Mental Health - Adult Performance Indicators

Quarter 3 2009-10

			Trimmed						
			average						
Adult beds per			length of	Longstay	28 day	Seclusions	Multiple	Pre	Post
10,000 adult		Bed	stay (1-35	patient bed	readmiss'n	per 1000	seclusion	admission	discharge
population	Local access	occupancy	days)	occupancy	rate	bed days	episodes	contact	follow up

Hospital - Area mental health service population Local access occupancy rate bed days episodes contact follow up (inpatient) (community) qt Matin Austin Health - North East 1.53 2 83% 84% 9.4 14% 10% 17.4 3% 56% 63% 93% 60% 31% Attrice Health - Inner South East 2.68 80% 99% 2.3 14.4 4.4% 55% 60% 83% 69% 2.7% Eastern Health - Outer East 1.65 3 91% 87% 9.3 3% 18% 20.3 3% 56% 66% 69% 69% 2.8% 74% 32% Melbourne Health - North West 1.62 56 75% 97% 10.0 14% 15% 66.7 69% 61% 73% 2.4% Melbourne Health - North West 1.62 56 75% 97% 10.2 16% 14% 30.6 65% 69% <		10,000 uuun		Dea	5103 (1.00	putiont bou	readmissin	pci 1000	0001001011	uunnoolon	albonargo			oontaot por	
Austin Health - North East 1.53 2 83% 84% 9.4 14% 10% 17.4 3% 56% 83% 93% 60% 31% Altred Health - Inner South East 2.68 80% 96% 11.1 15% 17% 34.1 5% 67% 66% 91% 55% 41% Eastern Health - Contral East 1.10 73% 99% 9.3 3% 18% 20.3 3% 55% 56% 22% 74% 32% Melbourne Health - Inner West 4 2.12 5 60% 89% 10.1 11% 15% 68.7 8% 66% 66% 66% 22% 74% 32% Melbourne Health - Northem 1.41 5 96% 94% 10.2 16% 14% 30.6 67% 74% 86% 61% 35% 35% 35% 26% 33% 22% 33% 22% 33% 22% 33% 22% 33% 32%	Hospital - Area mental health service	population	Local access	occupancy	days)	occupancy	rate	bed days	episodes	contact	follow up	(inpatient)	(community)	qtr	hours
Alfred Health - Inner South East 2.68 80% 91% 11.1 15% 17% 34.1 5% 67% 66% 91% 55% 41% Eastern Health - Central East 1.10 73% 90% 9.3 9% 23% 14.4 4% 55% 60% 83% 69% 27% Eastern Health - Noutre East 1.65 3 91% 87% 9.3 3% 16% 20.3 3% 55% 66% 92% 74% 32% Melbourne Health - Noutre East 1.62 56 60% 99% 10.1 11% 15% 68.7 8% 66% 69% 81% 79% 43% Melbourne Health - Northern 1.62 5.6 75% 97% 10.2 16% 14% 30.6 6% 69% 81% 73% 23% 35% Melbourne Health - Northern 1.41 5 84% 80% 9.3 3% 24% 14.7 3% 63% 81%	Metro														
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Eastern Health - Outer East 1.65 3 91% 87% 9.3 3% 18% 20.3 3% 55% 56% 92% 74% 32% Melbourne Health - Nind West 1.43 5 60% 89% 10.1 11% 15% 38.8 5% 59% 64% 66% 65% 26% Melbourne Health - North 1.62 5.6 75% 97% 10.2 16% 14% 30.6 6% 69% 61% 79% 43% Melbourne Health - Northmer 1.41 5 96% 94% 12.3 12% 16% 36.6 4% 67% 74% 86% 61% 35% Melbourne Health - Peninsula Health - Peninsula 13 1.00 82% 74% 10.1 11% 15% 0.0 0.6 64% 61% 39% 32% 39% 24% 14.7 3% 63% 81% 32% 39% 24% 10.1 11% 15% 0.0 0.6 <	Alfred Health - Inner South East	2.68	80%	98%	11.1	15%	17%	34.1	5%	67%	66%	91%	55%	41%	79%
