



Hospitals



Clinicians

What's in it for me and my patients?

Your health service is able to view and upload health information to your patient's My Health Record

What is My Health Record?

My Health Record is the summary of your patients key health information. It can be shared securely between your patient and registered healthcare providers involved in their care. It provides access to potentially lifesaving information

My Health Record doesn't replace existing local medical records and may not be a complete summary of your patient's health. It won't replace the need to communicate important health information directly to your patient or other healthcare providers involved in their care.

A My Health Record created for every Australian in 2018

By the end of 2018, every eligible Australian will have a My Health Record unless they choose not to have one.

Key benefits to hospital clinicians

My Health Record provides 24/7 access to information from different care settings and providers.

Access to this growing source of health history information helps you and others involved in the patient's treatment or care make more informed choices.

My Health Record can:

- support clinical decision making
- assist to reduce patient risk and adverse events

Key benefits for hospital clinicians with access to the additional health information held within their patients My Health Record are:

- **more time spent with patients** - less time chasing clinical information, medical history, results and recent investigations from other healthcare providers
- **complements existing local medical records** - access to information that you may not have had before, helping to inform clinical decisions
- **safe and secure information sharing** between authorised healthcare providers, your patient and their representatives involved in their care
- **contribute important health information** to assist with continuity of care, including discharge summaries authored at your health service
- **Have accurate, up to date information** on new patients or those who do not have a regular healthcare provider or previous history with you.



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When should I use My Health Record?

- **Initial health assessment:** When seeing a patient for the first time; you can get an overview of the patient’s health status through their shared health summary, discharge summaries and medication information.
- **Prescribing medication:** When charting a patient’s medication, it may be useful to review medication information from their GP, community pharmacy, or medications dispensed on the PBS.
- **Avoid unnecessary tests:** Check My Health Record before ordering pathology tests or diagnostic imaging. My Health Record may have recent blood results or imaging reports you can reference.
- **Verification of clinical information:** Check patient’s medications, patient history, allergies and adverse drug reactions when you are unable to verify information from other hospitals and healthcare providers.

Training resources and requests

All training resources are available on the Australian Digital Health Agency website including:

- webinars
- eLearning modules
- guides and factsheets.

My Health Record information and support line

1800 723 471

(Select 2 for providers)

www.myhealthrecord.gov.au

My Health Record Story - an Emergency Department perspective

Dr Andrew Hugman is passionate about the benefits of digital health technologies in emergency care, he goes on to say...

“This will ensure that Emergency Departments’ clinical staff have access to the ever-increasing amount of data stored in the My Health Record system. People arrive unscheduled, without preparation and two thirds of the time it’s out of office hours. One of the huge benefits of digital health systems is that we have immediate access to earlier notes and investigations if patients have visited the hospital before.

It means we can focus more efficiently on our patient’s immediate needs and make faster and safer decisions about their care.”



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