My Health Record

Frontline administration staff

What is My Health Record?

My Health Record is the summary of a patients key health information. It can be shared securely between a patient and registered healthcare providers involved in their care. It provides access to potentially lifesaving information.

My Health Record doesn't replace existing local medical records and may not be a complete summary of a patient's health. It won't replace the need to communicate important health information directly to a patients or other healthcare providers.

As information in the system grows, it will assist to reduce patient risk and adverse events.

What do I need to know?

Health services across Victoria are currently viewing and/or uploading key patient information to My Health Record including:

- discharge summaries,
- medication information
- and soon, pathology and radiology reports.

Patients may ask you questions about My Health Record. It is important to know if your health service can view and/or upload to My Health Record.

Benefits of My Health Record are expected to grow once more patients and their healthcare providers use the system. In support of sustained use, there are a range of actions for hospital frontline staff to consider.

A My Health Record created for every Australian in 2018

By the end of 2018, every eligible Australian will have a My Health Record created unless they choose not to have one.

Australian Government
Australian Digital Health Agency

My Health Record

VICTORIA
State Government

Understand how your health service is using My Health Record

- what clinical documents can be uploaded to My Health Record?
- can this health service view a patients My Health Record?

Accurate and up-to-date patient data is necessary in ensuring correct information is uploaded to My Health Record, including:

- verifying the patient name and date of birth
- address
- Medicare card number.

Patients can choose not to have clinical documents uploaded to the My Health Record through patient consent controls in the Patient Administration System or Electronic Medical Record. Consent is set to yes but can be changed at any time. Speak to your health service for further information.

Direct patients to further information including the My Health Record website or My Health Record helpline.

Further information

All training resources are available on the My Health Record website.

Training resources include:

- webinars
- eLearning modules
- guides
- factsheets.

www.myhealthrecord.gov.au.gov.au

My Health Record Helpline: 1800 723 471

Australian Government
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