Melbourne Health - Inner West 4 2.12 5 60% 89% 10.1 11% 15% 38.8 5% 59% 64% 66% 56% 26% Melbourne Health - Nurth West 1.62 5.6 75% 97% 10.2 16% 14% 30.6 6% 69% 69% 81% 73% 24% Melbourne Health - North West 1.61 5 84% 80% 9.3 3% 24% 14.7 3% 63% 81% 83% 32% 39% Peninsula Health - Peninsula 13 1.70 82% 74% 10.1 11% 15% 0.0 0% 64% 81% 99% 82% 43% Southem Health - Casey Hospital) - Dandenong 2.23 84% 80% 1.2 13% 14% 10.1 2% 44% 66% 65% 75% 24% Southem Health - Midle South 1.49 78% 95% 11.8 19% 11.4% 10.1 2% 44% 66% 65% 75% 24% Southem Health - Inner Urban East 2.28	Eastern Health - Central East	1.10	73%	90%	9.3	9%	23%	14.4	4%	55%	60%	83%	69%	27%	72% 10
Melbourne Health - Mid West 1.43 5 96% 94% 10.0 14% 15% 68.7 8% 66% 69% 81% 79% 43% Melbourne Health - North West 1.62 5.6 75% 97% 10.2 16% 14% 30.6 6% 69% 69% 81% 73% 24% Melbourne Health - Northerm 1.41 5 96% 94% 12.3 12% 16% 36.6 4% 67% 74% 86% 61% 33% 24% 14.7 3% 63% 81% 99% 82% 43% 96% 94% 10.1 11% 15% 0.0 0% 64% 81% 99% 82% 43% 50% 96% 94% 10.3 13% 14% 10.1 2% 44% 89% 65% 75% 24% 53% 96% 94% 10.3 13% 14% 10.1 2% 44% 89% 65% 75% 24% 50% 53% 96% 94% 10.3 14% 10.1 12% 14% <	Eastern Health - Outer East	1.65 3	91%	87%	9.3	3%	18%	20.3	3%	55%	56%	92%	74%	32%	70%
Melbourne Health - North West 1.62 5.6 75% 97% 10.2 16% 14% 30.6 6% 69% 69% 81% 73% 24% Melbourne Health - Northern 1.41 5 96% 94% 12.3 12% 16% 36.6 4% 67% 74% 86% 61% 35% Melbourne Health - Northern 1.41 5 96% 94% 10.1 11% 36.6 4% 67% 74% 86% 61% 35% Peninsule Health - Peninsula Hanth 5 84% 80% 9.3 3% 24% 14.7 3% 63% 81% 83% 32% 39% 28% 43% Southern Health - Casey Hospital) - Dandenong incl. below 96% 94% 10.3 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health - Middle South 1.49 78% 95% 11.8 19% 11% 15.4 7% 56% 83% 65% 75% 24% St Vincent's Health - Intent Unbat East	Melbourne Health - Inner West 4	2.12 5	60%	89%	10.1	11%	15%	38.8	5%	59%	64%	66%	56%	26%	62%
Melbourne Health - Northern 1.41 5 96% 94% 12.3 12% 16% 36.6 4% 67% 74% 86% 61% 35% Melbourne Health, ORYGEN Youth Health 5 84% 80% 9.3 3% 24% 14.7 3% 63% 81% 83% 32% 39% Peninsula Health, Peninsula 13 1.70 82% 74% 10.1 11% 15% 0.0 0% 64% 81% 99% 82% 43% Southern Health (Casey Hospital) - Dandenong incl. below 96% 94% 10.3 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health (Casey Hospital) - Dandenong 2.23 84% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health - Inner Urban East 2.28 69% 92% 10.9 30% 12% 19.7 1% 63% 71% <	Melbourne Health - Mid West	1.43 5	96%	94%	10.0	14%	15%	68.7	8%	66%	69%	81%	79%	43%	42%
