Residential (CCU) -	FY18-19 Q3	Beds per 10,000 Popln	Bed Occ.	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
Alfred Health	Inner South East (The Alfred)	0.9	88 %	0 %	233.6	37 %	59 %	14.2	88 %	26 %
Austin Health	North East (Austin)	1.8	87 %	20 %	465.1	12 %	90 %	8.3	38 %	38 %
Eastern Health	Central East (Box Hill)	0.8	79 %	0 %	232.0	50 %	81 %	22.0	48 %	34 %
	Outer East (Maroondah)	0.7	91 %	0 %	306.3	42 %	40 %	13.5	38 %	10 %
	TOTAL	0.7	85 %	0 %	271.7	45 %	56 %	18.4	43 %	21 %
Melbourne Health	Inner West (RMH)	1.0	84 %	0 %	465.4	56 %	100 %	6.0	100 %	89 %
	Mid West (Sunshine)	0.8	80 %	15 %	179.5	43 %	94 %	18.5	72 %	41 %
	North West (Broadmeadows)	0.9	70 %	9 %	170.3	41 %	88 %	10.7	71 %	67 %
	Northern	0.8	82 %	6 %	552.0	41 %	73 %	14.8	69 %	50 %
	TOTAL	0.8	79 %	8 %	329.8	45 %	88 %	15.3	76 %	58 %
Monash Health	Dandenong	1.0	89 %	0 %	347.7	36 %	100 %	19.8	74 %	61 %
	Middle South (Monash Adult)	1.0	73 %	0 %	188.7	30 %	96 %	15.8	68 %	56 %
	TOTAL	0.6	81 %	0 %	270.0	33 %	98 %	17.1	71 %	58 %
Peninsula Health	Peninsula	1.2	95 %	13 %	511.3	27 %	61 %	18.7	21 %	21 %
St Vincent's Hospital	Inner East (St Vincent's)	1.1	66 %	13 %	274.8	0 %	80 %	15.0	65 %	40 %
Mercy Health	South West (Werribee)	0.7	94 %	0 %	493.4	21 %	100 %	12.0	92 %	84 %
TOTAL METRO		0.8	83 %	6 %	339.1	35 %	78 %	15.8	63 %	44 %
Ballarat Health	Grampians	0.7	49 %	18 %	341.0	33 %	55 %		64 %	36 %
Barwon Health	Barwon	0.7	85 %	14 %	117.7	48 %	77 %	12.6	31 %	50 %
Bendigo Health	Loddon/Southern Mallee	0.8	70 %	0 %	101.9	29 %	46 %	19.5	38 %	38 %
Goulburn Valley Health	Goulburn & Southern	1.1	87 %	0 %	256.9	20 %	63 %		38 %	25 %
Latrobe Regional	Gippsland	0.9	86 %	6 %	179.0	24 %	96 %	9.9	69 %	54 %
Albury Wodonga Health	North East & Border	3.4	85 %	5 %	831.0	7 %	75 %	14.8	75 %	53 %
	TOTAL	4.4	65 %	5 %	831.0	7 %	75 %	14.8	75 %	53 %
	Wodonga Regional Health Service		0 %							
TOTAL RURAL		1.0	72 %	6 %	363.2	25 %	74 %	13.1	56 %	47 %

Residential (CCU) - FY18-19 Q3	Beds per 10,000 Popln	Bed Occ.	Leave days as a % of occ. days	Avg dur (days) of treatment to date	СТО	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
TOTAL STATEWIDE	0.9	80 %	6 %	345.3	32 %	77 %	15.1	61 %	45 %



