

# Accreditation requirements for funded alcohol and other drug treatment services

## Factsheet

### What are the accreditation requirements for funded services?

Funded alcohol and other drug treatment services in Victoria must comply with the requirements of relevant accreditations and standards. They are required to continue to be accredited within existing generic accreditation frameworks by an entity certified by either the [International Society for Quality Health Care \(ISQua\)](#) or the [Joint Accreditation System of Australia and New Zealand](#).

### What are the pathways to accreditation?

Alcohol and other drug treatment service providers can contact certified entities for information and advice about appropriate accreditation pathways.

For example, the Evaluation and Quality Improvement Program provided by the [Australian Council on Healthcare Standards](#) (certified by ISQua), is a four-year quality assessment and improvement program for healthcare organisations that supports excellence in consumer care and services. Another option is through accreditation under the Quality Improvement Council's Health and Community Services Standards delivered by [Quality Innovation Performance](#) (certified by ISQua).

Health services providing alcohol and other drug treatment services (such as public hospitals) are required to be accredited against the National Safety and Quality Health Service (NSQHS) Standards delivered by the [Australian Commission on Safety and Quality in Health Care's](#) (certified by ISQua).

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This factsheet explains the accreditation requirements and other standards for Victorian Government-funded alcohol and other drug services.

It provides information about pathways to accreditation and where to go for more information.

### What other requirements are there?

In addition to meeting accreditation requirements, as a condition of funding, service providers must agree to the department's procedures for incident reporting and are required to establish and implement plans to deliver services consistent with the *Victorian alcohol and other drug client charter* and the *Victorian alcohol and other drug treatment principles*.

For more information, please see the:

- Client incident management system  
<<http://www.dhs.vic.gov.au/about-the-department/plans,-programs-and-projects/projects-and-initiatives/cross-departmental-projects-and-initiatives/client-incident-management-system>>
- Client charter  
<<https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-client-charter>>
- Treatment principles  
<<https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-treatment-principles>>
- Alcohol and other drugs program guidelines  
<<https://www2.health.vic.gov.au/alcohol-and-drugs/aod-service-standards-guidelines/aod-program-guidelines>>
- Policy and funding guidelines  
<<https://www2.health.vic.gov.au/about/policy-and-funding-guidelines>>.