Extended Treatment Setting Mental Health KPIs - FY13-14 Q1

Residential (CCU) - FY13-14 Q1		Beds per 10,000 Popln	Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Alfred Health	Inner South East	1.0	79%	0%	506.2	40%	45%	14.5	52%	0%
Austin Health	North East	1.9	0%	na	na	na	na	na	na	na
Eastern Health	Central East	0.9	69%	3%	407.0	63%	91%	11.3	77%	77%
	Outer East	0.7	70%	0%	335.4	45%	70%	21.9	43%	13%
	TOTAL	0.8	70%	2%	372.2	54%	80%	18.0	60%	44%
Melbourne Health	North West	1.0	79%	8%	194.5	52%	88%	9.3	76%	56%
	Northern	1.0	79%	3%	179.9	50%	95%	14.0	68%	59%
	Inner West	1.3	85%	9%	259.6	92%	71%	17.5	45%	26%
	Mid West	0.9	95%	13%	226.6	68%	100%	10.0	100%	57%
	TOTAL	1.0	85%	8%	215.6	67%	88%	12.9	72%	48%
Monash Health	Dandenong	1.2	93%	8%	276.8	58%	92%	11.0	69%	62%
	Middle South	1.1	86%	14%	198.0	22%	100%	21.6	25%	21%
	TOTAL	0.8	89%	11%	236.5	40%	96%	15.8	48%	42%
Peninsula Health	Peninsula	1.2	84%	15%	68.9	36%	96%	13.1	93%	57%
St Vincent's Hospital	Inner Urban East	1.2	70%	29%	185.5	37%	77%	10.0	45%	45%
Werribee Mercy	South West	0.9	92%	0%	218.6	86%	100%	16.0	71%	49%
TOTAL METRO		1.0	79%	9%	251.0	55%	85%	14.8	64%	43%
Ballarat Health	Grampians	1.6	64%	21%	79.9	41%	0%	na	0%	0%
Barwon Health	Barwon	0.8	97%	23%	95.6	45%	68%	15.9	45%	64%
Bendigo Health	Loddon/Southern Mallee	0.8	84%	0%	60.6	53%	80%	16.9	70%	43%
Goulburn Valley Health	Goulburn Valley	1.2	68%	21%	65.9	60%	0%	na	0%	0%
Latrobe Regional	Gippsland	0.9	72%	17%	73.1	25%	83%	16.5	56%	33%
North East & Border	North East and Border	3.4	88%	11%	434.1	7%	47%	16.3	40%	20%
TOTAL RURAL		1.1	79%	15%	164.5	36%	62%	16.6	49%	35%
TOTAL STATEWIDE		1.0	79%	10%	224.1	49%	78%	15.4	60%	41%

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Extended Treatment Setting Mental Health KPIs - FY13-14 Q1

Extended Care - FY13-14 Q1		Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Austin Health	North East	99%	6%	269.8	5.6	94%	13.0	na	na
Melbourne Health	Mid West	99%	14%	268.3	10.3	97%	16.0	74%	23%
Monash Health	Dandenong	41%	1%	136.1	2.2	29%	20.0	0%	0%
TOTAL METRO		75%	8%	218.0	6.5	89%	16.2	61%	18%
Ballarat Health	Grampians	76%	5%	404.5	0.0	92%	17.8	100%	15%
Bendigo Health	Loddon/Southern Mallee	99%	0%	109.0	5.5	74%	19.4	na	na
Latrobe Regional	Gippsland	81%	1%	68.9	0.0	80%	13.8	na	na
South West Health	South West Healthcare	98%	20%	106.4	0.0	71%	na	na	na
TOTAL RURAL		87%	6%	181.1	1.7	79%	17.7	100%	15%
TOTAL STATEWIDE		78%	7%	205.5	5.1	85%	17.4	71%	18%

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Extended Treatment Setting Mental Health KPIs - FY13-14 Q1

