

Your health service uploads discharge summaries to your patient's My Health Record

What is My Health Record?

My Health Record is the summary of your patients key health information. It can be shared securely between your patient and registered healthcare providers involved in their care. It provides access to potentially lifesaving information.

My Health Record provides 24/7 access to information from different care settings and providers and can support clinical decision making and assist to reduce patient risk and adverse events.

A My Health Record created for every Australian in 2018

By the end of 2018, every eligible Australian will have a My Health Record unless they choose not to have one.

What do I need to know?

Health services across Victoria are currently viewing and/or uploading key patient information to My Health Record including:

- discharge summaries
- medication information and soon.
- pathology and radiology reports.

Contributing to My Health Record as a growing source of health information enables easier, accurate sharing of information within all parts of the health system, between medical practitioners, allied health professionals, pharmacists and hospitals.

The key benefits for sharing health information include:

- Save time less time spent explaining and resending patient information to inquiring healthcare providers external to your health service
- Supplement information accessed by other healthcare providers to assist in continuity of care
- Only seen by treating clinicians and the patient; enhancing clinical handover and transitions between health sectors
- Assist patients with chronic and complex conditions, to better understand and manage their health.









Importance of sharing information to My Health Record

"I strongly believe in patient-centered care – health care that is respectful of, and responsive to, the preferences, needs and values of patients and consumers." Kerryn, Care Coordinator.

My Health Record offers many of the core elements of patient-centred care including information and communication through shared knowledge, continuity and transition from one health setting to another, care coordination, involvement of family and carers, and access to care.

My Health Record is not meant to replace direct communication between healthcare providers or your usual records and workflows. Information you choose to upload to My Health Record should be guided by whether the information will be of benefit to other healthcare providers, and the patient, in the future.

Training resources and Requests

All training resources are available on the Australian Digital Health Agency website, including:

- webinars
- eLearning modules
- guides and factsheets.

My Health Record information and support line

1800 723 471

(Select 2 for providers)

www.myhealthrecord.gov.au





