

Extended Treatment Setting Mental Health Quarterly KPI Report - 2015-16 Q3

Residential (CCU) - FY15-16 Q3		Beds per 10,000 PopIn	Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Alfred Health	Inner South East (The Alfred)	1.0	88 %	0 %	244.8	43 %	80 %	18.8	0 %	0 %
Austin Health	North East (Austin)	1.9	72 %	6 %	411.1	40 %	77 %	5.0	62 %	31 %
Eastern Health	Central East (Box Hill)	0.9	77 %	0 %	212.7	24 %	97 %	20.8	86 %	55 %
	Outer East (Maroondah)	0.7	91 %	0 %	266.3	30 %	82 %	17.0	63 %	31 %
	TOTAL	0.8	84 %	0 %	240.8	27 %	89 %	18.9	74 %	43 %
Melbourne Health	Inner West (RMH)	1.3	92 %	9 %	522.0	45 %	92 %	15.5	83 %	79 %
	Mid West (Sunshine)	0.9	96 %	15 %	218.0	33 %	97 %	9.9	73 %	47 %
	North West (Broadmeadows)	1.0	84 %	10 %	178.0	38 %	100 %	9.3	88 %	82 %
	Northern	1.0	61 %	0 %	814.2	41 %	65 %	11.0	53 %	47 %
	TOTAL	1.0	83 %	9 %	390.6	39 %	91 %	10.3	76 %	65 %
Monash Health	Dandenong	1.2	92 %	0 %	237.3	52 %	85 %	13.2	39 %	26 %
	Middle South (Monash Adult)	1.1	74 %	0 %	308.1	21 %	95 %	15.3	55 %	45 %
	TOTAL	0.8	83 %	0 %	269.2	39 %	89 %	13.8	45 %	33 %
Peninsula Health	Peninsula	1.2	72 %	16 %	593.8	16 %	100 %	16.7	95 %	73 %
St Vincent's Hospital	Inner East (St Vincent's)	1.2	75 %	11 %	407.7	16 %	71 %	7.0	71 %	48 %
Mercy Health	South West (Werribee)	0.9	96 %	0 %	513.0	21 %	89 %	16.8	78 %	63 %
TOTAL METRO		1.0	82 %	5 %	366.0	33 %	87 %	14.2	64 %	47 %
Ballarat Health	Grampians	1.5	65 %	19 %	152.5	43 %	57 %	10.5	26 %	9 %
Barwon Health	Barwon	0.8	97 %	9 %	87.8	57 %	97 %	11.6	26 %	53 %
Bendigo Health	Loddon/Southern Mallee	0.8	79 %	2 %	43.2	34 %	54 %	19.8	60 %	38 %
Goulburn Valley Health	Goulburn & Southern	1.2	96 %	8 %	270.8	47 %	0 %		0 %	0 %
Latrobe Regional	Gippsland	0.9	87 %	9 %	244.7	50 %	100 %	12.8	71 %	47 %
Albury Wodonga Health	North East & Border	3.4	71 %	11 %	674.7	28 %	80 %	12.7	79 %	71 %
TOTAL RURAL		1.1	79 %	10 %	230.3	42 %	68 %	13.9	47 %	40 %
TOTAL STATEWIDE		1.0	81 %	6 %	322.3	36 %	81 %	14.1	58 %	45 %

