

Reducing occupational violence in Victorian hospitals

What are we doing?

The challenge

Everyone has the right to feel safe at work.

Too often, this is not the case in Victorian hospitals, with staff and patients frequently exposed to violence and risk of injury.

Who's involved?

Occupational violence affects everyone, and everyone needs to be involved in tackling it.



Patients



Health service staff, management and boards



Government and regulators

What are we doing?

Raising awareness by engaging boards, management, staff and patients through a **public awareness campaign**, public reporting and shared learning

Building knowledge and skills by providing **guidance and training**, creating a culture where **violence is prevented** and **people take responsibility** for their behaviour

Responding and taking action by creating **safe environments** and making health service boards **accountable** for reducing workplace violence

How will we know we are being successful?

Overall outcome

Achieving the ultimate goal of reduced levels of occupational violence in hospitals, driven by a strong, positive culture in health services that does not tolerate violence in the workplace

At the individual level

People take responsibility for their actions

Everyone is encouraged to prevent violence

Staff are supported when an incident occurs, and there is feedback and learning to prevent future occurrences

At the organisational level

Health services are held to account by government

Responsibilities are clear at all organisational levels

Health service boards and management are informed of risks and take action to respond

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How will we measure progress?

Stage one (July 2016 to December 2016)



Stage two (January 2017 to December 2018)

* DHHS = Department of Health and Human Services

