to target	100%
Adjusted current asset ratio	0.7 or 3% improvement from health service base target
Forecast number of days a health service can maintain its operations with unrestricted available cash (based on end of year forecast)	14 days
Actual number of days a health service can maintain its operations with unrestricted available cash, measured on the last day of each month.	14 days
Measures the accuracy of forecasting the Net result from transactions (NRFT) for the current financial year ending 30 June.	Variance ≤ \$250,000

³ WIES is a Weighted Inlier Equivalent Separation

Part C: Activity and funding

The performance and financial framework within which state government-funded organisations operate is described in 'Volume 2: Health operations 2018-19 of the *Department of Health and Human Services Policy and funding guidelines 2018*.

The *Policy and funding guidelines* are available at <https://www2.health.vic.gov.au/about/policy-and-funding-guidelines>

Further information about the Department of Health and Human Services' approach to funding and price setting for specific clinical activities, and funding policy changes is also available at

<https://www2.health.vic.gov.au/hospitals-and-health-services/funding-performance-accountability/pricing-funding-framework/funding-policy>

Funding type	Activity	Budget (\$'000)
Acute Admitted		
WIES Public	18,026	87,120
WIES Private	3,545	12,621
WIES DVA	243	1,236
WIES TAC	171	729
Other Admitted		3,432
Acute Non-Admitted		
Emergency Services		17,051
Home Enteral Nutrition	370	79
Specialist Clinics	41,706	10,542
Specialist Clinics - DVA		62
Other non-admitted		1,230
Subacute & Non-Acute Admitted		
Subacute WIES - Rehabilitation Public	353	3,739
Subacute WIES - Rehabilitation Private	103	1,016
Subacute WIES - GEM Public	446	4,720
Subacute WIES - GEM Private	103	1,010
Subacute WIES - Palliative Care Public	136	1,433
Subacute WIES - Palliative Care Private	35	341
Subacute WIES - DVA	34	432
Transition Care - Bed days	13,118	2,031
Transition Care - Home days	13,546	769
Subacute Non-Admitted		
Health Independence Program - Public	30,512	6,680
Health Independence Program - DVA		17
Subacute Non-Admitted Other		988
Aged Care		
Aged Care Assessment Service		1,447
Residential Aged Care	19,888	886
HACC	8,465	1,658

Funding type	Activity	Budget (\$'000)
Mental Health and Drug Services		
Mental Health Ambulatory	38,905	16,177
Mental Health Inpatient - Available bed days	7,305	5,677
Mental Health Residential	7,305	739
Mental Health Service System Capacity	571	414
Mental Health Subacute	7,306	3,278
Mental Health Other		515
Drug Services	1,280	2,607
Primary Health		
Community Health / Primary Care Programs	11,945	1,270
Community Health Other		241
Other		
Health Workforce	103	4,989
Other specified funding		7,374
Total Funding		204,552

Part D: Commonwealth funding contribution

The Victorian health system has faced a number of changes to Commonwealth funding since 2012–13. The changes to the funding arrangements announced in the 2014–15 Commonwealth Budget will continue to be applicable for the period 1 July 2018 to 30 June 2019 with funding continued to be linked to actual activity levels.

The Commonwealth funding contribution outlined the 2018–19 Commonwealth Budget was based on estimates and has since been updated by the Administrator of the National Health Funding Pool, based on latest activity estimates from States and Territories. However, given that final funding amounts are based on actual activity, there may be adjustments to funding throughout the year as a result of reconciliations and other factors outlined below.

Period: 1 July 2018 – 30 June 2019

	Service category	Estimated National Weighted Activity Units (NWAU18)	Total funding (\$'000)
Activity based funding	Acute admitted services	19,864	162,061
	Admitted mental health services	1,839	
	Admitted subacute services	3,318	
	Emergency services	4,668	
	Non-admitted services	3,160	
Block Funding	Non-admitted mental health services	-	28,259
	Teaching, training and research		
	Other non-admitted services		
Other Funding		-	15,289
Total		32,849	205,609

Note:

- Estimated National Weighted Activity Unit may be amended by the Department following the finalisation of the 2016–17 reconciliation by the Administrator of the National Health Funding Pool.
- Activity loadings are included in the Estimated National Weighted Activity Units (i.e. Paediatric, Indigenous, Remoteness, Intensive Care Unit, Private Patient Service Adjustment, and Private Patient Accommodation Adjustment).
- In situations where a change is required to Part D, changes to the agreement will be actioned through an exchange of letters between the Department and the Health Service Chief Executive Officer.

Ambulance Victoria and Dental Health Services Victoria do not receive a Commonwealth funding contribution under the National Health Reform Agreement. Dental Health Services Victoria receives Commonwealth funding through the National Partnership Agreement.

Accountability and funding requirements

The health service must comply with:

- All laws applicable to it;
- The National Health Reform Agreement;
- All applicable requirements, policies, terms or conditions of funding specified or referred to in the Department of Health and Human Services policy and funding guidelines 2018;
- Policies and procedures and appropriate internal controls to ensure accurate and timely submission of data to the Department of Health and Human Services;
- All applicable policies and guidelines issued by the Department of Health and Human Services from time to time and notified to the health service;
- Where applicable, all terms and conditions specified in an agreement between the health service and the Department of Health and Human Services relating to the provision of health services which is in force at any time during the 2018-19 financial year; and
- Relevant standards for particular programs which have been adopted e.g. International Organisation for Standardisation standards and AS/NZS 4801:2001, Occupational Health and Safety Management Systems or an equivalent standard.

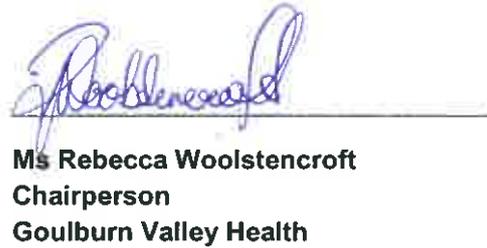
Signature

The Minister and the health service board chairperson agree that funding will be provided to the health service to enable the health service to meet its service obligations and performance requirements as outlined in this Statement of Priorities.



Hon Jill Hennessy MP
Minister for Health

Date: 16 / 8 / 2018



Ms Rebecca Woolstencroft
Chairperson
Goulburn Valley Health

Date: 16 / 8 / 2018