Residential (CCU) - (FY18-19 Q1-3)	Year to Date	Beds per 10,000 Popln	Bed Occ.	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
Alfred Health	Inner South East (The Alfred)	0.9	91 %	2 %	238.5	44 %	59 %	14.3	95 %	32 %
Austin Health	North East (Austin)	1.8	88 %	20 %	476.2	13 %	89 %	10.0	60 %	44 %
Eastern Health	Central East (Box Hill)	0.8	81 %	0 %	234.4	37 %	85 %	18.8	52 %	36 %
	Outer East (Maroondah)	0.7	94 %	0 %	298.7	32 %	49 %	13.9	38 %	17 %
	TOTAL	0.7	87 %	0 %	268.3	34 %	67 %	16.7	45 %	26 %
Melbourne Health	Inner West (RMH)	1.0	88 %	5 %	419.7	53 %	90 %	11.1	77 %	67 %
	Mid West (Sunshine)	0.8	78 %	13 %	182.6	32 %	98 %	16.2	74 %	33 %
	North West (Broadmeadows)	0.9	78 %	10 %	174.2	42 %	92 %	12.1	72 %	62 %
	Northern	0.8	76 %	7 %	591.0	45 %	88 %	14.8	59 %	38 %
	TOTAL	0.8	80 %	8 %	329.2	43 %	92 %	13.9	71 %	50 %
Monash Health	Dandenong	1.0	90 %	0 %	361.5	34 %	97 %	15.6	71 %	52 %
	Middle South (Monash Adult)	1.0	76 %	0 %	215.3	43 %	96 %	16.7	71 %	56 %
	TOTAL	0.6	83 %	0 %	291.2	39 %	97 %	16.2	71 %	54 %
Peninsula Health	Peninsula	1.2	92 %	10 %	522.6	28 %	77 %	17.9	16 %	16 %
St Vincent's Hospital	Inner East (St Vincent's)	1.1	67 %	16 %	266.8	2 %	80 %	16.4	72 %	46 %
Mercy Health	South West (Werribee)	0.7	92 %	0 %	491.3	20 %	65 %	14.8	44 %	41 %
TOTAL METRO		0.8	84 %	6 %	342.8	34 %	81 %	15.4	61 %	41 %
Ballarat Health	Grampians	0.7	47 %	14 %	192.0	35 %	33 %	11.4	33 %	18 %
Barwon Health	Barwon	0.7	84 %	10 %	116.8	62 %	83 %	11.8	37 %	60 %
Bendigo Health	Loddon/Southern Mallee	0.8	64 %	0 %	78.9	27 %	41 %	19.5	28 %	26 %
Goulburn Valley Health	Goulburn & Southern	1.1	87 %	0 %	175.8	23 %	32 %	10.0	14 %	7 %
Latrobe Regional	Gippsland	0.9	87 %	10 %	193.2	19 %	88 %	11.9	55 %	41 %
Albury Wodonga Health	North East & Border	3.4	86 %	7 %	794.1	8 %	78 %	14.3	78 %	57 %
	TOTAL	4.4	66 %	7 %	794.1	8 %	78 %	14.3	78 %	57 %
	Wodonga Regional Health Service		0 %							
TOTAL RURAL		1.0	72 %	7 %	321.8	27 %	68 %	13.2	48 %	42 %



Residential (CCU) - Year to Date (FY18-19 Q1-3)	Beds per 10,000 Popln	Bed Occ.	Leave days as a % of occ. days	_	СТО		Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
TOTAL STATEWIDE	0.9	81 %	6 %	337.1	32 %	77 %	14.7	57 %	41 %



Extended Care - F	Extended Care - FY18-19 Q3		Leave days as a % of occ. days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
Austin Health	North East (Austin)	80 %	8 %	766.8	2.1	73 %	18.7	54 %	7 %
Melbourne Health	Mid West (Sunshine)	97 %	13 %	983.7	3.6	100 %	20.7	79 %	36 %
Monash Health	Casey	28 %	0 %	62.5	0.0	100 %	11.3	0 %	0 %
	Dandenong	85 %	9 %	619.8	0.3	77 %	20.1	62 %	12 %
	TOTAL	75 %	8 %	582.7	0.3	79 %	17.6	57 %	11 %
TOTAL METRO		81 %	9 %	725.4	1.6	81 %	18.3	62 %	16 %
Ballarat Health	Grampians	81 %	2 %	519.4	5.9	100 %	15.5	77 %	23 %
Bendigo Health	Loddon/Southern Mallee	69 %	3 %	130.0	0.0	82 %	14.8		
Latrobe Regional	Gippsland	97 %	4 %	26.0	0.0	83 %	13.3	50 %	0 %
South West Health	South West Health Care	98 %	22 %	220.3	0.0	80 %	5.5	0 %	0 %
TOTAL RURAL		80 %	6 %	164.3	1.7	85 %	13.5	52 %	5 %
TOTAL STATEWIDE		81 %	8 %	507.8	1.6	83 %	15.5	58 %	12 %