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Residential (CCU) - Year to Date (FY15-16 Q1-3)		Beds per 10,000 PopIn	Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Alfred Health	Inner South East (The Alfred)	1.0	92 %	0 %	224.4	40 %	81 %	19.3	29 %	0 %
Austin Health	North East (Austin)	1.9	77 %	2 %	371.1	33 %	85 %	10.5	66 %	40 %
Eastern Health	Central East (Box Hill)	0.9	69 %	0 %	228.0	30 %	96 %	20.6	77 %	52 %
	Outer East (Maroondah)	0.7	88 %	0 %	295.1	23 %	80 %	17.7	53 %	26 %
	TOTAL	0.8	79 %	0 %	265.5	26 %	87 %	19.0	64 %	38 %
Melbourne Health	Inner West (RMH)	1.3	96 %	11 %	511.5	49 %	94 %	13.7	87 %	72 %
	Mid West (Sunshine)	0.9	90 %	14 %	207.2	30 %	95 %	13.4	83 %	61 %
	North West (Broadmeadows)	1.0	83 %	11 %	177.2	33 %	82 %	8.8	74 %	68 %
	Northern	1.0	66 %	8 %	736.3	33 %	85 %	14.3	68 %	49 %
	TOTAL	1.0	84 %	11 %	378.5	36 %	89 %	12.0	79 %	63 %
Monash Health	Dandenong	1.2	91 %	0 %	232.7	54 %	94 %	13.0	55 %	48 %
	Middle South (Monash Adult)	1.1	80 %	0 %	269.8	27 %	92 %	16.6	53 %	46 %
	TOTAL	0.8	85 %	0 %	250.3	42 %	93 %	14.3	54 %	47 %
Peninsula Health	Peninsula	1.2	79 %	17 %	612.5	16 %	99 %	12.8	99 %	85 %
St Vincent's Hospital	Inner East (St Vincent's)	1.2	73 %	10 %	348.0	12 %	77 %	12.4	79 %	56 %
Mercy Health	South West (Werribee)	0.9	97 %	0 %	498.5	22 %	87 %	16.3	76 %	55 %
TOTAL METRO		1.0	83 %	5 %	355.5	32 %	88 %	14.8	68 %	50 %
Ballarat Health	Grampians	1.5	65 %	15 %	132.6	33 %	43 %	10.1	19 %	5 %
Barwon Health	Barwon	0.8	95 %	12 %	130.0	46 %	89 %	12.2	29 %	58 %
Bendigo Health	Loddon/Southern Mallee	0.8	77 %	2 %	40.1	45 %	70 %	17.7	70 %	52 %
Goulburn Valley Health	Goulburn & Southern	1.2	95 %	13 %	273.3	39 %	13 %	9.0	6 %	6 %
Latrobe Regional	Gippsland	0.9	86 %	11 %	309.9	42 %	93 %	13.4	66 %	55 %
Albury Wodonga Health	North East & Border	3.4	72 %	12 %	674.8	22 %	82 %	14.1	80 %	60 %
TOTAL RURAL		1.1	79 %	11 %	254.4	38 %	71 %	14.8	53 %	45 %
TOTAL STATEWIDE		1.0	82 %	7 %	322.7	34 %	82 %	14.8	63 %	48 %

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Extended Care - FY15-16 Q3		Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Austin Health	North East (Austin)	75 %	4 %	664.9	3.1	77 %	17.0	67 %	13 %
Melbourne Health	Mid West (Sunshine)	95 %	7 %	807.4	4.3	100 %	19.0	60 %	30 %
Monash Health	Dandenong	95 %	3 %	511.6	3.8	89 %	22.4	74 %	28 %
TOTAL METRO		90 %	4 %	627.3	3.8	89 %	19.2	68 %	25 %
Ballarat Health	Grampians	80 %	0 %	638.6	1.1	100 %	16.3	67 %	20 %
Bendigo Health	Loddon/Southern Mallee	95 %	3 %	50.2	1.5	50 %	19.6		
Latrobe Regional	Gippsland	96 %	1 %	98.8	0.0	91 %	15.8		
South West Health	South Western	92 %	28 %	788.5	0.0	40 %	8.0		
TOTAL RURAL		89 %	6 %	291.8	0.8	67 %	17.3	67 %	20 %
TOTAL STATEWIDE		90 %	5 %	516.9	3.1	81 %	18.2	68 %	24 %

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Extended Care - Year to Date (FY15-16 Q1-3)		Bed Occ.	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	Secl per 1000 Occ. beddays	Valid HoNOS compliance	Mean HoNOS at episode start	Basis32 Offer Rate	Basis32 Completion Rate
Austin Health	North East (Austin)	76 %	3 %	622.6	1.8	83 %	15.2	71 %	12 %
Melbourne Health	Mid West (Sunshine)	95 %	7 %	742.2	3.6	99 %	14.4	73 %	28 %
Monash Health	Dandenong	93 %	3 %	536.5	2.2	85 %	22.2	57 %	24 %
TOTAL METRO		90 %	4 %	610.4	2.5	88 %	18.2	65 %	22 %
Ballarat Health	Grampians	85 %	2 %	605.8	0.4	98 %	17.6	78 %	24 %
Bendigo Health	Loddon/Southern Mallee	90 %	4 %	43.4	2.6	67 %	19.0		
Latrobe Regional	Gippsland	96 %	4 %	146.4	0.0	94 %	14.7		
South West Health	South Western	91 %	25 %	701.6	0.0	70 %	10.2		
TOTAL RURAL		90 %	6 %	273.5	0.8	78 %	17.3	78 %	24 %
TOTAL STATEWIDE		90 %	5 %	499.2	2.1	84 %	17.7	66 %	23 %