Induction frame I.1.1 I.1.1 I.1.3 I.1.2 I.1.6 I.1.6 <thi.1.6< th=""> I.1.6 <thi.1.6< th=""></thi.1.6<></thi.1.6<>	Melbourne Health - North West	1.62 5,6	6 75%	97%	10.2	16%	14%	30.6	6%	69%	69%	81%	73%	24%	
Peninsula Health - Peninsula 13 1.70 82% 74% 10.1 11% 15% 0.0 0% 64% 81% 99% 82% 43% Southern Health (Casey Hospital) - Dandenong ind. below 96% 94% 10.3 13% 14% 17.1 3% 53% 96% 94% 66% 19% Southern Health (Casey Hospital) - Dandenong 2.23 3 84% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health (Date Casey Hospital) - Dandenong 2.23 3 84% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health - Middle South 1.49 78% 95% 11.8 19% 11% 15.4 7% 66% 83% 85% 60% 28% Werribee Mercy - South West 4 1.77 82% 91% 10.3 14% 16% 24.5 4%	Melbourne Health - Northern	1.41 ⁵	96%	94%	12.3	12%	16%	36.6	4%	67%	74%	86%	61%	35%	49%
Souther Health (Casey Hospital) - Dandenong Southern Health (Casey Hospital) - Dandenong incl. below 96% 94% 10.3 13% 14% 17.1 3% 53% 96% 94% 66% 19% Southern Health (Dandenong Hosp) - Dandenong 2.23 3 84% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health (Dandenong Hosp) - Dandenong 2.23 3 84% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health - Inner Urban East 2.28 69% 92% 10.9 30% 12% 19.7 1% 63% 71% 87% 69% 28% Werribee Mercy - South West 4 1.72 5 87% 98% 9.3 23% 17% 25.0 5% 68% 70% 88% 55% 34% Bendigo Health - Grampians 1.77 82% 78% 7 10.5	Melbourne Health, ORYGEN Youth Health	5	84%	80%	9.3	3%	24%	14.7	3%	63%	81%	83%	32%	39%	
Southern Health (Dandenong Hosp) - Dandenong 2.23 8 4% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health - Middle South 1.49 78% 95% 11.8 19% 11% 15.4 7% 56% 83% 85% 60% 28% Southern Health - Inner Urban East 2.28 69% 92% 10.9 30% 12% 19.7 1% 63% 71% 87% 69% 28% Werribee Mercy - South West 4 1.72 5 87% 98% 9.3 23% 17% 25.0 5% 68% 70% 88% 55% 34% Metro Result 1.77 82% 91% 10.3 14% 16% 24.5 4% 60% 72% 84% 65% 32% Rural Ballarat Health - Grampians 1.73 92% 78% 7 10.5 9% 19% 47.1 8% 56% 8	Peninsula Health - Peninsula 13	1.70	82%	74%	10.1	11%	15%	0.0	0%	64%	81%	99%	82%	43%	79%
Southern Health (Dandenong Hosp) - Dandenong 2.23 3 84% 89% 12.0 13% 14% 10.1 2% 44% 89% 65% 75% 24% Southern Health - Middle South 1.49 78% 95% 11.8 19% 11% 15.4 7% 56% 83% 85% 60% 28% St Vincent's Health - Inner Urban East 2.28 69% 92% 10.9 30% 12% 19.7 1% 63% 71% 87% 69% 28% Werribee Mercy - South West 4 1.72 5 87% 98% 9.3 23% 17% 25.0 5% 68% 70% 88% 55% 34% Metro Result 1.77 82% 91% 10.3 14% 16% 24.5 4% 60% 72% 84% 65% 34% Metro Result 1.77 82% 91% 10.4 16% 21.5 4% 60% 71% 76% 46%	Southern Health (Casey Hospital) - Dandenong	incl. below	96%	94%	10.3	13%	14%	17.1	3%	53%	96%	94%	66%	19%	77% 9