Extended Care - Y (FY18-19 Q1-3)			Leave days as a % of occ. days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	% Valid HoNOS compliant	Mean HoNOS at episode start	% Basis32 Offered	% Basis32 Completed
Austin Health	North East (Austin)	83 %	6 %	687.0	1.3	86 %	20.3	70 %	6 %
Melbourne Health	Mid West (Sunshine)	98 %	15 %	1,070.9	1.7	100 %	17.3	72 %	37 %
Monash Health	Casey	9 %	0 %	62.5	0.0	100 %	11.3	0 %	0 %
	Dandenong	91 %	7 %	647.9	1.0	72 %	22.3	61 %	9 %
	TOTAL	77 %	7 %	633.9	1.0	73 %	20.5	59 %	9 %
TOTAL METRO		83 %	8 %	752.1	1.3	84 %	20.1	66 %	15 %
Ballarat Health	Grampians	87 %	4 %	417.4	4.4	86 %	17.5	74 %	16 %
Bendigo Health	Loddon/Southern Mallee	68 %	7 %	140.5	1.7	72 %	16.0		
Latrobe Regional	Gippsland	99 %	7 %	28.5	0.0	75 %	11.9	34 %	0 %
South West Health	South West Health Care	94 %	21 %	166.0	0.0	58 %	8.9	9 %	0 %
TOTAL RURAL		81 %	8 %	154.8	2.1	74 %	13.4	40 %	4 %
TOTAL STATEWIDE		83 %	8 %	517.1	1.5	79 %	15.7	56 %	11 %



PARC - FY18-19 (ARC - FY18-19 Q3				Leave days as a % of	Avg dur (days) of	% Acute Admission	% Clients on CTO	% Valid HoNOS	Mean HoNOS at episode
Health Service /	Campus / Unit				occ. days	treatment to date			compliant	start
Alfred Health	Inner South East (The Alfred)	Alfred PARC	88 %	16.7	0 %	18.0	11 %	13 %	88 %	14.6
Austin Health	North East (Austin)	Austin PARC	70 %	18.1	9 %	17.3	3 %	7 %	94 %	9.7
Eastern Health	Central East (Box Hill)	Linwood House PARC	74 %	19.1	0 %	17.3	3 %	25 %	100 %	13.1
	Outer East (Maroondah)	Maroondah PARC	95 %	18.9	0 %	18.2	4 %	10 %	98 %	15.1
	TOTAL		86 %	19.0	0 %	17.8	4 %	16 %	99 %	14.3
Melbourne Health	Inner West (RMH)	Arion PARC	75 %	42.0	6 %	130.5	6 %	22 %	67 %	14.8
	Mid West (Sunshine)	Mid West PARC	78 %	22.1	1 %	21.3	13 %	0 %	100 %	13.4
	North West (Broadmeadows)	Broadmeadows PARC	81 %	24.5	10 %	22.7	6 %	5 %	97 %	13.0
	Northern	Northern PARC	71 %	20.1	0 %	18.9	18 %	9 %	86 %	14.4
	TOTAL		76 %	25.2	4 %	38.2	12 %	8 %	90 %	13.7
Monash Health	Casey	Casey Adult PARC	91 %	16.6	0 %	16.5	14 %	22 %	92 %	14.5
		Casey Extended PARC	88 %	184.0	0 %	120.3	29 %	33 %	100 %	15.6
		Total	89 %	36.6	0 %	39.0	16 %	25 %	93 %	14.6
	Dandenong	Dandenong Youth PARC*	68 %	15.2	0 %	14.5	11 %	20 %	84 %	14.2
		Springvale Women's PARC	91 %	22.6	0 %	29.8	9 %	10 %	100 %	9.3
		Total	79 %	18.8	0 %	21.6	10 %	15 %	91 %	12.0
	Middle South (Monash Adult)	Clayton PARC	80 %	25.3	0 %	21.7	3 %	14 %	100 %	12.0
	TOTAL		83 %	25.8	0 %	27.8	10 %	18 %	94 %	12.8
Peninsula Health	Peninsula	Peninsula PARC, Adult	85 %	20.8	14 %	19.3	0 %	2 %	94 %	20.2
		Peninsula PARC, Youth (16-17)	34 %	9.7	26 %	10.6	0 %	0 %	71 %	16.8
		Peninsula PARC, Youth (18-25)	78 %	18.5	22 %	18.5	6 %	0 %	95 %	15.8
		Total	75 %	18.9	18 %	18.1	3 %	1 %	92 %	18.1
St Vincent's Hospital	Inner East (St Vincent's)	St Vincent's PARC	88 %	20.3	21 %	21.1	6 %	20 %	97 %	17.3
Mercy Health	South West (Werribee)	Werribee PARC	84 %	18.6	0 %	17.4	25 %	18 %	99 %	10.9
TOTAL METRO			81 %	21.8	5 %	24.9	9 %	13 %	94 %	13.9
TOTAL STATEWIDE			79 %	20.7	4 %	24.2	10 %	12 %	87 %	13.6