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PARC - FY15-16 Q3			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Alfred Health	Inner South East (The Alfred)	Alfred PARC	76 %	19.3	0 %	19.7	8 %	20 %	22 %	15.0
Austin Health	North East (Austin)	Austin PARC	100 %	22.8	8 %	27.6	10 %	5 %	98 %	13.0
Eastern Health	Central East (Box Hill)	Linwood House PARC	84 %	16.5	0 %	17.2	3 %	15 %	99 %	13.9
	Outer East (Maroondah)	Maroondah PARC	92 %	15.0	0 %	15.3	12 %	11 %	95 %	13.6
	TOTAL		88 %	15.6	0 %	16.0	8 %	12 %	96 %	13.8
Melbourne Health	Inner West (RMH)	Arion PARC	89 %	33.3	12 %	64.9	10 %	27 %	16 %	12.0
	Mid West (Sunshine)	Mid West PARC	73 %	20.9	0 %	18.7	14 %	10 %	97 %	13.0
	North West (Broadmeadows)	Broadmeadows PARC	73 %	21.4	7 %	20.2	14 %	14 %	100 %	12.8
	Northern	Northern PARC	77 %	21.3	1 %	20.8	0 %	5 %	20 %	8.8
	TOTAL		78 %	23.4	5 %	28.7	9 %	13 %	62 %	12.6
Monash Health	Casey	Casey Adult PARC	71 %	20.5	0 %	20.4	21 %	5 %	94 %	10.9
		Casey Extended PARC	86 %	147.8	0 %	105.2	17 %	23 %	82 %	9.6
		Total	79 %	39.2	0 %	42.0	20 %	9 %	92 %	10.7
	Dandenong	Dandenong Youth PARC*	46 %	12.4	0 %	11.2	17 %	7 %	95 %	16.2
		Springvale Women's PARC	70 %	19.5	0 %	19.7	6 %	17 %	100 %	7.5
		Total	57 %	16.0	0 %	15.0	12 %	11 %	98 %	12.3
	Middle South (Monash Adult)	Clayton PARC	83 %	23.8	0 %	24.9	9 %	15 %	98 %	9.1
TOTAL		71 %	24.5	0 %	25.5	13 %	11 %	96 %	11.1	
Peninsula Health	Peninsula	Peninsula PARC, Adult	81 %	20.3	17 %	19.5	0 %	0 %	100 %	8.3
		Peninsula PARC, Youth (16-17)	6 %		34 %	5.3	0 %	0 %	75 %	12.3
		Peninsula PARC, Youth (18-25)	77 %	20.8	21 %	19.3	4 %	3 %	100 %	17.8
		Total	68 %	20.5	19 %	18.9	2 %	1 %	99 %	12.2
St Vincent's Hospital	Inner East (St Vincent's)	St Vincent's PARC	59 %	21.5	7 %	20.0	4 %	23 %	96 %	11.3
Mercy Health	South West (Werribee)	Werribee PARC	71 %	23.2	0 %	20.8	9 %	8 %	92 %	15.1
TOTAL METRO			76 %	21.5	4 %	23.1	9 %	11 %	84 %	12.5
TOTAL STATEWIDE			75 %	19.6	4 %	21.2	9 %	12 %	84 %	12.7

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PARC - FY15-16 Q3			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Barwon Health	Barwon	Barwon PARC	91 %	17.1	12 %	17.1	18 %	26 %	98 %	9.4
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	90 %	13.0	1 %	13.4	7 %	11 %	80 %	14.7
		Bendigo Youth PARC*	80 %	13.3	0 %	15.2	8 %	16 %	97 %	14.6
		Total	85 %	13.1	1 %	14.2	7 %	14 %	87 %	14.7
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	70 %	15.3	0 %	18.4	6 %	20 %	75 %	10.6
		Total	70 %	15.3	0 %	18.4	6 %	20 %	75 %	10.6
Latrobe Regional	Gippsland	Gippsland PARC	64 %	19.8	11 %	20.1	4 %	0 %	100 %	12.1
Albury Wodonga Health	North East & Border	Jarrah Retreat PARC	57 %	15.6	6 %	15.8	5 %	10 %	67 %	16.8
TOTAL RURAL			74 %	15.0	4 %	16.2	8 %	14 %	86 %	13.1
TOTAL STATEWIDE			75 %	19.6	4 %	21.2	9 %	12 %	84 %	12.7