St Vincent's Health - Inner Urban East 2.28 69% 92% 10.9 30% 12% 19.7 1% 63% 71% 87% 69% 28% Werribee Mercy - South West 4 1.72 5 87% 98% 9.3 23% 17% 25.0 5% 68% 70% 88% 55% 34% Metro Result 1.77 82% 91% 10.3 14% 16% 24.5 4% 60% 72% 84% 65% 32% Balarat Health - Grampians 1.73 92% 78% 7 10.5 9% 19% 47.1 8% 56% 84% 84% 19% 21% Bendigo Health - Loddon Southern Mallee 1.51 91% 96% 10.4 6% 17% 16.4 6% 71% 78% 76% 46% 37% Barwon Health - Barwon 1.16 97% 86% 10.4 17% 8% 24.7 4% 64% 81% 11 11 11 21% 13% Larobe Regional Hospital - Gippsland 1.57	Southern Health (Dandenong Hosp) - Dandenong		84%	89%	12.0	13%	14%	10.1	2%	44%	89%	65%	75%	24%	88% 9
Werribee Mercy - South West 4 1.72 5 87% 98% 9.3 23% 17% 25.0 5% 68% 70% 88% 55% 34% Metro Result 1.77 82% 91% 10.3 14% 16% 24.5 4% 60% 72% 84% 65% 32% Rural	Southern Health - Middle South	1.49	78%	95%	11.8	19%	11%	15.4	7%	56%	83%	85%	60%	28%	78% 9
Metro Result 1.77 82% 91% 10.3 14% 16% 24.5 4% 60% 72% 84% 65% 32% Rural	St Vincent's Health - Inner Urban East	2.28	69%	92%	10.9	30%	12%	19.7	1%	63%	71%	87%	69%	28%	69%
Rural Ballarat Health - Grampians 1.73 92% 78% 7 10.5 9% 19% 47.1 8% 56% 84% 84% 19% 21% Bendigo Health - Loddon Southern Mallee 1.51 91% 96% 10.4 6% 17% 16.4 6% 71% 78% 76% 46% 37% Barwon Health - Barwon 1.16 97% 86% 10.4 17% 8% 24.7 4% 64% 81% 11 11 21% Goulburn Valley Health - Campaspe 1.72 93% 86% 11.7 15% 15% 3.4 0% 47% 76% 85% 71% 31% Latrobe Regional Hospital - Gippsland 1.57 97% 88% 8.2 5% 16% 11.1 2% 63% 63% 88% 38% 22% Mildura Base Hospital - Northern Mallee 2.80 87% 97% 10.4 12% 9% 19.5 5% 60% 89% </td <td>Werribee Mercy - South West 4</td> <td>1.72 5</td> <td>87%</td> <td>98%</td> <td>9.3</td> <td>23%</td> <td>17%</td> <td>25.0</td> <td>5%</td> <td>68%</td> <td>70%</td> <td>88%</td> <td>55%</td> <td>34%</td> <td>55%</td>	Werribee Mercy - South West 4	1.72 5	87%	98%	9.3	23%	17%	25.0	5%	68%	70%	88%	55%	34%	55%
Ballarat Health - Grampians1.7392%78%710.59%19%47.18%56%84%84%19%21%Bendigo Health - Loddon Southern Mallee1.5191%96%10.46%17%16.46%71%78%76%46%37%Barwon Health - Barwon1.1697%86%10.417%8%24.74%64%81%111121%Goulburn Valley Health - Campaspe1.7293%86%11.715%15%3.40%47%76%85%71%31%Latrobe Regional Hospital - Gippsland1.5797%88%8.25%16%11.12%63%63%88%38%22%Mildura Base Hospital - Northern Mallee2.8087%97%10.412%9%19.55%60%89%96%61%23%South West Healthcare - Glenelg1.5499%124%128.31241%1212%18.9123%71%89%94%63%18%Northeast Vic Mental Health - Hume1.8592%66%8.818%7%28.12%42%59%90%57%34%Rural Result1.5994%88%9.713%14%21.14%62%76%85%46%25%	Metro Result	1.77	82%	91%	10.3	14%	16%	24.5	4%	60%	72%	84%	65%	32%	68%