	PARC - FY18-19 Q3 Health Service / Campus / Unit			Avg LOS	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start
Barwon Health	Barwon	Barwon PARC	79 %	16.1	11 %	16.3	13 %	19 %	100 %	10.7
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	88 %	16.5	1 %	16.2	14 %	5 %	76 %	15.3
		Bendigo Youth PARC*	70 %	13.4	0 %	15.1	13 %	4 %	95 %	16.6
		Total	79 %	15.0	0 %	15.7	13 %	4 %	85 %	16.0
Goulburn Valley	Goulburn & Southern	Goulburn Valley MIF PARC	88 %	13.9	0 %	35.0	12 %	13 %	34 %	12.3
Health		Total	88 %	13.9	0 %	35.0	12 %	13 %	34 %	12.3
Latrobe Regional	Gippsland	PARCS - Prevention / Recovery Care Service	86 %	17.1	12 %	23.6	3 %	5 %	92 %	11.2
		Total	86 %	17.1	12 %	23.6	3 %	5 %	92 %	11.2
Mildura Base Hospital	Northern Mallee	PARC	71 %	58.8	0 %	54.9	20 %	14 %	73 %	8.3
Albury Wodonga Health	North East & Border	Jarrah Retreat PARC	64 %	16.0	7 %	15.5	10 %	9 %	37 %	19.5
South West Health	South West Health Care	PARC								
		PARC Inpat	68 %	20.3	0 %	19.5	13 %	11 %	91 %	9.4
		Total	68 %	20.3	0 %	19.5	13 %	11 %	91 %	9.4
TOTAL RURAL			77 %	18.2	3 %	22.8	12 %	9 %	74 %	12.8
TOTAL STATEWIDE			79 %	20.7	4 %	24.2	10 %	12 %	87 %	13.6



PARC - Year to Do (FY18-19 Q1-3) Health Service / 0			Bed Occ.	Avg LOS	Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start
Alfred Health	Inner South East (The Alfred)	Alfred PARC	76 %	17.1	0 %	17.2	10 %	17 %	79 %	15.0
Austin Health	North East (Austin)	Austin PARC	68 %	17.1	10 %	16.6	8 %	5 %	97 %	10.2
Eastern Health	Central East (Box Hill)	Linwood House PARC	82 %	17.2	0 %	17.9	4 %	17 %	100 %	14.3
	Outer East (Maroondah)	Maroondah PARC	96 %	16.5	0 %	16.8	6 %	14 %	97 %	14.7
	TOTAL		90 %	16.8	0 %	17.2	5 %	15 %	98 %	14.5
Melbourne Health	Inner West (RMH)	Arion PARC	79 %	32.5	9 %	100.3	10 %	25 %	66 %	13.4
	Mid West (Sunshine)	Mid West PARC	79 %	21.2	1 %	20.3	8 %	3 %	100 %	12.1
	North West (Broadmeadows)	Broadmeadows PARC	84 %	24.0	8 %	22.5	6 %	6 %	96 %	13.6
	Northern	Northern PARC	68 %	17.0	0 %	16.9	11 %	13 %	90 %	13.5
	TOTAL		77 %	22.5	5 %	34.6	9 %	11 %	90 %	13.1
Monash Health	Casey	Casey Adult PARC	84 %	16.1	0 %	15.5	11 %	17 %	89 %	11.6
		Casey Extended PARC	88 %	122.6	0 %	103.9	33 %	38 %	76 %	13.2
		Total	86 %	28.2	0 %	34.1	14 %	22 %	87 %	11.8
	Dandenong	Dandenong Youth PARC*	76 %	15.9	0 %	15.1	13 %	20 %	77 %	14.0
		Springvale Women's PARC	89 %	22.9	0 %	28.3	6 %	9 %	94 %	9.1
		Total	82 %	18.7	0 %	20.6	10 %	16 %	84 %	11.9
	Middle South (Monash Adult)	Clayton PARC	86 %	25.6	0 %	22.6	6 %	16 %	100 %	12.5
	TOTAL		84 %	23.3	0 %	25.9	11 %	18 %	88 %	12.0
Peninsula Health	Peninsula	Peninsula PARC, Adult	86 %	17.5	12 %	17.6	10 %	4 %	98 %	20.5
		Peninsula PARC, Youth (16-17)	41 %	19.9	22 %	17.4	16 %	0 %	78 %	17.6
		Peninsula PARC, Youth (18-25)	91 %	20.8	19 %	21.1	8 %	2 %	93 %	16.8
		Total	81 %	18.9	16 %	18.8	10 %	3 %	95 %	19.0
St Vincent's Hospital	Inner East (St Vincent's)	St Vincent's PARC	87 %	19.6	22 %	20.4	8 %	15 %	96 %	15.4
Mercy Health	South West (Werribee)	Werribee PARC	88 %	23.2	0 %	21.0	17 %	15 %	92 %	9.8
TOTAL METRO			82 %	20.5	5 %	23.8	9 %	13 %	91 %	13.7
TOTAL STATEWIDE			81 %	19.9	4 %	23.5	10 %	12 %	84 %	13.5



