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| Mental health community service hours  |
| 2018-19 Q4 |

# Service hours % Target

| Service hours % Target | Year to Date2018-19 Q1-4 | Last Qtr2018-19 Q4 | Full Year Target2018-19 | % of TargetExpect approx. 100% |
| --- | --- | --- | --- | --- |
| Alfred Health | 83,372 | 20,893 | 86,201 | 97 % |
| Austin Health | 51,005 | 12,669 | 59,941 | 85 % |
| Eastern Health | 155,571 | 39,036 | 156,116 | 100 % |
| Melbourne Health | 278,034 | 70,541 | 251,395 | 111 % |
| Monash Health | 181,354 | 46,611 | 188,962 | 96 % |
| Peninsula Health | 55,935 | 13,783 | 56,147 | 100 % |
| St Vincent's Hospital | 69,859 | 17,265 | 67,109 | 104 % |
| Mercy Health | 53,556 | 12,990 | 60,651 | 88 % |
| Royal Children's | 38,432 | 9,221 | 36,721 | 105 % |
| VIFMH | 16,407 | 4,350 | 19,284 | 85 % |
| Ballarat Health | 45,110 | 12,419 | 58,528 | 77 % |
| Barwon Health | 64,899 | 17,628 | 68,116 | 95 % |
| Service hours % Target | Year to Date2018-19 Q1-4 | Last Qtr2018-19 Q4 | Full Year Target2018-19 | % of TargetExpect approx. 100% |
| Bendigo Health | 70,876 | 17,462 | 69,109 | 103 % |
| Goulburn Valley Health | 37,168 | 8,995 | 39,071 | 95 % |
| Latrobe Regional | 66,327 | 16,407 | 69,423 | 96 % |
| Mildura Base Hospital | 25,298 | 6,084 | 25,311 | 100 % |
| Albury Wodonga Health | 34,083 | 8,539 | 35,688 | 96 % |
| South West Health | 32,093 | 7,860 | 34,564 | 93 % |
| **TOTAL STATEWIDE** | **1,359,381** | **342,753** | **1,382,337** | **98 %** |

KPI Definition - Total Service hours by sector. Includes type 'A' & 'E' registered, type 'B' unregistered and type 'C' community contacts. “Service Hours” is defined as contact hours adjusted for group session contacts. (For group contacts – multiply contact duration by number of Healthcare Professionals present and divide by the number of patients involved.)

Activity measure with targets specified in Policy and Funding Guidelines. Note that 1) Veterans, CEED & The Bouverie Cent

re contacts and 2) contacts recorded against inpatient or residential program types, are excluded.

The statewide mental health ambulatory target within the Department of Health and Human Services' *Policy and funding guidelines 2018* exclude both Victorian Institute of Forensic Mental Health (Forensicare) and New South Wales activity within Albury Wodonga Health. Reported data include Forensicare and exclude New South Wales data.

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