Bendigo Health - Loddon Southern Mallee1.5191%96%10.46%17%16.46%71%78%76%46%37%Barwon Health - Barwon1.1697%86%10.417%8%24.74%64%81%111121%Goulburn Valley Health - Campaspe1.7293%86%11.715%15%3.40%47%76%85%71%31%Latrobe Regional Hospital - Gippsland1.5797%88%8.25%16%11.12%63%63%88%38%22%Mildura Base Hospital - Northern Mallee2.8087%97%10.412%9%19.55%60%89%96%61%23%South West Health care - Glenelg1.5499%124%128.31241%1212%18.9123%71%89%94%63%18%Northeast Vic Mental Health - Hume1.8592%66%8.818%7%28.12%42%59%90%57%34%Rural Result1.5994%88%9.713%14%21.14%62%76%85%46%25%	<u>Rural</u>														
Barwon Health - Barwon1.1697%86%10.417%8%24.74%64%81%111121%Goulburn Valley Health - Campaspe1.7293%86%11.715%15%3.40%47%76%85%71%31%Latrobe Regional Hospital - Gippsland1.5797%88%8.25%16%11.12%63%63%88%38%22%Mildura Base Hospital - Northern Mallee2.8087%97%10.412%9%19.55%60%89%96%61%23%South West Healthcare - Glenelg1.5499%124%128.31241%1212%18.9123%71%89%94%63%18%Northeast Vic Mental Health - Hume1.8592%66%8.818%7%28.12%42%59%90%57%34%Rural Result1.5994%88%9.713%14%21.14%62%76%85%46%25%	Ballarat Health - Grampians	1.73	92%	78% 7	10.5	9%	19%	47.1	8%	56%	84%	84%	19%	21%	89%
Dark Hourie	Bendigo Health - Loddon Southern Mallee	1.51	91%	96%	10.4	6%	17%	16.4	6%	71%	78%	76%	46%	37%	67%
Latrobe Regional Hospital - Gippsland 1.57 97% 88% 8.2 5% 16% 11.1 2% 63% 63% 88% 38% 22% Mildura Base Hospital - Northern Mallee 2.80 87% 97% 10.4 12% 9% 19.5 5% 60% 89% 96% 61% 23% South West Healthcare - Glenelg 1.54 99% 124% 12 8.3 12 41% 12 18.9 12 3% 71% 89% 94% 63% 18% Northeast Vic Mental Health - Hume 1.85 92% 66% 8.8 18% 7% 28.1 2% 42% 59% 90% 57% 34% Rural Result 1.59 94% 88% 9.7 13% 14% 21.1 4% 62% 76% 85% 46% 25%		-			-			=	.,.		• • • •				76%
Mildura Base Hospital - Northern Mallee 2.80 87% 97% 10.4 12% 9% 19.5 5% 60% 89% 96% 61% 23% South West Healthcare - Glenelg 1.54 99% 124% 12 8.3 12 41% 12 18.9 12 3% 71% 89% 94% 63% 18% Northeast Vic Mental Health - Hume 1.85 92% 66% 8.8 18% 7% 28.1 2% 42% 59% 90% 57% 34% Rural Result 1.59 94% 88% 9.7 13% 14% 21.1 4% 62% 76% 85% 46% 25%															74%
South West Healthcare - Glenelg 1.54 99% 124% 12 8.3 12 41% 12 12% 18.9 12 3% 71% 89% 94% 63% 18% Northeast Vic Mental Health - Hume 1.85 92% 66% 8.8 18% 7% 28.1 2% 42% 59% 90% 57% 34% Rural Result 1.59 94% 88% 9.7 13% 14% 21.1 4% 62% 76% 85% 46% 25%															85%
Northeast Vic Mental Health - Hume 1.85 92% 66% 8.8 18% 7% 28.1 2% 42% 59% 90% 57% 34% Rural Result 1.59 94% 88% 9.7 13% 14% 21.1 4% 62% 76% 85% 46% 25%	N				-										87%
Rural Result 1.59 94% 88% 9.7 13% 14% 21.1 4% 62% 76% 85% 46% 25%															100%
															81%
Statewide 1.73 85% 90% 10.2 14% 15% 23.7 4% 59% 73% 84% 60% 29%	Rural Result	1.59	94%	88%	9.7	13%	14%	21.1	4%	62%	76%	85%	46%	25%	82%
	Statewide	1.73	85%	90%	10.2	14%	15%	23.7	4%	59%	73%	84%	60%	29%	71%