(FY18-19 Q1-3)	Health Service / Campus / Unit				Leave days as a % of occ. days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	% Valid HoNOS compliant	Mean HoNOS at episode start
Barwon Health	Barwon	Barwon PARC	83 %	19.3	9 %	18.8	11 %	19 %	99 %	11.1
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	84 %	16.5	0 %	16.6	16 %	6 %	70 %	14.4
		Bendigo Youth PARC*	80 %	16.3	0 %	18.1	14 %	6 %	92 %	16.9
		Total	82 %	16.4	0 %	17.3	15 %	6 %	81 %	15.8
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	94 %	14.8	0 %	32.6	11 %	12 %	39 %	12.8
Latrobe Regional	Gippsland	PARCS - Prevention / Recovery Care Service	82 %	19.0	8 %	20.9	2 %	2 %	80 %	10.5
Mildura Base Hospital	Northern Mallee	PARC	74 %	39.3	0 %	46.5	11 %	15 %	38 %	11.5
Albury Wodonga Health	North East & Border	Jarrah Retreat PARC	68 %	15.9	8 %	15.3	4 %	10 %	21 %	14.5
South West Health	South West Health Care	PARC							0 %	
		PARC Inpat	68 %	21.1	0 %	20.3	10 %	9 %	90 %	9.5
		Total	68 %	21.1	0 %	20.4	10 %	9 %	89 %	9.5
TOTAL RURAL			79 %	18.6	3 %	22.8	10 %	9 %	67 %	12.9
TOTAL STATEWIDE			81 %	19.9	4 %	23.5	10 %	12 %	84 %	13.5



Definitions

Definitio	1	T		T
Setting	KPI	Description	Target	Comments
Residential (CCU)	Beds per 10,000 Popln	The number of funded Community Care Unit beds per 10,000 ADULT population (aged 18-64 inclusive) in the relevant catchment area.		No specified benchmark. Population figures are Estimated Resident Population (ERP) figures as at 2011, for years up to & incl 2011. From 2012, ERP Projection figures are used.
	Bed Occ.	Total number of occupied bed hours in residential units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Leave days as a % of occ. days	Residential Leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	The average duration of care to date (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Clients on CTO	Percentage of Clients with an open residential episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.
	% Valid HoNOS compliant	Participation rate in HoNOS (HNSADL/HoNOS65) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average HoNOS total score (HNSADL/HoNOS65) collected on residential episode commencement, excluding invalid scores.		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Offered	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a residential setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Completed	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a residential setting.		A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
PARC	Bed Occ.	Total number of occupied bed hours in PARC units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Avg LOS	The average length of stay (days) of true separations from PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care)		Underpinning data supports the statewide bed availability query system.
	Leave days as a % of occ. days	PARC leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	The average duration of care to date (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Acute Admission	Percentage of PARC separations where the client was subsequently admitted to an Acute Inpatient unit within seven days.		
	% Clients on CTO	Percentage of Clients with an open PARC episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.



Setting	KPI	Description	Target	Comments
PARC	% Valid HoNOS compliant	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average HoNOS total score (HNSADL) collected on PARC episode commencement, excluding invalid scores.		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
Extended Care	Bed Occ.	Total number of occupied bed hours in SECU (Secure Extended Care Unit) units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Leave days as a % of occ. days	SECU (Secure Extended Care Unit) leave events shown as a percentage of occupied bed days		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	The average duration of care to date (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	Secl per 1000 Occ. beddays	The number of ended seclusion episodes divided by occupied beddays multiplied by 1000. Occupied beddays excludes leave and same day stays. (NB. Beddays calculated in minutes & converted to days)	15.0	Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
	% Valid HoNOS compliant	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average HoNOS total score (HNSADL) collected on SECU (Secure Extended Care Unit) episode commencement, excluding invalid scores.		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Offered	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	% Basis32 Completed	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.

*Youth PARC HoNOS KPI's reflect the scale applicable to the Outcome Measurement setting their subcentre was set up with. eg. Dandenong Youth PARC is set up with ADULT OMs, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS OM setting, so rates displayed here include only HoNOSCA entries.