PARC - FY13-14 Q1 Health Service / Campus / Unit			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Alfred Health	Inner South East	Alfred PARC	83%	18.0	0%	18.9	9%	30%	61%	17.0
Eastern Health	Central East	Linwood House PARC	85%	14.0	0%	15.7	8%	31%	99%	14.5
	Outer East	Maroondah PARC	87%	12.2	0%	12.4	10%	13%	99%	12.9
	TOTAL		86%	13.0	0%	13.7	9%	21%	99%	13.6
Melbourne Health	North West	Broadmeadows PARC	64%	23.3	4%	21.1	19%	26%	66%	12.0
	Northern	Northern PARC	81%	24.9	0%	23.0	3%	23%	93%	8.8
	Inner West	Arion PARC	88%	28.9	3%	40.9	10%	37%	41%	18.0
	Mid West	Mid West PARC	77%	19.3	0%	17.6	10%	7%	100%	11.8
	TOTAL		77%	23.5	2%	24.2	10%	21%	80%	11.7
Monash Health	Casey	Casey Adult PARC	93%	21.6	0%	19.5	21%	17%	78%	9.6
		Casey Extended PARC	86%	57.0	0%	65.5	25%	18%	76%	7.8
		Total	89%	27.0	0%	31.2	22%	17%	77%	9.1
	Dandenong	Dandenong Youth PARC*	79%	19.1	0%	16.6	22%	25%	86%	11.5
		Springvale PARC	89%	18.3	0%	17.1	7%	23%	99%	10.2
		Total	84%	18.7	0%	16.8	14%	24%	93%	10.8
	Middle South	Clayton PARC	91%	19.6	0%	20.1	16%	33%	100%	10.2
	TOTAL		87%	21.0	0%	22.1	17%	24%	90%	10.3
Peninsula Health	Peninsula	Adult - Prevention and Recovery Care	54%	25.8	5%	20.1	0%	5%	80%	15.5
		Peninsula Youth PARC (16-17)*	55%	19.1	21%	13.1	0%	0%	100%	11.6
		Peninsula Youth PARC (18-25)*	64%	25.2	17%	17.6	0%	0%	100%	8.4
		Total	58%	24.3	13%	17.7	0%	2%	92%	12.0
Werribee Mercy	South West	Werribee PARC	74%	28.2	0%	25.9	7%	20%	2%	na
TOTAL METRO			80%	20.1	2%	20.6	11%	21%	82%	12.0
TOTAL STATEWIDE			79%	19.0	2%	19.2	12%	20%	77%	12.4

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Extended Treatment Setting Mental Health KPIs - FY13-14 Q1

PARC - FY13-14 Q1 Health Service / Campus / Unit			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Barwon Health	Barwon	Barwon PARC	82%	24.5	15%	15.6	20%	22%	100%	12.4
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	87%	10.9	0%	10.2	10%	18%	70%	14.0
		Bendigo Youth PARC*	78%	18.7	0%	21.2	23%	11%	45%	18.3
		Total	82%	13.5	0%	13.7	14%	15%	61%	15.6
Goulburn Valley Health	Goulburn Valley	Goulburn Valley MIF PARC	70%	21.7	4%	20.3	21%	26%	0%	na
Latrobe Regional	Gippsland	LaTrobe PARC	61%	16.6	9%	15.5	3%	3%	100%	10.2
TOTAL RURAL			75%	15.9	5%	15.2	14%	16%	63%	13.8
TOTAL STATEWIDE			79%	19.0	2%	19.2	12%	20%	77%	12.4

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Extended Treatment Setting Mental Health KPIs - FY13-14 Q1

Definitions

Setting	KPI	Description	Comments
Residential (CCU)	Beds per 10,000 Popln	Number of funded Community Care Unit beds per 10,000 ADULT population (aged 18-64 inclusive) in the relevant catchment area.	No specified benchmark. Population figures are Estimated Resident Population (ERP) figures as at 2011, for years up to & incl 2011. 2011 figures are used for later years (eg 11/12 & 12/13).
	Bed Occ.	Total number of occupied bed hours in residential units divided by total number of funded bed hours.	Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	Residential Leave events shown as a percentage of occupied bed days.	Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.	This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Clients on CTO	The percentage of Clients with an open residential episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.	Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period)
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL/HoNOS65) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL/HoNOS65) total score collected on residential episode commencement .	Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a residential setting.	This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a residential setting.	A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
PARC	Bed Occ.	Total number of occupied bed hours in PARC units divided by total number of funded bed hours. Includes leave.	Underpinning data supports the statewide bed availability query system.
	Avg LOS	Average treatment length of stay of true separations from PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care)	Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	PARC leave events shown as a percentage of occupied bed days.	Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.	This measure measures the actual length of care for the services and is not dependant of separations or admission events.

Extended Treatment Setting Mental Health KPIs - FY13-14 Q1

	% Acute Admission	Percentage of PARC separations where the client was subsequently admitted to an Acute Inpatient unit within seven days.	
	% Clients on CTO	The percentage of Clients with an open PARC episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.	Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period)
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on PARC episode commencement .	Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
Extended Care	Bed Occ.	Total number of occupied bed hours in Extended Care units divided by total number of funded bed hours.	Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	Extended Care leave events shown as a percentage of occupied bed days	Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.	This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	Secl per 1000 Occ. beddays	Number of ended seclusion episodes divided by occupied beddays multiplied by 1000. Occupied beddays excludes leave and same day stays.	Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on SECU episode commencement .	Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a SECU setting.	This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a SECU setting.	A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.

*Youth PARC HoNOS KPI's reflect the scale applicable to the Outcome Measurement setting their subcentre was set up with. eg. Dandenong Youth PARC is set up with ADULT OMs, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS OM setting, so rates displayed here include only HoNOSCA entries.