Includes departure to mental health ward at this, or another hospital.

² From FQ1 2009-10 4 specialist MH beds converted to adult acute beds.

³ From FQ1 10 new beds at Dandenong and 15 at Maroondah broken down to 5 new and 10 transferred from Dandenong.

⁴ Includes short stay psychiatric assessment and planning unit (PAPU) beds.

5 16 beds at ORYGEN allocated across NWMH AMHSs and Werribee Mercy (SWAMHS) in proportion to separations.

⁶ 3 beds at Melbourne Clinic allocated to North West and Northern AMHSs.

⁷ FQ1 impacted by adult acute mental health unit redeveloment.

⁸ For 2009-10 HoNOS ratings must be valid (2 or fewer items rated as 9).

 $^{\rm 9}$ Aggregate data supplied for Feb and Mar.

¹⁰ Aggregate data supplied for Mar.

¹¹ Data unavailable.

¹² Q3 impacted by 4 non-acute admissions entered with incorrect (adult acute) program type

¹³ Q3 impacted by bed closures due to renovations

"Not applicable.

16-Apr-10

From ED to

MH bed

within 8

Community

cases, 8 hrs

or more

contact per

Outcome

(HoNOS)

compliance

Outcome

(HoNOS)

compliance

Indicator Definitions for Quarterly Mental Health KPI Reports for 2009-10

Indicators	Description	Comments, including targets
Adult beds per 10,000 adult population	Number of funded adult general acute inpatient beds per 10,000 population aged 16-64 in catchment of the area mental health service. Specialist units psychiatric are excluded (Veterans, Koori), and beds at Orygen and Melbourne Clinic allocated to relevant AMHS.	 No specified benchmark - bed numbers to be expanded in line with Government policy announcements. Included as a contextual item. Population figures are Estimated Resident Population (ERP) figures for 1 July 2008.
Local access	Percentage of non-sameday formal separations from adult general acute psychiatric inpatient units who are residents of the AMHS's catchment (as recorded in the MHA (catchment) field).	 No specified benchmark – reflection of a service's ability to meet the inpatient mental health needs of people within its catchment. Based on separation types A, H and N
Bed Occupancy	Total number of occupied bed hours in adult general acute psychiatric inpatient units / total number of funded bed hours for the reporting period.	 Contextual measure. Underpinning data supports the statewide bed availability query system. Calculation uses hours not days.
Trimmed adult average length of stay (1-35 days)	Average length of stay of overnight stay separations from adult general acute psychiatric inpatient units managed by the mental health service organisation for the reporting period, excluding separations with length of stay greater than 35 days.	 Contextual measure. Shorter lengths of stay can be associated with higher readmission rates.
Long stay patient bed occupancy	Admission hours falling within the reporting period, for "long stay" admissions in adult acute psychiatric inpatient units, as a proportion of funded bed hours for the campus. Excludes the first 35 days (840 hours) of admission.	Contextual measure.Can reflect SECU capacity constraints.
28-day Readmision rate	Percentage of non-sameday non-statistical separations from adult acute inpatient units that are followed by a non-sameday non- statistical readmission to any adult acute inpatient unit within 28 days. Excludes overnight ECT admissions based on ECT task data.	 Statewide and Health Service target of 14%. Can reflect quality of care, effectiveness of discharge planning, level of support post discharge, and other factors. Separations are lagged by one month. For example quarter 1 looks at June, July and August separations rather than July, August and September separations.
Seclusions per 1000 occupied bed days	(Total number of seclusion episodes divided by occupied bed days) multiplied by 1000.	 Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
Multiple seclusion episodes	Percentage of adult general acute separations with more than one seclusion event during the reporting period.	 While an initial need for seclusion can sometimes be unforeseen (see above), close management can sometimes avoid repeated episodes.
Pre-admission contact	Percentage of non-statistical admissions to adult general acute inpatient unit(s) for which a community ambulatory service contact was recorded in the seven days immediately preceding the day of admission. Transfers from another hospital and out of area admissions are excluded.	 Statewide target of 60%. Reflects service responsiveness and a planned approach to admission, rather than a crisis response. State rate does not adjust for out-of-area admissions.
Post-discharge	Percentage of non-statistical non-sameday separations, excluding	Statewide target of 70%.
follow-up	transfers and left against medical advice/absconded, from adult general acute inpatient unit(s) for which a community ambulatory service contact was recorded in the seven days immediately following that separation.	 Indicator of effective discharge management. Indictor selects separations 7 days before the start of the period up to 7 days before the end of the period to ensure all contact data is available.
Valid Outcome (HoNOS) compliance (inpatient and community)	Percentage of adult inpatient and community-based episodes with valid HoNOS collection. (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings for the reporting period).	 National and statewide target of 85%. Commitment to adoption of outcome measurement par of National Mental Health Strategy, and National Action Plan. For 2009-10 HoNOS ratings must be valid (2 or less items rated as 9).
Community cases with 8 hours or more contact	Percentage of active adult community cases with total contact of 8 hours or more received during the reporting period. Cases with Crisis Assessment and Treatment only or Consultation and Liaison only are excluded.	 Contextual measure. Definition differs slightly from case management report which include CCT and MST case contacts only.
ED presentations departing to a MH bed within 8 hours	Percentage of emergency department presentations departing to a mental health bed (at this or another hospital) within 8 hours of arrival.	 Statewide target of 80%. Mental health bed access indicator, although affected by local admission practices, such as direct admissions. For 2009-10, activity in all non-specialty EDs is included. EDs without on-site adult acute MH beds are mapped to their responsible AMHS.

For further details please contact Tracey Burgess, Manager, Information Development and Analysis 9096 6112 Current at 8 April 2010