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PARC - Year to Date (FY15-16 Q1-3)			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Alfred Health	Inner South East (The Alfred)	Alfred PARC	72 %	17.1	0 %	17.5	12 %	22 %	45 %	14.5
Austin Health	North East (Austin)	Austin PARC	88 %	20.7	3 %	22.1	12 %	11 %	99 %	11.2
Eastern Health	Central East (Box Hill)	Linwood House PARC	88 %	17.8	0 %	18.4	7 %	11 %	99 %	14.1
	Outer East (Maroondah)	Maroondah PARC	92 %	14.5	0 %	14.0	8 %	8 %	96 %	14.0
	TOTAL		90 %	15.7	0 %	15.6	8 %	9 %	97 %	14.0
Melbourne Health	Inner West (RMH)	Arion PARC	83 %	36.9	10 %	58.7	8 %	27 %	21 %	12.8
	Mid West (Sunshine)	Mid West PARC	78 %	22.9	0 %	20.6	13 %	10 %	98 %	11.8
	North West (Broadmeadows)	Broadmeadows PARC	73 %	22.5	7 %	20.3	13 %	10 %	92 %	12.7
	Northern	Northern PARC	76 %	20.0	0 %	18.8	3 %	13 %	61 %	12.8
	TOTAL		78 %	24.4	4 %	27.5	9 %	15 %	72 %	12.4
Monash Health	Casey	Casey Adult PARC	85 %	21.8	0 %	20.9	10 %	6 %	92 %	10.2
		Casey Extended PARC	91 %	130.3	0 %	101.9	29 %	20 %	87 %	13.0
		Total	88 %	37.3	0 %	42.1	13 %	10 %	91 %	10.7
	Dandenong	Dandenong Youth PARC*	69 %	15.6	0 %	14.3	12 %	15 %	93 %	16.8
		Springvale Women's PARC	72 %	22.1	0 %	21.5	12 %	7 %	94 %	7.3
		Total	70 %	18.1	0 %	17.2	12 %	12 %	94 %	13.2
	Middle South (Monash Adult)	Clayton PARC	83 %	20.9	0 %	21.3	10 %	18 %	98 %	10.6
TOTAL		80 %	24.4	0 %	26.2	12 %	13 %	94 %	11.8	
Peninsula Health	Peninsula	Peninsula PARC, Adult	79 %	21.2	16 %	19.8	5 %	1 %	100 %	9.2
		Peninsula PARC, Youth (16-17)	30 %	23.0	19 %	18.3	0 %	0 %	77 %	12.0
		Peninsula PARC, Youth (18-25)	78 %	20.8	19 %	20.4	3 %	13 %	100 %	16.6
		Total	71 %	21.2	17 %	19.9	4 %	5 %	99 %	12.3
St Vincent's Hospital	Inner East (St Vincent's)	St Vincent's PARC	57 %	20.3	11 %	18.9	11 %	19 %	97 %	10.6
Mercy Health	South West (Werribee)	Werribee PARC	72 %	23.0	0 %	21.5	8 %	15 %	97 %	15.5
TOTAL METRO			78 %	21.5	4 %	22.7	9 %	13 %	88 %	12.6
TOTAL STATEWIDE			77 %	19.9	4 %	20.9	10 %	13 %	87 %	12.6

Data Source: CMI/ODS as at 11/04/2016, and Estimated Residential Population as at 01/07/2011. Blank results indicate KPI result is not applicable in this instance.

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PARC - Year to Date (FY15-16 Q1-3)			Bed Occ.	Avg LOS	Leave Days as a % of Occ. Days	Avg dur (days) of treatment to date	% Acute Admission	% Clients on CTO	Valid HoNOS compliance	Mean HoNOS at episode start
Health Service / Campus / Unit										
Barwon Health	Barwon	Barwon PARC	89 %	17.2	14 %	17.9	16 %	25 %	99 %	9.8
Bendigo Health	Loddon/Southern Mallee	Bendigo PARC	88 %	12.3	3 %	12.4	13 %	11 %	85 %	13.4
		Bendigo Youth PARC*	90 %	15.8	1 %	17.3	10 %	14 %	95 %	14.2
		Total	89 %	14.0	2 %	14.5	12 %	12 %	90 %	13.8
Goulburn Valley Health	Goulburn & Southern	Goulburn Valley MIF PARC	73 %	17.7	1 %	19.3	10 %	21 %	69 %	10.5
Latrobe Regional	Gippsland	Gippsland PARC	70 %	19.0	11 %	18.5	6 %	2 %	100 %	11.4
Albury Wodonga Health	North East & Border	Jarrah Retreat PARC	52 %	15.8	5 %	15.3	6 %	5 %	67 %	17.3
TOTAL RURAL			76 %	15.8	5 %	16.3	11 %	13 %	87 %	12.6
TOTAL STATEWIDE			77 %	19.9	4 %	20.9	10 %	13 %	87 %	12.6

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Definitions

Setting	KPI	Description	Target	Comments
Residential (CCU)	Beds per 10,000 Popln	Number of funded Community Care Unit beds per 10,000 ADULT population (aged 18-64 inclusive) in the relevant catchment area.		No specified benchmark. Population figures are Estimated Resident Population (ERP) figures as at 2011, for years up to & incl 2011. 2011 figures are used for later years (eg 11/12 & 12/13).
	Bed Occ.	Total number of occupied bed hours in residential units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	Residential Leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Clients on CTO	The percentage of Clients with an open residential episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL/HoNOS65) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL/HoNOS65) total score collected on residential episode commencement .		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a residential setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a residential setting.		A measure of engagement with family/carer. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
PARC	Bed Occ.	Total number of occupied bed hours in PARC units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Avg LOS	Average treatment length of stay of true separations from PARC psychiatric units (Not subsequently admitted to Acute Inpatient Care)		Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	PARC leave events shown as a percentage of occupied bed days.		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	% Acute Admission	Percentage of PARC separations where the client was subsequently admitted to an Acute Inpatient unit within seven days.		
	% Clients on CTO	The percentage of Clients with an open PARC episode during the reporting period, who were concurrently on a CTO (Community Treatment Order) during the reporting period.		Does not count distinct clients, but counts distinct episodes (a client may have more than 1 episode open during the reporting period). From 1/7/2014 the data reflects the new compulsort orders under the MH Act 2014.

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Setting	KPI	Description	Target	Comments
PARC	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on PARC episode commencement .		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
Extended Care	Bed Occ.	Total number of occupied bed hours in SECU (Secure Extended Care Unit) units divided by total number of funded bed hours. Includes leave.		Underpinning data supports the statewide bed availability query system.
	Leave Days as a % of Occ. Days	SECU (Secure Extended Care Unit) leave events shown as a percentage of occupied bed days		Contextual measure. Services that have clients with high levels of leave could perhaps be managed in a less restrictive environment.
	Avg dur (days) of treatment to date	Current duration of care (days) at the end of the reporting period. Includes Leave.		This measure measures the actual length of care for the services and is not dependant of separations or admission events.
	Secl per 1000 Occ. beddays	Number of ended seclusion events divided by occupied beddays multiplied by 1000. Occupied beddays excludes leave and same day stays. (NB. Beddays calculated in minutes & converted to days)		Policy emphasis is on reducing use of seclusion where possible. Defined according to proposed national definition.
	Valid HoNOS compliance	Participation rate in HoNOS (HNSADL) outcome measurement scales (number of valid HoNOS collection events / total number of outcome collection occasions that should be recorded for in-scope service settings). Excludes instances where the HoNOS score entered was invalid (more than 2 itmes rated as 9). Calculated from Jan'09 onwards only.	85.0 %	Commitment to adoption of outcome measurement part of National Mental Health Strategy, and National Action Plan. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Mean HoNOS at episode start	The average of valid HoNOS (HNSADL) total score collected on SECU (Secure Extended Care Unit) episode commencement .		Contextual measure of symptom severity at episode commencement. Dates determined from HoNOS completion date. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Offer Rate	Clinician Offer Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		This measure can demonstrate services that actively seek client feedback and have systems in place to ensure that at a minimum the consumer measures are considered for collection. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.
	Basis32 Completion Rate	Consumer Completion Rate of the relevant self-rating measures (Basis 32), in a SECU (Secure Extended Care Unit) setting.		A measure of engagement with family/carers. Barwon data calculated differently as they do not use tasks in the CMI. NOTE: Data collection from Oct'11 to Jun'12 was affected by protected industrial action.

*Youth PARC HoNOS KPI's reflect the scale applicable to the Outcome Measurement setting their subcentre was set up with. eg. Dandenong Youth PARC is set up with ADULT OMs, so rates displayed here include HoNOS entries and exclude any HoNOSCA entries. Peninsula Youth PARC (16-17) subcentre is set up with a CAMHS OM setting, so rates displayed here include only HoNOSCA entries.